



TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)
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MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

PATIENTS CHOICE FAMILY MEDICINE

Respondent Name

TEXAS MUTUAL INSURANCE CO

MFDR Tracking Number

M4-19-3506-01

Carrier's Austin Representative

Box Number 54

MFDR Date Received

MARCH 20, 2019

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "Our office feels this is an invalid denial due to the fact that we submitted our claim within the time limit, 1st proof of timely filing (Claim was faxed to One Call Care on 8/24/2018, 2nd proof of timely EOB from One Call Care denying for (Patient cannot be identified as our Insured). At that time our claim was re-routed to Texas Mutual Insurance with my proofs of timely filing."

Amount in Dispute: \$1,491.68

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "Texas Mutual on 01/17/2019 received the bill from PATIENT'S CHOICE FAMILY MEDICINE...The rationale given by the requestor for the late bill is not consistent with the Rule above. No payment is due.

Response Submitted by: Texas Mutual Insurance Co.

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
August 8, 2018	CPT Code 97545-WH	\$413.24	\$0.00
	CPT Code 97546-WH (X6)	\$1,078.44	\$0.00
TOTAL		\$1,491.68	\$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

1. 28 Texas Administrative Code §133.307, effective May 31, 2012, sets out the procedures for resolving medical fee disputes.
2. Texas Labor Code §408.027, effective September 1, 2007, sets out the rules for timely submission of a claim by a health care provider.
3. Texas Labor Code §408.0272, effective September 1, 2007, provides for exceptions for timely submission of a claim by a health care provider.
4. 28 Texas Administrative Code §102.4(h), effective May 1, 2005, sets out rules to determine when written documentation was sent.
5. 28 Texas Administrative Code §133.20, effective January 29, 2009, sets out the health care providers billing procedures.
6. The services in dispute were reduced / denied by the respondent with the following claim adjustment reason codes:
 - CAC-29-The time limit for filing has expired.
 - 731-Per 133.20(B) provider shall not submit a medical bill later than the 95th day after the date the service.
 - CAC-W3, 350-In accordance with TDI-DWC rule 134.804, this bill has been identified as a request for reconsideration or appeal.
 - CAC-193-Original payment decision is being maintained. Upon review, it was determined that this claim was processed properly.
 - 724-No additional payment after a reconsideration of services.
 - 928-HVP must submit documentation to support exception to timely filing of bill(408.0272). Notification of erroneous submission not included.
 - 929-Not submitted timely per rule 133.20(B)- Not later than 95th day after the date HCP is notified of erroneous submission of the medical bill.

Issues

Does the documentation support requestor's position that the disputed bills were submitted timely?

Findings

1. The requestor is seeking medical fee dispute resolution for work hardening services, CPT code 97545-WH and 97546-WH, rendered on August 8, 2018.
2. According to the explanation of benefits, the respondent denied reimbursement for CPT code 99213-25 based upon reason codes: "CAC-29-The time limit for filing has expired," and "731-Per 133.20(B) provider shall not submit a medical bill later than the 95th day after the date the service." The respondent contends that reimbursement is not due because "Texas Mutual on 01/17/2019 received the bill."
3. To determine if the work hardening services are eligible for reimbursement the division refers to the following statute:
 - Texas Labor Code §408.027(a) states, "A health care provider shall submit a claim for payment to the insurance carrier not later than the 95th day after the date on which the health care services are provided to the injured employee. Failure by the health care provider to timely submit a claim for payment constitutes a forfeiture of the provider's right to reimbursement for that claim for payment."
 - Texas Labor Code §408.0272(b)(1) states "Notwithstanding Section 408.027, a health care provider who fails to timely submit a claim for payment to the insurance carrier under Section 408.027(a) does not forfeit the provider's right to reimbursement for that claim for payment solely for failure to submit a timely claim if: (1) the provider submits proof satisfactory to the commissioner that the provider, within the period prescribed by Section 408.027(a), erroneously filed for reimbursement with: (A) an insurer that issues a policy of group accident and health insurance under which the injured employee is a covered insured; (B) a health maintenance organization that issues an evidence of coverage under which the injured employee is a covered enrollee; or (C) a workers' compensation insurance carrier other than the

insurance carrier liable for the payment of benefits under this title.”

- 28 Texas Administrative Code §133.20(B) states, “Except as provided in Labor Code §408.0272(b), (c) or (d), a health care provider shall not submit a medical bill later than the 95th day after the date the services are provided. In accordance with subsection (c) of the statute, the health care provider shall submit the medical bill to the correct workers' compensation insurance carrier not later than the 95th day after the date the health care provider is notified of the health care provider's erroneous submission of the medical bill. A health care provider who submits a medical bill to the correct workers' compensation insurance carrier shall include a copy of the original medical bill submitted, a copy of the explanation of benefits (EOB) if available, and sufficient documentation to support why one or more of the exceptions for untimely submission of a medical bill under §408.0272 should be applied. The medical bill submitted by the health care provider to the correct workers' compensation insurance carrier is subject to the billing, review, and dispute processes established by Chapter 133, including §133.307(c)(2)(A) - (H) of this title (relating to MDR of Fee Disputes), which establishes the generally acceptable standards for documentation.”
 - 28 Texas Administrative Code §102.4(h), states, “Unless the great weight of evidence indicates otherwise, written communications shall be deemed to have been sent on: (1) the date received, if sent by fax, personal delivery or electronic transmission or, (2) the date postmarked if sent by mail via United States Postal Service regular mail, or, if the postmark date is unavailable, the later of the signature date on the written communication or the date it was received minus five days. If the date received minus five days is a Sunday or legal holiday, the date deemed sent shall be the next previous day which is not a Sunday or legal holiday.”
4. Both parties to this dispute submitted documentation for consideration in support of their position. The division reviewed the documentation and finds:
- The respondent denied reimbursement for CPT codes 97545-WH and 97546-WH based upon reason “CAC-29 -The time limit for filing has expired;” “731-Per 133.20(B) provider shall not submit a medical bill later than the 95th day after the date the service;” “928-HVP must submit documentation to support exception to timely filing of bill(408.0272). Notification of erroneous submission not included;” and “929-Not submitted timely per rule 133.20(B)- Not later than 95th day after the date HCP is notified of erroneous submission of the medical bill.”
 - The requestor states that” Our office feels this is an invalid denial due to the fact that we submitted our claim within the time limit, 1st proof of timely filing (Claim was faxed to One Call Care on 8/24/2018, 2nd proof of timely EOB from One Call Care denying for (Patient cannot be identified as our Insured). At that time our claim was re-routed to Texas Mutual Insurance with my proofs of timely filing.”
 - The requestor submitted a report that supports bill was sent via facsimile to One Call Care on August 24, 2018.
 - The requestor did not support that One Call Care is” an insurer that issues a policy of group accident and health insurance under which the injured employee is a covered insured; a health maintenance organization that issues an evidence of coverage under which the injured employee is a covered enrollee; or a workers' compensation insurance carrier other than the insurance carrier liable for the payment of benefits under this title insures the claimant”. The division finds the requestor does not meet exception for timely filing per Texas Labor Code §408.0272(b)(1) ; therefore, the respondent’s denial of payment based upon timely filing is supported.

Conclusion

For the reasons stated above, the Division finds that the requestor has not established that reimbursement is due. As a result, the amount ordered is \$0.00.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

Authorized Signature

Signature

Medical Fee Dispute Resolution Officer

4/18/2019
Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012.**

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.