

TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48) 7551 Metro Center Drive, Suite 100, Austin, Texas 78744-1645 (512) 804-4000 | F: (512) 804-4811 | (800) 252-7031 | TDI.texas.gov | @TexasTDI

MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

<u>Requestor Name</u> Doctors Hospital at Renaissance Respondent Name Service Lloyds Insurance Co

MFDR Tracking Number

Carrier's Austin Representative

Box Number 1

MFDR Date Received

M4-20-0078-01

September 12, 2019

REQUESTOR'S POSITION SUMMARY

<u>Requestor's Position Summary</u>: "...on May 31, 2019 received call from Ombudsman provided work related insurance information."

Amount in Dispute: \$411.28

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "We are upholding the prior review."

Response Submitted by: The Hartford

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
July 17 – 26, 2018	Outpatient hospital services	\$411.28	\$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
 - 758 Bill was not submitted timely in accordance with DWC Chapter 133

<u>Issue</u>

Did the requestor waive the right to medical fee dispute resolution?

Findings

28 TAC §133.307(c)(1) requires that a request for medical fee dispute resolution that does not involve compensability, extent of injury or liability must be submitted within one year after the date of service.

The date of the service in dispute is July 17 – 26, 2018. The request for medical dispute resolution was received in the Medical Dispute Resolution (MDR) section on September 12, 2019.

This date is later than one year after the date(s) of service in dispute. Review of the submitted documentation finds that the disputed services do not involve compensability, extent of injury or liability.

DWC concludes that the requestor has failed to timely file this dispute with the DWC's MDR Section; consequently, the requestor has waived the right to medical fee dispute resolution.

Conclusion

DWC finds that the requestor has waived the right to medical fee dispute resolution for the services in dispute. For that reason, the merits of the issues raised by both parties to this dispute have not been addressed.

<u>ORDER</u>

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, DWC has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

Authorized Signature

Signature

______ October 4, 2019 Medical Fee Dispute Resolution Officer Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 TAC §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012**.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by DWC within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to DWC using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* together with any other required information specified in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.