



TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)

7551 Metro Center Drive, Suite 100, Austin, Texas 78744-1645

(512) 804-4000 | F: (512) 804-4811 | (800) 252-7031 | TDI.texas.gov | @TexasTDI

MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

BAPTIST ST ANTHONYS HLTH

Respondent Name

TRAVELERS INDEMNITY CO OF CONNECTICUT

MFDR Tracking Number

M4-20-0483-01

Carrier's Austin Representative

Box Number 05

MFDR Date Received

October 22, 2019

Response Submitted By

Travelers

REQUESTOR'S POSITION SUMMARY

The requestor did not submit a position statement for consideration in this review.

RESPONDENT'S POSITION SUMMARY

"The Carrier contends the Provider has not submitted any evidence of timely submission of the billing in dispute."

SUMMARY OF DISPUTE

Dates of Service	Disputed Services	Dispute Amount	Amount Due
March 12, 2019	Clinical Diagnostic Laboratory Services	\$40.74	\$0.00

AUTHORITY

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC) in Title 28, Part 2 of the Texas Administrative Code.

Background

- 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 28 Texas Administrative Code §133.20 sets out medical bill submission procedures for health care providers.
- Texas Labor Code §408.027 sets out provisions related to payment of health care providers.
- Texas Labor Code §408.0272 provides certain exceptions for untimely submission of a medical bill.
- The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
 - 29 – THE TIME LIMIT FOR FILING HAS EXPIRED.
 - 50 – THESE ARE NON-COVERED SERVICES BECAUSE THIS IS NOT DEEMED A 'MEDICAL NECESSITY' BY THE PAYER.
 - 4271 – PER TX LABOR CODE SEC. 413.016, PROVIDERS MUST SUBMIT BILLS TO PAYORS WITHIN 95 DAYS OF THE DATE OF SERVICE.
 - W9 – UNNECESSARY MEDICAL TREATMENT BASED ON PEER REVIEW.

Issues

- Are there any unresolved issues of medical necessity?
- Did the requestor forfeit the right to reimbursement due to untimely submission of the medical bill?

Findings

1. The insurance carrier denied disputed services with claim adjustment reason codes:
 - 50 – THESE ARE NON-COVERED SERVICES BECAUSE THIS IS NOT DEEMED A ‘MEDICAL NECESSITY’ BY THE PAYER.
 - W9 – UNNECESSARY MEDICAL TREATMENT BASED ON PEER REVIEW.

The insurance carrier did not maintain these denial reasons upon reconsideration. Nor did the respondent maintain this defense in their position statement or submit a copy of the peer review with their response. DWC therefore concludes there are no unresolved issues of medical necessity. Consequently, this dispute is eligible for review of the medical fee issues consistent with DWC rules and fee guidelines.

2. The insurance carrier denied disputed services with claim adjustment reason codes:
 - 29 – THE TIME LIMIT FOR FILING HAS EXPIRED.

28 Texas Administrative Code §133.20(b) requires that “a health care provider shall not submit a medical bill later than the 95th day after the date the services are provided.”

Texas Labor Code §408.0272 provides certain exceptions for untimely submission of a bill. Per Section 408.0272(b)(1), payment is not forfeited if the provider submits proof of erroneously billing (within the time limit) to:

- (A) ... group accident and health insurance under which the injured employee is a covered insured;
- (B) a health maintenance organization that issues an evidence of coverage ...
- (C) a workers' compensation insurance carrier other than the insurance carrier liable for the payment...

Labor Code §408.0272(b)(2) further provides an exception if the failure resulted from a natural disaster or catastrophic event that substantially interfered with the normal business operations of the provider.

No documentation was found to support an exception described in Labor Code §408.0272(b). The provider was thus required to submit the bill no later than the 95th day after the date of service.

Labor Code §408.027(a) states, “Failure by the health care provider to timely submit a claim for payment constitutes a forfeiture of the provider's right to reimbursement for that claim for payment.”

No documentation was found to support the medical bill was submitted within 95 days from the date of service. Consequently, the requestor has forfeited the right to reimbursement due to untimely submission of the medical bill.

Conclusion

For the reasons above, the requestor has forfeited the right to payment. As a result, the amount ordered is \$0.00.

ORDER

In accordance with Texas Labor Code §413.031, based on the information submitted for review, DWC hereby determines the requestor is entitled to \$0.00 additional reimbursement for the services in dispute.

Authorized Signature

	Grayson Richardson	November 15, 2019
Signature	Medical Fee Dispute Resolution Officer	Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 TAC §133.307. The appealing party must submit a *Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision* (form DWC045M). DWC must receive the request within twenty days of your receipt of this decision. You may fax, mail or personally deliver the request to either the field office handling the claim or to DWC at the contact information on the form. You must send a copy to all other parties in the dispute at the same time you file the request. Include a **copy** of this **Medical Fee Dispute Decision** along with any other information required by 28 TAC §141.1(d). Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.