MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name Respondent Name

ETMC Jacksonville State Office of Risk Management

MFDR Tracking Number Carrier's Austin Representative

M4-19-2952-01 Box # 45

MFDR Date Received

January 28, 2019

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "This bill was initially sent to BCBS. The remit is attached to this packet. We learned of workers' compensation insurance on 8/20/18. The payer received this bill on 10/09/2018"

Amount in Dispute: \$1,056.68

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "The Office reviewed the documentation submitted by the requestor in their dispute packet and while the requestor's argument is they learned of workers' compensation insurance on 8/20/2018, there is no supporting documentation of this date and by whom they received this information from.

Response submitted by: State Office of Risk Management

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
February 27, 2018	Outpatient Hospital Services	\$1,056.68	\$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §133.20 sets out requirements of medical bill submission.
- 3. The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
 - 29 The time limit for filing has expired

<u>Issues</u>

1. Is the insurance carrier's reason for denial of payment supported?

Findings

- The requestor is seeking \$1,056.68 for outpatient hospital services rendered on February 27, 2018 r. The
 insurance carrier denied disputed services with claim adjustment reason code 29 "The time limit for filing
 has expired."
 - 28 TAC §133.20 (b) states in pertinent part,
 - (b) Except as provided in Labor Code §408.0272(b), (c) or (d), a health care provider shall not submit a medical bill later than the 95th day after the date the services are provided. In accordance with subsection (c) of the statute, the health care provider shall submit the medical bill to the correct workers' compensation insurance carrier not later than the 95th day after the date the health care provider is notified of the health care provider's erroneous submission of the medical bill. A health care provider who submits a medical bill to the correct workers' compensation insurance carrier shall include a copy of the original medical bill submitted, a copy of the explanation of benefits (EOB) if available, and sufficient documentation to support why one or more of the exceptions for untimely submission of a medical bill under §408.0272 should be applied.

The requestor states, "...We learned of worker's compensation insurance on 8/20/18." Review of the submitted documentation found insufficient evidence to support why one or more of the exception(s) for untimely submission should be applied.

For the reasons stated above, the Division finds that the requestor has not established that additional reimbursement is due. As a result, the amount ordered is \$0.00.

ORDER

Based on the submitted information, pursuant to Texas Labor Code Section 413.031, the division hereby determines the requestor is entitled to \$0.00 additional reimbursement for the services in dispute.

Authorized Signature

		February 27, 2019	
Signature	Medical Fee Dispute Resolution Officer	Date	

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307, effective May 31, 2012, 37 Texas Register 3833, applicable to disputes filed on or after June 1, 2012.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed. **Please include a copy of the** *Medical Fee Dispute Resolution Findings* **and Decision** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.