



# TEXAS DEPARTMENT OF INSURANCE

## Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)

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## MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

### GENERAL INFORMATION

**Requestor Name**

MEMORIAL COMPOUNDING RX

**Respondent Name**

Accident Fund Insurance Company of America

**MFDR Tracking Number**

M4-20-0180-01

**Carrier's Austin Representative**

Box Number 06

**MFDR Date Received**

September 19, 2019

### REQUESTOR'S POSITION SUMMARY

**Requestor's Position Summary:** "The carrier has received the attached bill and has not processed according to Texas Labor Code 408.027."

**Amount in Dispute:** \$59.29

### RESPONDENT'S POSITION SUMMARY

**Respondent's Position Summary:** "After reviewing the audit in this case and payments provided, Accident Fund has determined that the provider is entitled to the amount of \$59.29."

**Response Submitted by:** Stone Loughlin Swanson

### SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
June 26, 2019	Prednisone 20 mg Tablets	\$59.29	\$6.24

### FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

#### **Background**

1. 28 Texas Administrative Code §133.240 sets out the procedures for payment or denial of a medical bill.
2. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
3. 28 Texas Administrative Code §134.503 sets out the fee guidelines for pharmaceutical services.
4. The documentation submitted to the DWC does not include explanations of benefits.

**Issues**

1. Did the insurance carrier take final action on the bill for the service in question prior to the request for medical fee dispute resolution (MFDR)?
2. Is Memorial Compounding Rx (Memorial) entitled to reimbursement of the drug in question?

**Findings**

1. Memorial is seeking reimbursement for Prednisone 20 mg tablets dispensed on June 26, 2019. Memorial argued that it had not received any explanations of benefits for bills submitted for the drug in question. Stone Loughlin Swanson, on behalf of Accident Fund Insurance Company of America, stated that the insurance carrier determined that Memorial was entitled to reimbursement in full.

The insurance carrier is required to take final action by paying, reducing, or denying the service in question not later than 45 days after receiving the medical bill. This deadline is not extended by a request for additional information.<sup>1</sup>

No evidence was presented to the DWC to support that No evidence was provided to support that the insurance carrier took final action or made the claimed payment on the bill for the drug in question.

2. Because the insurance carrier failed to present any denial reason or evidence of payment for the drug in this dispute, the DWC finds that Memorial is entitled to reimbursement.

The reimbursement considered in this dispute is calculated as follows<sup>2</sup>:

- Prednisone 20 mg tablets:  $(0.2564 \times 7 \times 1.25) + \$4.00 = \$6.24$

The total allowable reimbursement is \$6.24. This amount is recommended.

**Conclusion**

For the reasons stated above, the DWC finds that the requestor has established that additional reimbursement is due. As a result, the amount ordered is \$6.24.

***ORDER***

Based on the submitted information, pursuant to Texas Labor Code Section 413.031 and 413.019 (if applicable), the DWC has determined the requestor is entitled to additional reimbursement for the disputed services. The DWC hereby ORDERS the respondent to remit to the requestor \$6.24, plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this order.

**Authorized Signature**

	Laurie Garnes	February 5, 2020
Signature	Medical Fee Dispute Resolution Officer	Date

<sup>1</sup> 28 TAC §133.240 (a)

<sup>2</sup> 28 TAC §134.503 (c)

### ***YOUR RIGHT TO APPEAL***

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012.**

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the DWC within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the DWC using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

**Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.**