



# TEXAS DEPARTMENT OF INSURANCE

## Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)

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## MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

### GENERAL INFORMATION

**Requestor Name**

Baptist St Antonys Hlth

**Respondent Name**

New Hampshire Insurance Co

**MFDR Tracking Number**

M4-20-0495-01

**Carrier's Austin Representative**

Box 19

**MFDR Date Received**

October 23, 2019

### REQUESTOR'S POSITION SUMMARY

**Requestor's Position Summary:** None submitted

**Amount in Dispute:** \$1,060.42

### RESPONDENT'S POSITION SUMMARY

**Respondent's Position Summary:** "...not only is the provider not entitled to reimbursement but he must pursue reimbursement through the Coventry Care Network and not the Medical Review Division."

**Response submitted by:** Flahive Ogden & Latson

### SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
January 23, 2019	Outpatient hospital services	\$1,060.42	\$0.00

### FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

**Background**

- 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 28 Texas Administrative Code §133.20 sets out requirements of medical bill submission.
- Texas Labor Code 408.0272 sets out the workers compensation timely billing and exceptions guidelines.
- The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
  - 29 – The time limit for filing has expired
  - 193 – Original payment decision is being maintained

**Issues**

- 1. Are the insurance carrier’s reasons for denial of payment supported?

**Findings**

The respondent states in their position statement, “The Claimant is in the Coventry Health Care Network.” Although Coventry Health Care Network is listed as a certified network on the Division’s webpage, the insurance carrier did not provide convincing evidence that the injured employee is enrolled in this network. This position will not be considered in the review of the disputed charges.

- 1. The requestor is seeking \$1,060.42 for outpatient hospital services rendered January 23, 2019. The insurance carrier denied disputed services with claim adjustment reason code 29 – “The time limit for filing has expired.”

28 TAC §133.20 (b) states in pertinent part, a health care provider shall not submit a medical bill later than the 95th day after the date the services are provided unless proof is submitted to support erroneous submission of a claim to a group accident and health insurance, a health maintenance organization or a worker’s compensation carrier liable for the payment of benefits.

Review of the submitted documentation found insufficient evidence to support one of the exceptions found above. The insurance carrier’s denial is supported.

**Conclusion**

In resolving disputes over reimbursement for medically necessary health care to treat a compensable injury, the role of DWC is to adjudicate payment following Texas laws and DWC rules. The findings in this decision are based on the evidence available at the time of review. Even though not all the evidence was discussed, it was considered.

For the reasons above the requestor has not established payment is due. As a result, the amount ordered is \$0.00.

**ORDER**

In accordance with Texas Labor Code Section 413.031 and 413.019 (if applicable) and based on the submitted information, DWC finds the requestor is not entitled to additional reimbursement

**Authorized Signature**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Medical Fee Dispute Resolution Officer

\_\_\_\_\_  
November 21, 2019  
Date

**YOUR RIGHT TO APPEAL**

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307, A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by DWC within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to DWC using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 TAC §141.1(d).

**Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.**