MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name Respondent Name

Patient Care Injury Clinic Accident Fund National Insurance Co

MFDR Tracking Number Carrier's Austin Representative

M4-19-3989-01 Box Number 6

MFDR Date Received

April 29, 2019

REQUESTOR'S POSITION SUMMARY

<u>Requestor's Position Summary</u>: "We submitted our bills and clinical documentation in a timely fashion in accordance with Texas Department rules and regulations."

Amount in Dispute: \$615.36

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "Respondent properly calculated reimbursement in this case and stands by the reasons for reduction of payment set forth in its Explanation of Benefits previously filed in this dispute."

Response Submitted by: Stone Loughlin Swanson

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
November 26, 2018 through January 21, 2019	Physical therapy services	\$615.36	\$397.15

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §134.203 sets out the reimbursement guidelines for professional medical services.
- 3. The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
 - 119 Benefit maximum for this time period or occurrence has been reached
 - 168 Billed charge is greater than maximum unit value or daily maximum allowance for physical therapy/physical medicine services
 - P12 Workers' compensation jurisdictional fee schedule adjustment

• 193 – Original payment decision is being maintained. Upon review, it was determined that this claim was processed properly

<u>Issues</u>

- 1. Are the insurance carrier's reasons for denial or reduction of payment supported?
- 2. What is Medicare payment policy?
- 3. What rule is applicable to reimbursement guidelines?
- 4. Is the requestor entitled to additional reimbursement?

Findings

1. The requestor is seeking additional reimbursement in the amount of \$615.36 for physical therapy services rendered from November 26, 2018 through January 21, 2019. The carrier denied/reduced the services in dispute as, 119 – "Benefit maximum for this time period or occurrence has been reached" and 168 – "Billed charge is greater than maximum unit value or daily maximum allowance for physical therapy/physical medicine services."

Review of the submitted documentation found insufficient evidence to support the basis of the "benefit maximum or maximum unit value/daily maximum." This denial will not be considered in this review.

The services in dispute will be reviewed per applicable fee guideline(s) shown below.

- 28 Texas Administrative Code 134.203 (a) (5) and (b) (1) states in pertinent part,
 - "Medicare payment policies" when used in this section, shall mean reimbursement methodologies, models, and values or weights including its coding, billing, and reporting payment policies as set forth in the Centers for Medicare and Medicaid Services (CMS) payment policies specific to Medicare.
 - (b) For coding, billing, reporting, and reimbursement of professional medical services, Texas workers' compensation system participants shall apply the following:
 - (1) Medicare payment policies, including its coding; billing; correct coding initiatives (CCI) edits; modifiers;

The Centers for Medicare and Medicaid Claims Processing Manual, Chapter 5, states in applicable section 10.7,

Medicare applies an MPPR to the PE payment when more than one unit or procedure is provided to the same patient on the same day, i.e., the MPPR applies to multiple units as well as multiple procedures. Many therapy services are time-based codes, i.e., multiple units may be billed for a single procedure. The MPPR applies to all therapy services furnished to a patient on the same day, regardless of whether the services are provided in one therapy discipline or multiple disciplines, for example, physical therapy, occupational therapy, or speech-language pathology.

Full payment is made for the unit or procedure with the highest PE payment.

For subsequent units and procedures with dates of service on or after April 1, 2013, furnished to the same patient on the same day, **full payment is made for work and malpractice and 50 percent payment is made for the PE for services** submitted on either professional or institutional claims.

The calculation of the maximum allowable reimbursement is shown in the next paragraph.

3. 28 Texas Administrative Code 134.203 (c) states in pertinent part,

To determine the MAR for professional services, system participants shall apply the Medicare payment policies with minimal modifications.

(1) For service categories of Evaluation & Management, General Medicine, Physical Medicine and Rehabilitation, Radiology, Pathology, Anesthesia, and Surgery when performed in an office setting, the established conversion factor to be applied is (date of service yearly conversion factor).

The Medicare Multiple Procedure Payment Reduction file is found at:

https://www.cms.gov/Medicare/Billing/TherapyServices/index.html

The MAR calculation includes all services billed on the disputed date of service to correctly apply the MPPR reduction and is as follows: For all dates of service Code 97112 has a PE of 0.47 the highest for each date of service. The disputed codes are paid at the reduced allowable for each code.

Date of service	Submitted Code	PE Value	Reduced Allowable	Units	MAR	Insurance Carrier Paid
November 26, 2018	97110	0.4	\$24.48	4	\$161.20	\$154.38
November 26, 2018	97140	0.35	\$22.50	2	\$72.89	\$0.00
December 17, 2018	97110	0.4	\$24.48	4	\$161.20	\$154.38
December 17, 2018	97140	0.35	\$22.50	2	\$72.89	\$0.00
December 19, 2018	97110	0.4	\$24.48	4	\$161.20	\$154.38
December 19, 2018	97140	0.35	\$22.50	2	\$72.89	\$0.00
January 2, 2019	97140	0.35	\$22.53	2	\$74.01	0.00
January 21, 2019	97140	0.35	\$22.53	2	\$74.01	0.00
				Total	\$850.29	\$453.14

4. The total allowable reimbursement for the services in dispute is \$850.29. The carrier made a total payment of \$453.14. The remaining balance of \$397.15 is due to the requestor.

Conclusion

For the reasons stated above, the Division finds that the requestor has not established that additional reimbursement is due. As a result, the amount ordered is \$397.15.

ORDER

Based on the submitted information, pursuant to Texas Labor Code Section 413.031, the division hereby determines the requestor is entitled to \$397.15 additional reimbursement for the services in dispute.

Authorized Signature

		May 31, 2019	
Signature	Medical Fee Dispute Resolution Officer	Date	

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307, effective May 31, 2012, *37 Texas Register 3833*, applicable to disputes filed on or after June 1, 2012.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed. **Please include a copy of the** *Medical Fee Dispute Resolution Findings* **and** *Decision* together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.