# MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION 

## GENERAL INFORMATION

## Requestor Name

Doctor's Hospital at Renaissance

## MFDR Tracking Number

M4-18-4131-01

## MFDR Date Received

June 26, 2018

## Respondent Name

Hartford Underwriters Insurance

## Carrier's Austin Representative <br> Box Number 47

## REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "...reimbursement should be $\$ 6,194.86$. Payment received was only $\$ 3,354.57$, thus, according to these calculations; there is pending payment in the amount of $\$ 2,840.29$."

Amount in Dispute: $\$ 2,840.29$
RESPONDENT'S POSITION SUMMARY
Respondent's Position Summary: "Services were processed in accordance Texas Guidelines, Rule 134.403."
Response Submitted by: The Hartford

SUMMARY OF FINDINGS

| Dates of Service | Disputed Services | Amount In <br> Dispute | Amount Due |
| :---: | :---: | :---: | :---: |
| February 2-28, 2018 | Outpatient Therapy Services | $\$ 2,840.29$ | $\$ 0.00$ |

## FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code $\S 413.031$ and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

## Background

1. 28 Texas Administrative Code $\S 133.307$ sets out the procedures for resolving medical fee disputes.
2. 28 Texas Administrative Code $\S 134.403$ sets out the reimbursement guidelines for outpatient hospital services.
3. 28 Texas Administrative Code $\S 134.203$ sets out the reimbursement guidelines for professional medical services.
4. The insurance carrier reduced payment for the disputed services with the following claim adjustment
codes:

- 119 - Benefit maximum for this time period or occurrence has been reached
- P12 - Workers compensation jurisdictional fee schedule adjustment
- 163 - The charge for this procedure exceeds the unit value and/or the multiple procedure rules
- 170 - Reimbursement is based on the outpatient/inpatient fee schedule


## Issues

1. Is the carrier's reduction of payment supported?
2. Is the requestor entitled to additional reimbursement?

## Findings

1. The requestor is seeking additional reimbursement for outpatient therapy services performed from February $2-28,2018$. The carrier reduced the allowed amount as 163 - "The charge for this procedure exceeds the unit value and/or the multiple procedure rules."

The applicable Division Rule is found in 28 Texas Administrative Code 134.403. The applicable sections are listed below:
(d) For coding, billing, reporting, and reimbursement of health care covered in this section, Texas workers' compensation system participants shall apply Medicare payment policies in effect on the date a service is provided
(f) The reimbursement calculation used for establishing the MAR shall be the Medicare facility specific amount, including outlier payment amounts, determined by applying the most recently adopted and effective Medicare Outpatient Prospective Payment System (OPPS) reimbursement formula and factors as published annually in the Federal Register.
(h) For medical services provided in an outpatient acute care hospital, but not addressed in the Medicare payment policies as outlined in subsections $(f)(1)$ or $(f)(2)$ of this section, and for which Medicare reimburses using other Medicare fee schedules, reimbursement shall be made using the applicable Division Fee Guideline in effect for that service on the date the service was provided.

The OPPS reimbursement formula factors are found at https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/HospitalOutpatientPPS/Addendum-A-and-Addendum-B-Updates.html. The specific factor is the Status Indicators. The status indicator for each of the HCPCs code listed on the DWC060 have an " $A$ " status indicator which is defined as, "Not paid under OPPS. Paid by MACs under a fee schedule or payment system other than OPPS."

Based on the requirements of 28 Texas Administrative Code 134.403 (h) the applicable Division fee Guideline is found in 28 Texas Administrative Code §134.203.

On April 1st of 2013, Medicare implemented the Medicare Multiple Procedure Payment Reduction (MPPR). The MPPR policy may be found in the CMS Claims Processing Manual 100-04, Chapter 5, section 10.7 found at www.cms.gov. The MPPR policy applies therefore the carrier's reduction does apply and was used in the calculation of the maximum allowable reimbursement shown below.
2. 28 Texas Administrative Code $\S 134.203$ (c) To determine the MAR for professional services, system participants shall apply the Medicare payment policies with minimal modifications.

