



TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)

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MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

ETMC CARTHAGE

Respondent Name

NEW HAMPSHIRE INSURANCE COMPANY

MFDR Tracking Number

M4-19-4024-01

Carrier's Austin Representative

Box Number 19

MFDR Date Received

May 3, 2019

Response Submitted By

Gallagher Bassett

REQUESTOR'S POSITION SUMMARY

"Per Texas Fee Schedule, this bill has been underpaid."

RESPONDENT'S POSITION SUMMARY

"Our bill audit company has determined no further payment is due."

SUMMARY OF DISPUTE

Date of Service	Disputed Services	Dispute Amount	Amount Due
June 6, 2018	Outpatient Hospital Services: 74176, 96365, 96375, 99284	\$322.89	\$322.89

AUTHORITY

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 28 Texas Administrative Code §134.403 sets out the hospital facility fee guideline for outpatient services.
- The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
 - 00086 – (18) EXACT DUPLICATE CLAIM/SERVICE
 - 00663 – REIMBURSEMENT HAS BEEN CALCULATED TO STATE FEE SCHEDULE GUIDELINES
 - P12 – Workers' compensation jurisdictional fee schedule adjustment.
 - P300 – The amount paid reflects a fee schedule reduction.
 - MOPS – Services reduced to the Outpatient Prospective Payment System (OPPS)

Issues

Is the requestor entitled to additional reimbursement?

Findings

This dispute regards outpatient facility services subject to DWC's *Hospital Facility Fee Guideline*, Rule §134.403, which requires the maximum allowable reimbursement (MAR) be the Medicare facility specific amount applying Medicare Outpatient Prospective Payment System (OPPS) formulas and factors modified by DWC rules.

Rule §134.403(f)(1) requires the Medicare facility specific amount and any outlier payment be multiplied by 200% for these disputed hospital facility services.

Medicare assigns an Ambulatory Payment Classification (APC) to OPPS services based on billed procedure codes and supporting documentation. The APC determines the payment rate. Reimbursement for ancillary items and services is packaged with the APC payment. CMS publishes quarterly APC rate updates, available at www.cms.gov. Reimbursement for the disputed services is calculated as follows:

- Procedure code 74176 has status indicator Q3, for packaged codes paid through a composite APC (if OPPS criteria are met). As packaging criteria are not met, this line is separately paid. This line is assigned status indicator S, for procedures not subject to reduction. This code is assigned APC 5523. The OPPS Addendum A rate is \$232.31, which is multiplied by 60% for an unadjusted labor amount of \$139.39, and in turn multiplied by the facility wage index of 0.8055 for an adjusted labor amount of \$112.28. The non-labor portion is 40% of the APC rate, or \$92.92. The sum of the labor and non-labor portions is the Medicare facility specific amount of \$205.20. This is multiplied by 200% for a MAR of \$410.40.
- Per Medicare correct coding policy (CCI edits), procedure codes 96365 and 96375 may not be reported with code 12002 on the same bill. A modifier may be used to differentiate the services. The requestor billed both services with modifier -59. The medical record supports the use of this modifier. Separate payment is allowed.
- Procedure code 96365 has status indicator S, for procedures not subject to reduction. This code is assigned APC 5693. The OPPS Addendum A rate is \$191.09, which is multiplied by 60% for an unadjusted labor amount of \$114.65, and in turn multiplied by the facility wage index of 0.8055 for an adjusted labor amount of \$92.35. The non-labor portion is 40% of the APC rate, or \$76.44. The sum of the labor and non-labor portions is the Medicare facility specific amount of \$168.79. This is multiplied by 200% for a MAR of \$337.58.
- Procedure code 96375 has status indicator S, for procedures not subject to reduction. This code is assigned APC 5691. The OPPS Addendum A rate is \$37.03, which is multiplied by 60% for an unadjusted labor amount of \$22.22, and in turn multiplied by the facility wage index of 0.8055 for an adjusted labor amount of \$17.90. The non-labor portion is 40% of the APC rate, or \$14.81. The sum of the labor and non-labor portions is the Medicare facility specific amount of \$32.71. This is multiplied by 200% for a MAR of \$65.42.
- Procedure code 99284 has status indicator J2, for outpatient evaluation and management. This service is assigned APC 5024. The OPPS Addendum A rate is \$355.53, which is multiplied by 60% for an unadjusted labor amount of \$213.32, and in turn multiplied by the facility wage index of 0.8055 for an adjusted labor amount of \$171.83. The non-labor portion is 40% of the APC rate, or \$142.21. The sum of the labor and non-labor portions is the Medicare facility specific amount of \$314.04. This is multiplied by 200% for a MAR of \$628.08.

The total recommended reimbursement for the disputed services is \$1,441.48. The insurance carrier paid \$1,112.22. The requestor is seeking additional reimbursement of \$322.89. This amount is recommended.

Conclusion

In resolving disputes regarding the amount of payment due for health care determined to be medically necessary and appropriate for treatment of a compensable injury, the role of the division is to adjudicate the payment, given the relevant statutory provisions and division rules. The findings in this decision are based on the evidence available at the time of review. Even though not all the evidence was discussed, it was considered.

For the reasons stated above, the division finds the requestor has established that additional payment is due. As a result, the amount ordered is \$322.89.

ORDER

In accordance with Texas Labor Code Section 413.031 and 413.019 (if applicable), based on the submitted information, the division finds the requestor is entitled to additional reimbursement. The division hereby ORDERS the respondent to remit to the requestor \$322.89, plus accrued interest per Rule §134.130, due within 30 days of receipt of this order.

Authorized Signature

Signature

Grayson Richardson
Medical Fee Dispute Resolution Officer

May 31, 2019
Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307. The appealing party must submit a *Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision* (form DWC045M). The division must receive the request within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered either to the field office handling the claim or to the division at the contact information listed on the form. You must deliver a copy of the request to all other parties involved in the dispute at the same time you file the request. Include a **copy** of this **Medical Fee Dispute Decision** together with any other information required by 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.