MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name Respondent Name

TEXAS HEALTH HEB TRUMBULL INSURANCE COMPANY

MFDR Tracking Number Carrier's Austin Representative

M4-18-3821-01 Box Number 47

MFDR Date Received

June 6, 2018

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "Underpaid/Denied Physical Therapy Rate."

Amount in Dispute: \$157.57

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "Services were processed in accordance with Texas Guidelines, Rule 134.403."

Response Submitted by: The Hartford

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Dispute Amount	Amount Due
January 17, 2018 to January 31, 2018	Outpatient Facility Services – Occupational Therapy	\$157.57	\$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §134.403 sets out the hospital facility fee guideline for outpatient services.
- 3. 28 Texas Administrative Code §134.203 sets out the fee guideline for professional medical services.
- 4. The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:

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Issues

- 1. What is the recommended payment for the services in dispute?
- 2. Is the requestor entitled to additional reimbursement?

Findings

 This dispute regards occupational therapy services performed in an outpatient hospital facility setting. Such services are not paid under Medicare's Outpatient Prospective Payment System but rather under Medicare's Physician Fee Schedule for professional services. Rule §134.403(h) requires that if Medicare pays using other Medicare fee schedules, reimbursement shall be made using the DWC fee guideline applicable to the code on the date the service was provided. Accordingly, payment for these services is calculated under the DWC Medical Fee Guideline for Professional Services, Rule §134.203(c).

The Medicare fee is the sum of the geographically adjusted work, practice expense and malpractice values multiplied by a conversion factor. The MAR is calculated by substituting the division conversion factor. The applicable division conversion factor for calendar year 2018 is \$58.31.

Per Medicare payment policy, when more than one unit is billed of therapy services with multiple procedure payment indicator '5', the first unit of the therapy with the highest practice expense for that day is paid in full. Payment is reduced by 50% of the practice expense (PE) for each extra therapy unit performed on that date.

Reimbursement for the disputed services is calculated as follows:

- Procedure code 97165, January 17, 2018, has a Work RVU of 1.2 multiplied by the Work GPCI of 1.007 is 1.2084. The practice expense RVU of 1.32 multiplied by the PE GPCI of 0.986 is 1.30152. The malpractice RVU of 0.05 multiplied by the malpractice GPCI of 0.747 is 0.03735. The sum is 2.54727 multiplied by the division conversion factor of \$58.31 for a MAR of \$148.53. For each extra therapy unit, payment is reduced by 50% of the practice expense. This code has the highest PE. The first unit is paid at \$148.53.
- Procedure codes G8987 and G8988 have status indicator Q, denoting functional information codes used for reporting purposes only. No separate payment is made.
- Procedure code 97110, January 24, 2018, has a Work RVU of 0.45 multiplied by the Work GPCI of 1.007 is 0.45315. The practice expense RVU of 0.4 multiplied by the PE GPCI of 0.986 is 0.3944. The malpractice RVU of 0.02 multiplied by the malpractice GPCI of 0.747 is 0.01494. The sum is 0.86249 multiplied by the division conversion factor of \$58.31 for a MAR of \$50.29. For each extra therapy unit, payment is reduced by 50% of the practice expense. This code has the highest PE. The first unit is paid at \$50.29.
- Procedure code 97022, January 24, 2018, has a Work RVU of 0.17 multiplied by the Work GPCI of 1.007 is
 0.17119. The practice expense RVU of 0.36 multiplied by the PE GPCI of 0.986 is 0.35496. The malpractice RVU
 of 0.01 multiplied by the malpractice GPCI of 0.747 is 0.00747. The sum is 0.53362 multiplied by the division
 conversion factor of \$58.31 for a MAR of \$31.12. For each extra therapy unit, payment is reduced by 50% of the
 practice expense. The PE for this code is not the highest. The PE reduced rate is \$20.77.
- Procedure code 97140, January 24, 2018, has a Work RVU of 0.43 multiplied by the Work GPCI of 1.007 is 0.43301. The practice expense RVU of 0.35 multiplied by the PE GPCI of 0.986 is 0.3451. The malpractice RVU of 0.01 multiplied by the malpractice GPCI of 0.747 is 0.00747. The sum is 0.78558 multiplied by the division conversion factor of \$58.31 for a MAR of \$45.81. For each extra therapy unit, payment is reduced by 50% of the practice expense. The PE for this code is not the highest. The PE reduced rate is \$35.75.
- Procedure code 97035, January 24, 2018, has a Work RVU of 0.21 multiplied by the Work GPCI of 1.007 is 0.21147. The practice expense RVU of 0.16 multiplied by the PE GPCI of 0.986 is 0.15776. The malpractice RVU of 0.01 multiplied by the malpractice GPCI of 0.747 is 0.00747. The sum is 0.3767 multiplied by the division conversion factor of \$58.31 for a MAR of \$21.97. For each extra therapy unit, payment is reduced by 50% of the practice expense. The PE for this code is not the highest. The PE reduced rate is \$17.37.
- Procedure code 97110, January 31, 2018, has a Work RVU of 0.45 multiplied by the Work GPCI of 1.007 is
 0.45315. The practice expense RVU of 0.4 multiplied by the PE GPCI of 0.986 is 0.3944. The malpractice RVU of
 0.02 multiplied by the malpractice GPCI of 0.747 is 0.01494. The sum is 0.86249 multiplied by the division
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- Procedure code 97140, January 31, 2018, has a Work RVU of 0.43 multiplied by the Work GPCI of 1.007 is 0.43301. The practice expense RVU of 0.35 multiplied by the PE GPCI of 0.986 is 0.3451. The malpractice RVU of 0.01 multiplied by the malpractice GPCI of 0.747 is 0.00747. The sum is 0.78558 multiplied by the division conversion factor of \$58.31 for a MAR of \$45.81. For each extra therapy unit, payment is reduced by 50% of the practice expense. The PE for this code is not the highest. The PE reduced rate is \$35.75.
- Procedure code G0283, January 31, 2018, has a Work RVU of 0.18 multiplied by the Work GPCI of 1.007 is
 0.18126. The practice expense RVU of 0.23 multiplied by the PE GPCI of 0.986 is 0.22678. The malpractice RVU
 of 0.01 multiplied by the malpractice GPCI of 0.747 is 0.00747. The sum is 0.41551 multiplied by the division
 conversion factor of \$58.31 for a MAR of \$24.23. For each extra therapy unit, payment is reduced by 50% of the
 practice expense. The PE for this code is not the highest. The PE reduced rate is \$17.62.
- 2. The total allowable reimbursement for the disputed services is \$397.14. The insurance carrier paid \$397.13. No additional payment is due.

Conclusion

For the reasons stated above, the division finds that the requestor has not established that additional reimbursement is due. As a result, the amount ordered is \$0.00.

ORDER

Based on the submitted information, pursuant to Texas Labor Code Section 413.031, the division hereby determines the requestor is entitled to \$0.00 additional reimbursement for the services in dispute.

Authorized Signature

	Grayson Richardson	July 9, 2018	
Signature	Medical Fee Dispute Resolution Officer	Date	

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with Rule §133.307.

A party seeking review must submit a Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (form DWC045M) in accordance with the form's instructions. The request must be received by the division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the division, using the contact information on the form, or to the field office handling the claim.

A party seeking review of this decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed. The request must include a copy of this *Medical Fee Dispute Findings and Decision* together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.