The MAR is calculated by the DWC Conversion Factor/Medicare Conversion Factor multiplied by the Medicare allowable. The calculation is as follows:

- Procedure code 97530 -GP billed February 2, 2018 has a PE of 0.69 not the highest for this date and will be paid at the reduced allowable of $\$ 28.06$. 58.31/35.9996 $\times \$ 28.06=\$ 64.32$
- Procedure code 97116 -GP billed February 2, 2018 has a PE of 0.39 not the highest for this date and will be paid at the reduced allowable of $\$ 23.36$. $58.31 / 35.9996 \times \$ 23.36=\$ 37.84$
- Procedure code 97164, -GP billed February 2, 2018 has a PE of 0.83 the highest for this date of service and will be paid at the full allowable of $\$ 55.89 .58 .31 / 35.9996 \times \$ 55.89=\$ 90.53$
- Procedure code 97110, -GO billed February 2, 2018 has a PE of 0.4 for two units not the highest for this date of service and will be paid at the reduced allowable of $\$ 23.53$. $58.31 / 35.9996 \times \$ 23.53 \times 2=$ \$76.22
- Procedure code 97530, -GO billed February 2, 2018 has a PE of 0.69 not the highest for this date and will be paid at the reduced allowable of \$28.06. 58.31/35.9996 x $\$ 28.06=\$ 45.45$
- Procedure code 97140, -GO billed February 2,2018 has a PE of 0.35 not the highest for this date and will be paid at the reduced allowable of $\$ 21.68 .58 .31 / 35.9996 \times \$ 21.68=\$ 35.12$
- Procedure code 97110 -GP billed February 5, 2018 has a PE of 0.4 for two units has a PE of 0.4 for two units not the highest for this date of service and will be paid at the reduced allowable of $\$ 23.53$.
58.31/35.9996 x $\$ 23.53 \times 2=\$ 76.22$
- Procedure code 97530, -GP billed February 5, 2018 has a PE of 0.69 the highest for this date and the first unit will be paid at the full allowable of $\$ 39.71$. 58.31/35.9996 $x \$ 39.71=\$ 64.32$
- Procedure code 97116, -GP billed February 5, 2018 has a PE of 0.39 not the highest for this date and will be paid at the reduced allowable of $\$ 23.36 .58 .31 / 35.9996 \times \$ 23.36=\$ 37.84$
- Procedure code 97110, -GO billed February 5, 2018 has a PE of 0.4 for two units has a PE of 0.4 for two units not the highest for this date of service and will be paid at the reduced allowable of $\$ 23.53$.
58.31/35.9996 x $\$ 23.53 \times 2=\$ 76.22$
- Procedure code 97530, -GO billed February 5, 2018 has a PE of 0.69 the second unit will be paid at the reduced allowable of $\$ 28.06 .58 .31 / 35.9996 \times \$ 28.06=\$ 45.45$
- Procedure code 97140, -GO billed February 5, 2018 has a PE of 0.35 not the highest for this date and will be paid at the reduced allowable of $\$ 21.68 .58 .31 / 35.9996 \times \$ 21.68=\$ 35.12$
- Procedure code 97110, -GP billed February 7, 2018 has a PE of 0.4 for two units has a PE of 0.4 for two units not the highest for this date of service and will be paid at the reduced allowable of $\$ 23.53$.
58.31/35.9996 x $\$ 23.53 \times 2=\$ 76.22$
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- Procedure code 97530, -GO billed February 7, 2018 has a PE of 0.69 the highest for this date and the first unit will be paid at the full allowable of $\$ 39.71$. 58.31/35.9996 x $\$ 39.71=\$ 64.32$
- Procedure code 97140, -GO billed February 7, 2018 has a PE of 0.35 not the highest for this date and will be paid at the reduced allowable of $\$ 21.68 .58 .31 / 35.9996 \times \$ 21.68=\$ 35.12$
- Procedure code 97110, -GP billed February 9, 2018 has a PE of 0.4 for three units not the highest and will be paid at the reduced allowable of $\$ 23.53 .58 .31 / 35.9996 \times \$ 23.53 \times 3=\$ 114.34$
- Procedure code 97112, -GP billed February 9, 2018 has a PE of 0.47 the highest for this date and will be paid at the full allowable of $\$ 34.44 .58 .31 / 35.9996 \times \$ 34.44=\$ 55.78$
