



**Texas Department of Insurance**

**Division of Workers' Compensation**

Medical Fee Dispute Resolution, MS-48  
7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1645  
512-804-4000 telephone • 512-804-4811 fax • [www.tdi.texas.gov](http://www.tdi.texas.gov)

**MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION**

**GENERAL INFORMATION**

**Requestor Name**

FONDREN ORTHOPEDIC GROUP, LLP

**Respondent Name**

TEXAS COUNCIL RISK MANAGEMENT

**MFDR Tracking Number**

M4-19-2366-01

**Carrier's Austin Representative**

Box Number 43

**MFDR Date Received**

DECEMBER 27, 2018

**REQUESTOR'S POSITION SUMMARY**

**Requestor's Position Summary:** "We have received your payment on the claim for the above date of service. We are asking for a reconsideration base on the fact that we don't have a contract with Alliance and it states that this code should be paid \$4000.00. This claim was paid incorrectly."

**Amount in Dispute:** \$3,280.41

**RESPONDENT'S POSITION SUMMARY**

**Respondent's Position Summary:** "The bill was processed for payment on 06/07/2018 under review number 9327317. The bill was paid on check number 400311 on 06/07/2018 in the amount of \$718.31."

**Response Submitted by:** CareWorks Managed Care Services

**SUMMARY OF FINDINGS**

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
May 10, 2018	CPT Code 20694-LT Removal, under anesthesia, of external fixation system	\$3,280.41	\$181.47

**FINDINGS AND DECISION**

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

**Background**

- 28 Texas Administrative Code §133.307, effective May 31, 2012 sets out the procedures for resolving a medical fee dispute.
- 28 Texas Administrative Code §134.203, effective March 1, 2008, sets out the fee guidelines for reimbursement of professional medical services provided in the Texas workers' compensation system.
- The services in dispute were reduced/denied by the respondent with the following claims adjustment reason codes:
  - 45-Charges exceed your contracted/legislated fee arrangement.

## Issues

1. What is the applicable fee guideline for professional services?
2. Does the documentation support the disputed services are subject to a contractual agreement?
3. Is the requestor entitled to additional reimbursement for code 20694-LT?

## Findings

1. The fee guidelines for disputed services is found at 28 Texas Administrative Code §134.203.
2. According to the submitted explanation of benefits, the respondent paid for the disputed services based upon a contractual/legislated fee arrangement. The requestor wrote "we don't have a contract with Alliance". The division finds that neither party submitted any documentation to support that the disputed services are subject to a contractual agreement; therefore, the disputed services will be reviewed per the fee guideline.
3. The requestor billed \$9,000.00 for CPT code 20694-LT. The respondent paid \$719.59. The requestor is seeking medical fee dispute resolution for an additional payment of \$3,280.41.

28 Texas Administrative Code §134.203(a)(5) states, "Medicare payment policies' when used in this section, shall mean reimbursement methodologies, models, and values or weights including its coding, billing, and reporting payment policies as set forth in the Centers for Medicare and Medicaid Services (CMS) payment policies specific to Medicare."

On the disputed date of service, the requestor billed CPT codes 20694-LT, and 11044-LT. Only code 20694-LT is in dispute.

28 Texas Administrative Code §134.203(b)(1) states, "For coding, billing, reporting, and reimbursement of professional medical services, Texas workers' compensation system participants shall apply the following: (1) Medicare payment policies, including its coding; billing; correct coding initiatives (CCI) edits; modifiers; bonus payments for health professional shortage areas (HPSAs) and physician scarcity areas (PSAs); and other payment policies in effect on the date a service is provided with any additions or exceptions in the rules."

Per 28 Texas Administrative Code §134.203(c)(1)(2), "To determine the MAR for professional services, system participants shall apply the Medicare payment policies with minimal modifications.

(1) For service categories of Evaluation & Management, General Medicine, Physical Medicine and Rehabilitation, Radiology, Pathology, Anesthesia, and Surgery when performed in an office setting, the established conversion factor to be applied is \$52.83. For Surgery when performed in a facility setting, the established conversion factor to be applied is \$66.32.

(2) The conversion factors listed in paragraph (1) of this subsection shall be the conversion factors for calendar year 2008. Subsequent year's conversion factors shall be determined by applying the annual percentage adjustment of the Medicare Economic Index (MEI) to the previous year's conversion factors and shall be effective January 1st of the new calendar year. The following hypothetical example illustrates this annual adjustment activity if the Division had been using this MEI annual percentage adjustment: The 2006 Division conversion factor of \$50.83 (with the exception of surgery) would have been multiplied by the 2007 MEI annual percentage increase of 2.1 percent, resulting in the \$51.90 (with the exception of surgery) Division conversion factor in 2007."

To determine the MAR the following formula is used: (DWC Conversion Factor/Medicare Conversion Factor) X Participating Amount = Maximum Allowable Reimbursement (MAR).

The 2018 DWC conversion factor for this service is 73.19

The 2018 Medicare Conversion Factor is 35.9996

Review of Box 32 on the CMS-1500 the services were rendered in Houston, Texas; therefore, the locality will be based on "Houston, Texas".

The Medicare participating amount for code 20694 in Houston, Texas is \$443.20.

Using the above formula, the MAR is \$901.06. The respondent paid \$719.59. The requestor is due the difference between the amount due and paid which equals \$181.47.

**Conclusion**

For the reasons stated above, the Division finds that the requestor has established that additional reimbursement is due. As a result, the amount ordered is \$181.47.

**ORDER**

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to additional reimbursement for the services involved in this dispute. The Division hereby ORDERS the respondent to remit to the requestor the amount of \$181.47 plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this Order.

**Authorized Signature**

Signature	Medical Fee Dispute Resolution Officer	01/17/2019 Date
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**YOUR RIGHT TO APPEAL**

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012.**

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

**Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.**