



# TEXAS DEPARTMENT OF INSURANCE

## Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)

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### MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

#### GENERAL INFORMATION

**Requestor Name**

ELITE HEALTHCARE FORT WORTH

**Respondent Name**

XL INSURANCE AMERICA, INC.

**MFDR Tracking Number**

M4-19-4162-01

**Carrier's Austin Representative**

Box Number 19

**MFDR Date Received**

May 17, 2019

**Response Submitted By**

Flahive, Odgen & Latson, Attorneys at Law, PC

#### REQUESTOR'S POSITION SUMMARY

"PLEASE SEE ATTACHED DOCUMENTATION REGARDING MPPR. CARRIER IS TO PAY 80% PAYMENT FOR SERVICES FURNISHED. CARRIER ONLY PAID 75% ON THIS DATE OF SERVICE."

#### RESPONDENT'S POSITION SUMMARY

"The provider was reimbursed for all three services.... The provider is not entitled to any additional reimbursement."

#### SUMMARY OF DISPUTE

Dates of Service	Disputed Services	Dispute Amount	Amount Due
February 12, 2019	Professional Medical Services	\$103.40	\$22.58

#### AUTHORITY

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and rules of the Texas Department of Insurance, Division of Workers' Compensation.

#### Background

- 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 28 Texas Administrative Code §134.203 sets out the fee guideline for professional medical services.
- The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
  - P12 – Workers' compensation jurisdictional fee schedule adjustment.
  - 59 – Processed based on multiple or concurrent procedure rules.
  - MRCA - This service was reduced in accordance with the Workers' Compensation Fee Schedule rules for Physician Services.
  - P300 – The amount paid reflects a fee schedule reduction.
  - Z710 - The charge for this procedure exceeds the fee schedule allowance.
  - W3 – Request for reconsideration.
  - 193 – Original payment decision is being maintained. Upon review, it was determined that this claim was processed properly.

## Issues

Is the requestor entitled to additional reimbursement?

## Findings

This dispute regards medical services with reimbursement subject to the *Medical Fee Guideline for Professional Services*, 28 Texas Administrative Code §134.203, requiring the maximum allowable reimbursement (MAR) be determined by Medicare payment policies modified by DWC rules. The MAR is the sum of the geographically adjusted work, practice expense and malpractice values multiplied by the DWC annual conversion factor.

Medicare's multiple-procedure payment reduction (MPPR) policy requires the first unit of the therapy code with the highest practice expense be paid in full. Payment is reduced by 50% of the practice expense for each extra unit of therapy (codes with multiple-procedure indicator 5) provided on the same date.

The requestor submitted documentation of a Medicare payment policy (effective January 1, 2011) which required reduction of the practice expense portion to 80% (instead of 50%) for subsequent units furnished in an office setting. However, the requestor has not referenced the most current version of that policy, see *Medicare Claims Processing Manual*, CMS Publication 100-04, Chapter 5, §10.7, which requires a 50% reduction:

For subsequent units and procedures with dates of service on or after April 1, 2013, furnished to the same patient on the same day, full payment is made for work and malpractice and 50 percent payment is made for the PE for services submitted on either professional or institutional claims.

Reimbursement is calculated as follows:

- Procedure code 97110 has a Work RVU of 0.45 multiplied by the Work GPCI of 1.007 is 0.45315. The practice expense RVU of 0.4 multiplied by the PE GPCI of 0.986 is 0.3944. The malpractice RVU of 0.02 multiplied by the malpractice GPCI of 0.747 is 0.01494. The sum is 0.86249 multiplied by the DWC conversion factor of \$59.19 for a MAR of \$51.05. The PE for this code is not the highest; per Medicare MPPR policy, payment is reduced by 50% of the practice expense. The PE reduced rate is \$39.38 at 4 units is \$157.52.
- Procedure code 97112 has a Work RVU of 0.5 multiplied by the Work GPCI of 1.007 is 0.5035. The practice expense RVU of 0.47 multiplied by the PE GPCI of 0.986 is 0.46342. The malpractice RVU of 0.02 multiplied by the malpractice GPCI of 0.747 is 0.01494. The sum is 0.98186 multiplied by the DWC conversion factor of \$59.19 for a MAR of \$58.12. This code has the highest PE for this date. The first unit is paid at \$58.12. Payment is reduced by 50% of the practice expense for each extra unit. The PE reduced rate is \$44.40. The total is \$1102.52.
- Procedure code 97140 has a Work RVU of 0.43 multiplied by the Work GPCI of 1.007 is 0.43301. The practice expense RVU of 0.35 multiplied by the PE GPCI of 0.986 is 0.3451. The malpractice RVU of 0.01 multiplied by the malpractice GPCI of 0.747 is 0.00747. The sum is 0.78558 multiplied by the DWC conversion factor of \$59.19 for a MAR of \$46.50. The PE for this code is not the highest; per Medicare MPPR policy, payment is reduced by 50% of the practice expense. The PE reduced rate is \$36.29 at 2 units is \$72.58.

The total allowable reimbursement for the disputed services is \$332.62. The insurance carrier paid \$310.04. The amount due is \$22.58. This amount is recommended.

## Conclusion

In resolving disputes regarding the amount of payment due for health care determined to be medically necessary and appropriate for treatment of a compensable injury, the role of the division is to adjudicate the payment, given the relevant statutory provisions and division rules. The findings in this decision are based on the evidence available at the time of review. Even though not all the evidence was discussed, it was considered.

For the reasons above, the division finds that additional payment is due. As a result, the amount ordered is \$22.58.

**ORDER**

In accordance with Texas Labor Code Section 413.031 and 413.019 (if applicable), based on the submitted information, the division finds the requestor is entitled to additional reimbursement. The division hereby ORDERS the respondent to remit to the requestor \$22.58, plus accrued interest per Rule §134.130, due within 30 days of receipt of this order.

Authorized Signature

\_\_\_\_\_  
Signature

Grayson Richardson  
Medical Fee Dispute Resolution Officer

June 7, 2019  
Date

***YOUR RIGHT TO APPEAL***

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307. The appealing party must submit a *Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision* (form DWC045M). The division must receive the request within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered either to the field office handling the claim or to the division at the contact information listed on the form. You must deliver a copy of the request to all other parties involved in the dispute at the same time you file the request. Include a **copy** of this **Medical Fee Dispute Decision** together with any other information required by 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.