- Procedure code 97110, -GO billed February 9, 2018 has a PE of 0.4 for three units not the highest for this date and will be paid at the reduced rate of $\$ 23.53$. $58.31 / 35.9996 \times 3=\$ 114.34$
- Procedure code 97140, -GO billed February 9, 2018 has a PE of 0.35 not the highest for this date and will be paid at the reduced allowable of $\$ 21.68 .58 .31 / 35.9996 \times \$ 21.68=\$ 35.12$
- Procedure code 97110, -GO billed February 12, 2018 has a PE of 0.4 for three units not the highest for this date and will be paid at the reduced rate of $\$ 23.53 .58 .31 / 35.9996 \times 3=\$ 114.34$
- Procedure code 97140, -GO billed February 12, 2018 has a PE of 0.35 not the highest for this date and will be paid at the reduced allowable of $\$ 21.68 .58 .31 / 35.9996 \times \$ 21.68=\$ 35.12$
- Procedure code 97110, -GO billed February 14,2018 has a PE of 0.4 for two units has a PE of 0.4 for two units not the highest for this date of service and will be paid at the reduced allowable of \$23.53. 58.31/35.9996 x $\$ 23.53 \times 2=\$ 76.22$
- Procedure code 97140, -GO billed February 14, 2018 has a PE of 0.35 not the highest for this date and will be paid at the reduced allowable of $\$ 21.68 .58 .31 / 35.9996 \times \$ 21.68=\$ 35.12$
- Procedure code 97112, -GO billed February 14, 2018 has a PE of 0.47 the highest for this date and will be paid at the full allowable of $\$ 34.44 .58 .31 / 35.9996 \times \$ 34.44=\$ 55.78$
- Procedure code 97110, -GO billed February 16,2018 has a PE of 0.4 for two units has a PE of 0.4 for two units not the highest for this date of service and will be paid at the reduced allowable of $\$ 23.53$. 58.31/35.9996 x $\$ 23.53 \times 2=\$ 76.22$
- Procedure code 97140, -GO billed February 16,2018 has a PE of 0.35 for two units the highest for this date. The first unit will be paid at the full allowable of $\$ 27.59$. The second unit will be paid at the reduced allowable of $\$ 21.68 .58 .31 / 35.9996 \times \$ 27.59=\$ 44.70 .58 .31 / 35.9996 \times \$ 21.68=\$ 35.12$. $\$ 44.70+\$ 35.12=\$ 79.82$
- Procedure code 97110, -GO billed February 19, 2018 has a PE of 0.4 for two units has a PE of 0.4 for two units not the highest for this date of service and will be paid at the reduced allowable of $\$ 23.53$. 58.31/35.9996 x $\$ 23.53 \times 2=\$ 76.22$
- Procedure code 97140, -GO billed February 19, 2018 has a PE of 0.35 for two units the highest for this date. The first unit will be paid at the full allowable of $\$ 27.59$. The second unit will be paid at the reduced allowable of $\$ 21.68 .58 .31 / 35.9996 \times \$ 27.59=\$ 44.70 .58 .31 / 35.9996 \times \$ 21.68=\$ 35.12$. $\$ 44.70+\$ 35.12=\$ 79.82$
- Procedure code 97110, -GP billed February 21, 2018 has a PE of 0.4 for four units not the highest for this date and will be paid at the reduced allowable of $\$ 21.68$. $58.31 / 35.9996 \times \$ 21.68 \times \$=\$ 152.45$
- Procedure code 97110, -GO billed February 21, 2018 has a PE of 0.4 for two units has a PE of 0.4 for two units not the highest for this date of service and will be paid at the reduced allowable of \$23.53. 58.31/35.9996 x $\$ 23.53 \times 2=\$ 76.22$
- Procedure code 97140, -GO billed February 21, 2018 has a PE of 0.35 for two units the highest for this date. The first unit will be paid at the full allowable of $\$ 27.59$. The second unit will be paid at the reduced allowable of $\$ 21.68 .58 .31 / 35.9996 \times \$ 27.59=\$ 44.70 .58 .31 / 35.9996 \times \$ 21.68=\$ 35.12$. $\$ 44.70$ + \$35.12 = \$79.82
- Procedure code 97110, -GP billed February 23, 2018 has a PE of 0.4 for four units not the highest for this date and will be paid at the reduced allowable of $\$ 21.68$. $58.31 / 35.9996 \times \$ 21.68 \times \$=\$ 152.45$
- Procedure code 97110, -GO billed February 23, 2018 has a PE of 0.4 for two units has a PE of 0.4 for two units not the highest for this date of service and will be paid at the reduced allowable of $\$ 23.53$. 58.31/35.9996 x $\$ 23.53 \times 2=\$ 76.22$
