

Texas Department of Insurance

Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48) 7551 Metro Center Drive, Suite 100, Austin, Texas 78744-1645 (512) 804-4000 | F: (512) 804-4811 | (800) 252-7031 | TDI.texas.gov | @TexasTDI

# MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

## **GENERAL INFORMATION**

<u>Requestor Name</u> Memorial Compounding Pharmacy <u>Respondent Name</u> Zurich American Insurance Co

MFDR Tracking Number

Carrier's Austin Representative

Box Number 19

MFDR Date Received

November 15, 2018

M4-19-1494-01

### **REQUESTOR'S POSITION SUMMARY**

**<u>Requestor's Position Summary:</u>** "The carrier denied the reconsideration based on lack of preauthorization. These medications do not require preauthorization."

Amount in Dispute: \$177.26

### **RESPONDENT'S POSITION SUMMARY**

Respondent's Position Summary: "The Medical Necessity Dispute is unresolved."

Response Submitted by: Flahive, Ogden & Latson

#### SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
April 13, 2018	Gabapentin	\$177.26	\$130.47

### FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

#### **Background**

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §134.503 sets out the fee guidelines for pharmaceutical services.
- 3. 28 Texas Administrative Code §134.530 sets out prior authorization requirement for pharmacy services.
- 4. The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
  - 197 "Precertification/authorization/notification absent"

#### Issues

- 1. Did the insurance carrier raise a new issue?
- 2. Is the insurance carrier's reason for denial of payment supported?
- 3. Is the requestor entitled to reimbursement for the compound in question?

#### **Findings**

 The respondent states in their position, "The Medical Necessity Dispute is unresolved." 28 §TAC 233.307 (d)(2)(F) states in pertinent part,

The response shall address only those denial reasons presented to the requestor prior to the date the request for MFDR was filed with the division and the other party. Any new denial reasons or defenses raised shall not be considered in the review.

The documentation submitted with the respondent's position pertained to compound medication. Insufficient evidence was found to support a review of medical necessity for the oral medication in dispute. The respondent's position will not be considered in this review.

2. The requestor is seeking reimbursement of \$177.26 for the oral medication Gabapentin dispensed on April 13, 2018. The carrier denied the disputed compound based on lack of preauthorization.

28 TAC §134.530(b)(1)(A) which states that preauthorization is **only** required for:

• drugs identified with a status of "N" in the current edition of the ODG Treatment in Workers' Comp (ODG) / Appendix A, ODG Workers' Compensation Drug Formulary, and any updates;

The division finds that the oral medication rendered on the date of service in question is not identified as a "N" drug in the current edition of the ODG, *Appendix A*. The oral medication will be reviewed for reimbursement.

- 3. 28 TAC §134.503 (c) applies to the compounds in dispute and states, in pertinent part:
  - (c) The insurance carrier shall reimburse the health care provider or pharmacy processing agent for prescription drugs the lesser of:
    - (1) the fee established by the following formulas based on the average wholesale price (AWP) as reported by a nationally recognized pharmaceutical price guide or other publication of pharmaceutical pricing data in effect on the day the prescription drug is dispensed:
      - (A) Generic drugs: ((AWP per unit) x (number of units) x 1.25) + \$4.00 dispensing fee per prescription = reimbursement amount;
      - (B) Brand name drugs: ((AWP per unit) x (number of units) x 1.09) + \$4.00 dispensing fee per prescription = reimbursement amount;

Drug	NDC	Generic(G) /Brand(B)	Price /Unit	Units Billed	AWP Formula	Billed Amt	Lesser of AWP and Billed
Gabapentin	67877022305	G	\$1.33	90	\$130.47	\$177.26	\$130.47

The total reimbursement is \$130.47. This amount is recommended.

#### **Conclusion**

For the reasons stated above, the Division finds that that additional reimbursement is due. As a result, the amount ordered is \$130.47.

#### ORDER

Based on the submitted information, pursuant to Texas Labor Code Section 413.031 and 413.019 (if applicable), the division has determined the requestor is entitled to additional reimbursement for the disputed services. The division hereby ORDERS the respondent to remit to the requestor \$130.47, plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this order.

#### Authorized Signature

Signature

Medical Fee Dispute Resolution Officer

July 23, 2019 Date

### YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307, effective May 31, 2012, *37 Texas Register 3833*, applicable to disputes filed on or after June 1, 2012.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed. **Please include a copy of the** *Medical Fee Dispute Resolution Findings and Decision* together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.