# MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

# **GENERAL INFORMATION**

Requestor Name Respondent Name

TEXAS HEALTH HEB ZENITH INSURANCE COMPANY

MFDR Tracking Number Carrier's Austin Representative

M4-19-2434-01 Box Number 47

MFDR Date Received

January 7, 2019

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "Underpaid/denied APC"

Amount in Dispute: \$31.86

#### RESPONDENT'S POSITION SUMMARY

<u>Respondent's Position Summary</u>: "No additional payment is due t50 the provider as the disputed service 49505 was reimbursed correctly at \$5,695.16 pursuant to the 28 Texas Administrative Code §134.403(f)."

Response Submitted by: The Zenith/Zenith Insurance Company/ZNAT Insurance Company

# SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Dispute Amount	Amount Due
October 4, 2018	Outpatient Hospital Services - 49505	\$31.86	\$31.86

#### FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

# **Background**

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §134.403 sets out the hospital facility fee guideline for outpatient services.
- 3. The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
  - 370 THE HOSPITAL OUTPATIENT ALLOWANCE WAS CALCULATED ACCORDING TO THE APC RATE, PLUS A MARKUP.

#### Issues

Is the requestor entitled to additional reimbursement?

#### **Findings**

This dispute regards outpatient facility services subject to DWC's Hospital Facility Fee Guideline, Rule §134.403, requiring the maximum allowable reimbursement (MAR) to be the Medicare facility specific amount applying Medicare Outpatient Prospective Payment System (OPPS) formulas and factors published in the Federal Register, as modified by DWC rules. Rule §134.403(f)(1) requires the Medicare facility specific amount and any outlier payment be multiplied by 200% for the disputed facility services unless separate reimbursement of implantables is requested. Separate reimbursement for implants was not requested.

Medicare assigns an Ambulatory Payment Classification (APC) to OPPS services based on billed procedure codes and supporting documentation. The APC determines the payment rate. Reimbursement for ancillary items and services is packaged with the APC payment. CMS publishes quarterly APC rate updates, available at <a href="https://www.cms.gov">www.cms.gov</a>.

Reimbursement for the disputed services is calculated as follows:

- Procedure code 49505 has status indicator J1, for procedures paid at a comprehensive rate; all covered services on the bill (except those with status F, G, H, L or U; certain inpatient and preventive services; ambulance and mammography) are packaged with the primary "J1" procedure. This code is assigned APC 5341. The OPPS Addendum A rate is \$2,911.16, multiplied by 60% for an unadjusted labor amount of \$1,746.70, in turn multiplied by the facility wage index of 0.9736 for an adjusted labor amount of \$1,700.59. The non-labor portion is 40% of the APC rate, or \$1,164.46. The sum of the labor and non-labor portions is \$2,865.05. The cost of services does not exceed the threshold for outlier payment. The Medicare facility specific amount of \$2,865.05 is multiplied by 200% for a MAR of \$5,730.10.
- Payment for all other services on the bill is packaged with the primary comprehensive J1 service according to Medicare policy regarding comprehensive APCs. Reimbursement for all items is included in the payment for the primary procedure. Please see *Medicare Claims Processing Manual* Chapter 4 §10.2.3 for further details.

The total recommended reimbursement for the disputed services is \$5,730.10. The insurance carrier paid \$5,695.16. The requestor is seeking additional reimbursement of \$31.86. This amount is recommended.

#### Conclusion

In resolving disputes regarding the amount of payment due for health care determined to be medically necessary and appropriate for treatment of a compensable injury, the role of the division is to adjudicate the payment, given the relevant statutory provisions and division rules.

The division emphasizes that the findings in this decision are based on the evidence presented by the requestor and respondent available at the time of review. Even though not all the evidence was discussed, it was considered.

For the reasons stated above, the division finds that the requestor has established that additional reimbursement is due. As a result, the amount ordered is \$31.86.

# **ORDER**

Based on the submitted information, pursuant to Texas Labor Code Section 413.031 and 413.019 (if applicable), the division has determined the requestor is entitled to additional reimbursement for the disputed services. The division hereby ORDERS the respondent to remit to the requestor \$31.86, plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this order.

**Authorized Signature** 

	Grayson Richardson	February 1, 2019	
Signature	Medical Fee Dispute Resolution Officer	Date	

# YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307.

A party seeking review must submit a *Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision* (form DWC045M) in accordance with the form's instructions. The division must receive the request within twenty days of your receipt of this decision. The request may be faxed, mailed or personally delivered either to the division, using the contact information listed on the form, or to the field office handling the claim.

The party seeking review must deliver a copy of the request to all parties involved in the dispute at the same time the request is filed. Include a copy of this *Medical Fee Dispute Resolution Findings and Decision* together with any other information required by 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.