- Procedure code 97140, -GO billed February 23, 2018 has a PE of 0.35 not the highest for this date and will be paid at the reduced allowable of $\$ 21.68 .58 .31 / 35.9996 \times \$ 21.68=\$ 35.12$
- Procedure code 97110, -GP billed February 26,2018 has a PE of 0.4 for three units not the highest for this date and will be paid at the reduced allowable of $\$ 23.53$. $58.31 / 35.9996 \times \$ 23.53 \times 3=\$ 114.34$
- Procedure code 97140, -GP billed February 26, 2018 has a PE of 0.35 the second unit for this date and will be paid at the reduced allowable of $\$ 21.68 .58 .31 / 35.9996 \times \$ 21.68=\$ 35.12$
- Procedure code 97110, -GO billed February 26,2018 has a PE of 0.4 not the highest for this date and will be paid at the reduced allowable of $\$ 23.53 .58 .31 / 35.9996 \times \$ 23.53=\$ 38.11$
- Procedure code 97140, -GO billed February 26, 2018 has a PE of 0.35 for two units the highest for this date. The first unit will be paid at the full allowable of $\$ 27.59$. The second unit will be paid at the reduced allowable of $\$ 21.68 .58 .31 / 35.9996 \times \$ 27.59=\$ 44.70 .58 .31 / 35.9996 \times \$ 21.68=\$ 35.12$. $\$ 44.70+\$ 35.12=\$ 79.82$
- Procedure code 97110, -GP billed February 28, 2018 has a PE of 0.4 for two units has a PE of 0.4 for two units not the highest for this date of service and will be paid at the reduced allowable of $\$ 23.53$. 58.31/35.9996 x $\$ 23.53 \times 2=\$ 76.22$
- Procedure code 97140, -GP billed February 28, 2018 has a PE of 0.35 not the highest for this date and will be paid at the reduced allowable of $\$ 21.68 .58 .31 / 35.9996 \times \$ 21.68=\$ 35.12$
- Procedure code 97110, -GO billed February 28,2018 has a PE of 0.4 for two units not the highest for this date of service and will be paid at the reduced allowable of $\$ 23.53$. $58.31 / 35.9996 \times \$ 23.53 \times 2=$ \$76.22
- Procedure code 97140, -GO billed February 28, 2018 has a PE of 0.35 for two units the highest for this date. The first unit will be paid at the full allowable of $\$ 27.59$. The second unit will be paid at the reduced allowable of $\$ 21.68 .58 .31 / 35.9996 \times \$ 27.59=\$ 44.70 .58 .31 / 35.9996 \times \$ 21.68=\$ 35.12$. $\$ 44.70+\$ 35.12=\$ 79.82$

The total allowable reimbursement for the services in dispute is $\$ 3,093.98$. The carrier paid $\$ 3,354.57$. No additional payment is recommended.

## Conclusion

For the reasons stated above, the Division finds that the requestor has not established that additional reimbursement is due. As a result, the amount ordered is $\$ 0.00$.

## ORDER

Based on the submitted information, pursuant to Texas Labor Code Section 413.031, the division hereby determines the requestor is entitled to $\$ 0.00$ additional reimbursement for the services in dispute.

## Authorized Signature

|  |  |  |  |
| :--- | :--- | :--- | :--- |
| Signature July 27, 2018 |  |  |  |
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## YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307, effective May 31, 2012, 37 Texas Register 3833, applicable to disputes filed on or after June 1, 2012.
A party seeking review must submit a Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (form DWCO45M) in accordance with the instructions on the form. The request must be received by the division within twenty days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the division using the contact information listed on the form or to the field office handling the claim. The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed. Please include a copy of the Medical Fee Dispute Resolution Findings and Decision together with any other required information specified in 28 Texas Administrative Code §141.1(d).
Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.

