Texas Department of Insurance
Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)
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MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name
Metroplex Health System

Respondent Name
Texas Mutual Insurance Co

MFDR Tracking Number
M4-20-0188-01

Carrier's Austin Representative
Box 54

MFDR Date Received
September 20, 2019

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "Please note that bill was submitted to BCBS of Texas prior to billing workers comp, and no work comp insurance information was not obtained timely which documentations are enclosed as proof of timely filing for review."

Amount in Dispute: $978.92

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "…BCBS EOB submitted in DWC60 packet is dated 11/9/2018. The facility had 95 days from date of EOB to submit bill to Texas Mutual to be considered timely."

Response submitted by: Texas Mutual

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
October 15, 2018	Outpatient hospital services	$978.92	$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
2. 28 Texas Administrative Code §133.20 sets out requirements of medical bill submission.
3. Texas Labor Code 408.0272 sets out the workers compensation timely billing and exceptions guidelines.
4. The insurance carrier denied payment for the disputed services with the following claim adjustment codes:
   - 29 – The time limit for filing has expired
   - 193 – Original payment decision is being maintained. Upon review it was determined that this claim was processed properly

Issues

1. Is the insurance carrier's reason for denial of payment supported?

Findings

1. The requestor is seeking $978.92 for outpatient hospital serviced rendered on October 15, 2018. The insurance carrier denied disputed services based on the claim not being filed within 95 days from the date of service.

   28 TAC §133.20 (b) states health care providers shall submit medical bills no later than the 95th day after the services provided unless the provider submits proof satisfactory to the commissioner that the provider, with 95 days of the date of service a claim was erroneously filed for reimbursement with a group accident and health insurance that covers the injured employee, a health maintenance organization that covers the injured employee or a workers' compensation carrier other than the insurance carrier liable for the payment of benefits.

   Review of the submitted documentation found an explanation of benefits from BCBS for the date of service October 15, 2018 that was dated November 9, 2018.

   To meet the exception described above, the requestor must have submitted the claim within 95 days from the date the provider is notified of the provider's erroneous submission of the claim.

   The claim was not received by the correct workers' compensation carrier until March 27, 2019. This date is past 95 days. The insurance carrier's denial is upheld.

Conclusion

For the reasons stated above, DWC finds that the requestor has not established that additional reimbursement is due. As a result, the amount ordered is $0.00.

ORDER

Based on the submitted information, pursuant to Texas Labor Code Section 413.031, DWC hereby determines the requestor is entitled to $0.00 additional reimbursement for the services in dispute.

Authorized Signature

		October 17, 2019
Signature	Medical Fee Dispute Resolution Officer	Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012**.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by DWC within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to DWC using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.