MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name Respondent Name

DIPTI PATEL, DC SAFETY NATIONAL CASUALTY CORP

MFDR Tracking Number Carrier's Austin Representative

M4-18-4445-01 Box Number 19

MFDR Date Received

JULY 24, 2018

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "Our facility has been having difficulties with the above carrier in processing our bill for services rendered."

Amount in Dispute: \$432.80

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "The provider was notified timely of the denial of the attached EOR ...with the denial message code: 'Documentation does not meet the requirements for FCE as required I the TX Medical Fee Guidelines Sec 134.204(g). (V604)' No record of any additional information or appeal has been submitted by the provider to date. The carrier requests the providers DWC-60 filing be dismissed."

Response Submitted by: Coventry

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
December 14, 2017	CPT Code 97750-FC(X8)	\$432.80	\$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §134.203 sets out the reimbursement guidelines for professional services.
- 3. 28 Texas Administrative Code §134.225, effective July 7, 2016, sets the reimbursement guidelines for the

disputed service.

- 4. The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
 - 16-Claim/service lacks information or has submission/billing error(s) which is needed for adjudication.
 - P12-Workers' compensation jurisdictional fee schedule adjustment.
 - V604-Documentation does not meet the requirements for FCE as required in the TX Medical Fee Guidelines Sec. 134.204(g).
 - The reimbursement is based on the CMS physician Fee Schedule Non-Facility site of
 - 18-Exact duplicate claim/service.
 - U301-This item was previously submitted and reviewed with a notification of decision issued to payor, provider (duplicate invoice).

<u>Issues</u>

Does the documentation support billing CPT code 97750-FC? Is the requestor entitled to reimbursement?

Findings

- 1. The applicable fee guideline for FCEs is found at 28 Texas Administrative Code §134.225.
- 2. According to the submitted explanation of benefits the respondent denied reimbursement for the FCEs based upon "V604-Documentation does not meet the requirements for FCE as required in the TX Medical Fee Guidelines Sec. 134.204(g)," "16-Claim/service lacks information or has submission/billing error(s) which is needed for adjudication," and "P12-Workers' compensation jurisdictional fee schedule adjustment."
- 3. 28 Texas Administrative Code §134.225 states:

The following applies to functional capacity evaluations (FCEs). A maximum of three FCEs for each compensable injury shall be billed and reimbursed. FCEs ordered by the division shall not count toward the three FCEs allowed for each compensable injury. FCEs shall be billed using CPT code 97750 with modifier "FC." FCEs shall be reimbursed in accordance with §134.203(c)(1) of this title. Reimbursement shall be for up to a maximum of four hours for the initial test or for a division ordered test; a maximum of two hours for an interim test; and a maximum of three hours for the discharge test, unless it is the initial test. Documentation is required. FCEs shall include the following elements:

- (1) A physical examination and neurological evaluation, which include the following:
 - (A) appearance (observational and palpation);
 - (B) flexibility of the extremity joint or spinal region (usually observational);
 - (C) posture and deformities;
 - (D) vascular integrity;
 - (E) neurological tests to detect sensory deficit;
 - (F) myotomal strength to detect gross motor deficit; and
 - (G) reflexes to detect neurological reflex symmetry.
- (2) A physical capacity evaluation of the injured area, which includes the following:
 - (A) range of motion (quantitative measurements using appropriate devices) of the injured joint or region; and
 - (B) strength/endurance (quantitative measures using accurate devices) with comparison to contralateral side or normative database. This testing may include isometric, isokinetic, or isoinertial devices in one or more planes.
- (3) Functional abilities tests, which include the following:
 - (A) activities of daily living (standardized tests of generic functional tasks such as pushing, pulling, kneeling, squatting, carrying, and climbing);

- (B) hand function tests that measure fine and gross motor coordination, grip strength, pinch strength, and manipulation tests using measuring devices;
- (C) submaximal cardiovascular endurance tests which measure aerobic capacity using stationary bicycle or treadmill; and
- (D) static positional tolerance (observational determination of tolerance for sitting or standing).
- 4. A review of the submitted FCE reports finds the requestor did not document all the elements required for FCEs, specifically, "A physical capacity evaluation of the injured area, which includes the following: (A) range of motion (quantitative measurements using appropriate devices) of the injured joint or region; and submaximal cardiovascular endurance tests which measure aerobic capacity using stationary bicycle or treadmill". The division finds the respondent's denial is supported and reimbursement is not recommended.

Conclusion

Authorized Signature

For the reasons stated above, the Division finds that the requestor has not established that additional reimbursement is due. As a result, the amount ordered is \$0.00.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

		08/20/2018
Signature	Medical Fee Dispute Resolution Officer	Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, 37 *Texas Register* 3833, applicable to disputes filed on or after June 1, 2012.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the** *Medical Fee* **Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.