TEXAS DEPARTMENT OF INSURANCE
Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)
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-MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name
ANDRE HWANG, DC

Respondent Name
AMERICAN ZURICH INSURANCE CO

MFDR Tracking Number
M4-18-3389-01

Carrier's Austin Representative
Box Number 19

MFDR Date Received
MAY 15, 2018

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "The report states that 2 hours were spent on the evaluation."

Requestor's Supplemental Position Summary: "Good Morning, as of today I have received anything yet."

Amount in Dispute: $431.28

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "Attached is a copy of all bills received to date, and their corresponding EOB's and payment details."

Response Submitted By: Gallagher Bassett

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
August 21, 2017	CPT Code 97750-GP (X8)	$431.28	$431.28

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
2. 28 Texas Administrative Code §134.203, sets the fee guideline for professional services.
3. The services in dispute were reduced/denied by the respondent with the following reason codes:

   Explanation of benefits
   - 0043, (112)-Service not furnished directly to the patient and/or not documented.
   - 16-Claim/service lacks information or has submission/ billing error(s) which is needed for adjudication.
   - P12-Workers' compensation jurisdictional fee schedule adjustment.
   - W3-Request for reconsideration.

Issues

1. What is the applicable fee guideline?
2. Is the respondent's denial of payment supported?
3. Is the requestor due reimbursement?

Findings

1. The applicable fee guideline for physical performance test is 28 Texas Administrative Code §134.203.
2. On the disputed date of service the requestor billed CPT code 97750-GP(X8).

   According to the submitted explanation of benefits the respondent denied reimbursement for CPT code 97750-GP based upon "0043, (112)-Service not furnished directly to the patient and/or not documented," "16-Claim/service lacks information or has submission/ billing error(s) which is needed for adjudication," and "P12-Workers' compensation jurisdictional fee schedule adjustment."

   28 Texas Administrative Code §134.203(a)(5) states "Medicare payment policies" when used in this section, shall mean reimbursement methodologies, models, and values or weights including its coding, billing, and reporting payment policies as set forth in the Centers for Medicare and Medicaid Services (CMS) payment policies specific to Medicare."

   CPT code 97750 is defined as "Physical performance test or measurement (eg, musculoskeletal, functional capacity), with written report, each 15 minutes." CPT code 97750 requires direct one-on-one patient contact.

   A review of the PPE Summary Report supports a two (2) hour evaluation performed by Dr. Hwang; therefore, the respondent's denial of payment is not supported.
3. 28 Texas Administrative Code §134.203(c)(1) states "To determine the MAR for professional services, system participants shall apply the Medicare payment policies with minimal modifications. (1) For service categories of Evaluation & Management, General Medicine, Physical Medicine and Rehabilitation, Radiology, Pathology, Anesthesia, and Surgery when performed in an office setting, the established conversion factor to be applied is $52.83."

   28 Texas Administrative Code §134.203(c)(2) states "The conversion factors listed in paragraph (1) of this subsection shall be the conversion factors for calendar year 2008. Subsequent year's conversion factors shall be determined by applying the annual percentage adjustment of the Medicare Economic Index (MEI) to the previous year's conversion factors, and shall be effective January 1st of the new calendar year. The following hypothetical example illustrates this annual adjustment activity if the Division had been using this MEI annual percentage adjustment: The 2006 Division conversion factor of $50.83 (with the exception of surgery) would have been multiplied by the 2007 MEI annual percentage increase of 2.1 percent, resulting in the $51.90 (with the exception of surgery) Division conversion factor in 2007."

   The Division conversion factor for 2017 is $57.5.

   The Medicare conversion factor for 2017 is 35.8887.

   Review of Box 32 on the CMS-1500 finds that the services were rendered in zip code 75211 which is located in Dallas, Texas; therefore, the Medicare locality is "Dallas, Texas."

   The Medicare participating amount for CPT code 97750 is $33.65.

   Using the above formula, the MAR is $53.91 per unit. The requestor billed for 8 units; therefore, $53.91 X 8 = $431.28. The respondent paid $0.00. The difference between MAR and amount paid is $431.28; this amount is recommended for reimbursement.

Conclusion

For the reasons stated above, the Division finds that the requestor has established that additional reimbursement is due. As a result, the amount ordered is $431.28.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to additional reimbursement for the services involved in this dispute. The Division hereby ORDERS the respondent to remit to the requestor the amount of $431.28 plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this Order.

Authorized Signature

		8/9/2018
Signature	Medical Fee Dispute Resolution Officer	Date

YOUR RIGHT TO APPEAL

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Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, 37 *Texas Register* 3833, applicable to disputes filed on or after June 1, 2012.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.