MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

<u>Requestor Name</u> <u>Respondent Name</u>

MEMORIAL COMPOUNDING PHARMACY PRAETORIAN INSURANCE CO

MFDR Tracking Number Carrier's Austin Representative

M4-19-2586-01 Box Number 19

MFDR Date ReceivedResponse Submitted By:JANUARY 14, 2019GALLAGHER BASSETT

REQUESTOR'S POSITION SUMMARY

"The carrier denied the reconsideration based on lack of prior authorization...based on the amendment of Rule 134.500 that indicates that all prescription written/dispensed or refilled prior to the effective date 07/01/2018 will not be impacted by the rule change."

RESPONDENT'S POSITION SUMMARY

"Requires Pre-Authorization based on State of TX rules."

SUMMARY OF FINDINGS

| Dates of Service | Dates of Service Disputed Services | | Amount Due |
|------------------|------------------------------------|----------|------------|
| July 12, 2018 | Compound Medication | \$702.68 | \$0.00 |

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Codes §§134.530(b)(1)(B) and (C) set out preauthorization requirements for compounds not subject to certified health care networks.
- 2. 28 Texas Administrative Code §§134.540(b)(2) and (3) set out preauthorization requirements for compounds subject to certified health care networks.
- 3. The insurance carrier denied the compound in question based on preauthorization.

<u>Issue</u>

Is reimbursement due for the service in dispute?

Findings

Memorial asserts that preauthorization was not required for the compound in dispute. This compound was dispensed on July 12, 2018. Applicable amended Rule at 28 TAC 134.530[non-network] or 28 TAC 134.540 [network] (b)(1)(C) states, in pertinent part, that preauthorization is *only* required for any prescription drug created through compounding prescribed and dispensed on or after July 1, 2018.

According to the adoption preamble, new section (b)(1)(C) **DOES NOT APPLY** to prescriptions for compounded drugs written before July 1, 2018, and refills for those prescriptions. Therefore, for compounds dispensed on or after July 1, 2018, a copy of the physician's initial prescription is necessary for the division to make an informed decision about whether preauthorization is required.

On February 11, 2019, the division submitted a request for additional information to Memorial. The request sought "the initial and any subsequent prescription(s) that pertain to the dispensed medications" in dispute. Memorial was given a minimum of 14 days to provide the requested information. Memorial failed to provide the prescription. Therefore, the decision will be based on the information available.

Memorial has failed to provide prescription evidence sufficient to support its assertion that preauthorization was not required. Memorial has therefore failed to meet its burden to prove that reimbursement is due.

Conclusion

For the reasons stated above, the division finds that the requestor has not established that reimbursement is due. As a result, the amount ordered is \$0.00.

ORDER

Based on the submitted information, pursuant to Texas Labor Code Section 413.031, the division hereby determines the requestor is entitled to \$0.00 additional reimbursement for the services in dispute.

Authorized Signature

| | | 03/05/2019 |
|-----------|--|------------|
| Signature | Medical Fee Dispute Resolution Officer | Date |

RIGHT TO APPEAL

Either party to this medical fee dispute may seek review of this division decision. To appeal, submit form division Form-045M titled *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* found at https://www.tdi.texas.gov/forms/form20numeric.html.

Follow the instructions on pages 3 and 4. The request must be received by the division within twenty days of your receipt of this decision. This decision becomes final if the request for review of this decision is not timely made.

The request may be faxed, mailed or personally delivered to the division using the contact information listed on the form or to the field office handling the claim.

If you have questions about the division Form-045M, please call CompConnection at 1-800-252-7031, Option 3 or you may email your question to CompConnection@tdi.texas.gov

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, Option 1.