



TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)

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MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

Texas Health Rockwall

Respondent Name

Hartford Fire Insurance Co

MFDR Tracking Number

M4-19-4105-01

Carrier's Austin Representative

Box Number 47

MFDR Date Received

May 13, 2019

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "The purpose of this letter is to inform you that payment for services provided to the above referenced patient does not comply with Chapters 134.403 and 134.404 of Texas Administrative Code."

Amount in Dispute: \$61.71

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "Per the Physical and Occupational Therapy Specialty Guide - Part B developed by Novitas Solutions (Medicare Administrative MAC) for TX). The recommended normal physical therapy sessions time listed in this guide is 45 - 60 minutes. The 60 minute physical therapy session duration is also recommended in the Physical Therapy section of Official disability guidelines (ODG)."

Response Submitted by: The Hartford

SUMMARY OF FINDINGS

Table with 4 columns: Dates of Service, Disputed Services, Amount In Dispute, Amount Due. Row 1: August 2 - 23, 2018, Outpatient Therapy Services, \$61.71, \$25.51

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
2. 28 Texas Administrative Code §134.403 sets out the reimbursement guidelines for outpatient hospital services.

3. 28 Texas Administrative Code §134.203 sets out the reimbursement guidelines for professional medical services.
4. The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
 - 150 – Payer deems the information submitted does not support this level of service
 - 45 – Charge exceeds fee schedule/maximum allowable or contracted/legislated fee arrangement

Issues

1. Is the carrier's reduction of payment supported?
2. What rule is applicable to reimbursement?
3. Is the requestor entitled to additional reimbursement?

Findings

1. The requestor is seeking additional reimbursement for outpatient therapy services performed from August 2 – 23, 2018. The carrier reduced the allowed amount as 150 – Payer deems the information submitted does not support this level of service." The respondent states in their position statement, "...The recommended normal physical therapy session time listed in this guide is 45 6- minutes."

28 Texas Administrative Code 134.403 states,

(d) For coding, billing, reporting, and reimbursement of health care covered in this section, Texas workers' compensation system participants shall apply **Medicare payment policies** in effect on the date a service is provided

The guide mentioned by the requestor is found in the "Utilization Guidelines." These guidelines are not applicable to the Texas workers' compensation system rules as seen above. The services in dispute will be reviewed per applicable rules and fee guidelines.

2. 28 Texas Administrative Code 134.403 (f) and (h) state in pertinent parts,

(f) The reimbursement calculation used for establishing the MAR shall be the Medicare facility specific amount, including outlier payment amounts, determined by applying the most recently adopted and effective Medicare Outpatient Prospective Payment System (OPPS) reimbursement formula and factors as published annually in the Federal Register.

(h) For medical services provided in an outpatient acute care hospital, but not addressed in the Medicare payment policies as outlined in subsections (f)(1) or (f)(2) of this section, and for which Medicare reimburses using other Medicare fee schedules, reimbursement shall be made using the applicable Division Fee Guideline in effect for that service on the date the service was provided.

The OPPS reimbursement formula factors are found at <https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/HospitalOutpatientPPS/Addendum-A-and-Addendum-B-Updates.html>. The specific factor is the Status Indicators. The status indicator for each of the HCPCS code listed on the DWC060 have an "A" status indicator which is defined as, "Not paid under OPPS. Paid by MACs under a fee schedule or payment system other than OPPS."

Based on the requirements of 28 Texas Administrative Code §134.403 (h) the applicable Division fee guideline is found in 28 Texas Administrative Code §134.203.

Compliance with 28 Texas Administrative Code 134.403 (d) requires application of the Medicare Multiple Procedure Payment Reduction (MPPR) implemented April 1, 2013. The MPPR policy may be found in the CMS Claims Processing Manual 100-04, Chapter 5, section 10.7 found at www.cms.gov. The MPPR policy was used in the calculation of the maximum allowable reimbursement shown below.

3. 28 Texas Administrative Code §134.203 (c) (1) states.

To determine the MAR for professional services, system participants shall apply the Medicare payment policies with minimal modifications.

(1) For service categories of Evaluation & Management, General Medicine, Physical Medicine and Rehabilitation, Radiology, Pathology, Anesthesia, and Surgery when performed in an office setting, the established conversion factor to be applied is (date of service yearly conversion factor).

The MAR is calculated by the DWC Conversion Factor of 58.31/Medicare Conversion Factor 35.9996 multiplied by the Medicare allowable. **To ensure the appropriate application of the MPPR reductions all services billed for each date will be calculated.** The calculation is as follows:

Date of service	CPT Code	Units	Practice Expense Ranking	Medicare Allowed amount	MAR = 58.31/35.9996 x MPPR Allowable	Amount Paid
August 2, 2018	97110	4	0.4 Highest	\$30.28 1 st unit \$23.53 2 nd -4 th unit	\$49.05 + \$114.34 = \$163.36	\$163.38
August 13, 2018	97110	3	0.4 Highest	\$30.28 1 st unit \$23.53 2 nd - 3 rd unit	\$49.05 + \$76.22 = \$125.27	\$125.27
August 16, 2018	97110	2	0.4 Highest	\$30.28 1 st unit \$23.53 2 nd Unit	\$49.05 + \$38.11 = \$87.16	\$87.16
August 20, 2018	97110	3	0.4 Highest	\$30.28 1 st unit \$23.53 2 nd - 3 rd unit	\$49.05 + \$76.22 = \$125.27	\$125.27
August 2, 2018	97140	1	0.35	\$21.68	\$35.12	\$44.69
August 13, 2018	97140	1	0.35	\$21.68	\$35.12	\$35.12
August 16, 2018	97140	1	0.35	\$21.68	\$35.12	\$35.12
August 20, 2018	97140	1	0.35	\$21.68	\$35.12	\$35.12
August 23, 2018	97140	6	0.35	\$27.59 1 st unit \$21.68 2 nd - 5 th unit	\$44.69 + \$140.46 = \$185.15	\$150.05
				TOTAL	\$826.69	\$801.18

The total allowable reimbursement for the services in dispute is \$826.69. The carrier paid \$801.18. The remaining balance of \$25.51 is due to the requestor.

Conclusion

For the reasons stated above, the Division finds that the requestor has not established that additional reimbursement is due. As a result, the amount ordered is \$25.51

ORDER

Based on the submitted information, pursuant to Texas Labor Code Section 413.031, the division hereby determines the requestor is entitled to \$25.51 additional reimbursement for the services in dispute.

Authorized Signature

		June 7, 2019
Signature	Medical Fee Dispute Resolution Officer	Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012.**

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.