MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Respondent Name

Requestor Name

MEMORIAL COMPOUNDING RX XL INSURANCE AMERICA INC

MFDR Tracking Number Carrier's Austin Representative

M4-19-0790-01 Box 19

MFDR Date Received

October 12, 2018

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "Please review and pay in accordance with the fee schedule along with the appropriate interest."

Amount in Dispute: \$291.88

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "Please see the attached EOR processed on 09/05/2018, this DWC-60 appears to have been filed in error, as the carrier has paid the provider at the billed charge. Check # 000093299912 issued 09/07/2018 in the amount of \$291.88. At this time Coventry is working with Evelyn at the providers office to locate the payment, and have the provider dismiss this DWC-60 filing."

Response Submitted by: Coventry

SUMMARY OF FINDINGS

| Date of Service | Disputed Services | Amount in Dispute | Amount Due |
|-------------------|------------------------|-------------------|------------|
| February 16, 2018 | Prescribed Medications | \$291.88 | \$0.00 |

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes
- 2. 28 Texas Administrative Code §134.503 sets out the reimbursement for compound medications
- 3. Explanation of Benefits: Issued September 5, 2018
 - Section 413.042 of the Texas Labor Code prohibits a provider from balance billing an injured worker for workers' compensation compensable service except care described under Section 1305.006 of the Insurance Code

Findings

The Division makes the following conclusions based upon the information and documentation presented to the Division to date. Even though all the evidence was not discussed, it was considered.

1. Did the carrier reimburse Memorial for the disputed services?

Memorial Compounding Rx (Memorial) asserts that the carrier has not paid for the service in dispute. Review of the explanations of benefits provided finds that the carrier issued a payment in the amount of \$291.88 to Memorial on September 7, 2018 via check number 000093299912.

The Division concludes that the carrier reimbursed Memorial for the full disputed amount.

For that reason, the Division moves to resolve this dispute with the information available and concludes that no additional reimbursement can be recommended.

Conclusion

The Division concludes that Memorial has already been paid for the service in dispute. As a result, the amount ordered is \$0.00.

ORDER

Based on the submitted information, and pursuant to Texas Labor Code Section 413.031, the division has determined that the requestor is not entitled to additional reimbursement for the services in dispute.

Authorized Signature

| | | December 7, 2018 |
|-----------|--|------------------|
| Signature | Medical Fee Dispute Resolution Officer | Date |

RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, 37 *Texas Register* 3833, applicable to disputes filed on or after June 1, 2012.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the** *Medical Fee Dispute Resolution* **Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.