



**TEXAS DEPARTMENT OF INSURANCE**

**Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)**

7551 Metro Center Drive, Suite 100, Austin, Texas 78744-1645

(512) 804-4000 | F: (512) 804-4811 | (800) 252-7031 | TDI.texas.gov | @TexasTDI

**MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION**

**GENERAL INFORMATION**

**Requestor Name**

MEMORIAL COMPOUNDING RX

**Respondent Name**

Old Glory Insurance

**MFDR Tracking Number**

M4-18-2876-01

**Carrier's Austin Representative**

Box 17

**MFDR Date Received**

April 12, 2018

**Response Submitted By:**

Claim Administrative Services (CAS)

**REQUESTOR'S POSITION SUMMARY**

"The carrier paid \$0.00 and not the full amount of \$104.64."

**RESPONDENT'S POSITION SUMMARY**

"A check in the amount \$104.64 was issued on 12/1/17, check number 82686."

**SUMMARY OF FINDINGS**

Date of Service	Disputed Services	Amount In Dispute	Amount Due
November 8, 2017	Gabapentin Capsule	\$104.64	\$0.00

**FINDINGS AND DECISION**

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

**Background**

- 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes
- 28 Texas Administrative Code §134.503 sets out the reimbursement for compound medications

**Findings**

The Division makes the following conclusions based upon the information and documentation presented to the Division to date. Even though all the evidence was not discussed, it was considered.

1. *Did the carrier reimburse Memorial for the disputed services?*

Memorial Compounding Rx (Memorial) asserts that the carrier has not paid for the service in dispute. Review of the explanations of benefits provided finds that the carrier issued a payment in the amount of \$104.64 to Memorial on December 1, 2017 via check numbered 82686.

The Division concludes that the carrier reimbursed Memorial for the full disputed amount.

For that reason, no additional reimbursement can be recommended.

**Conclusion**

The Division concludes that Memorial has been paid for the service in dispute. As a result, the amount ordered is \$0.00.

**ORDER**

Based on the submitted information, and pursuant to Texas Labor Code Section 413.031, the division has determined that the requestor is not entitled to additional reimbursement for the services in dispute.

**Authorized Signature**

_____	_____	October 2, 2019
Signature	Medical Fee Dispute Resolution Director	Date

**RIGHT TO APPEAL**

Either party to this medical fee dispute may seek review of this DWC decision. To appeal, submit form DWC045M titled ***Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)*** found at <https://www.tdi.texas.gov/forms/form20numeric.html>.

Follow the instructions on pages 3 and 4. The request must be received by the DWC within twenty days of your receipt of this decision. This decision becomes final if the request for review of this decision is not timely made.

The request may be faxed, mailed, or personally delivered to the DWC using the contact information listed on the form or to the field office handling the claim.

If you have questions about form DWC045M, please call CompConnection at 1-800-252-7031, Option 3 or you may email your question to [CompConnection@tdi.texas.gov](mailto:CompConnection@tdi.texas.gov)

Si prefieres hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, Opcion 1.