



TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)
7551 Metro Center Drive, Suite 100, Austin, Texas 78744-1645
(512) 804-4000 | F: (512) 804-4811 | (800) 252-7031 | TDI.texas.gov | @TexasTDI

MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

Memorial Compounding Pharmacy

Respondent Name

Amco Insurance Co

MFDR Tracking Number

M4-18-1523-01

Carrier's Austin Representative

Box 06

MFDR Date Received

January 25, 2018

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "The Texas Labor Code Section 408.027 (b) requires that the carrier must pay, reduce, deny or determine to audit the health provider's claim no later than the 45th day after the date of receipt by the carrier. Memorial did not receive any correspondence as per Rule..."

Amount in Dispute: \$726.62

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "After reviewing the disputes, the carrier has elected to pay the disputed amount..."

Response Submitted by: Stone Loughlin Swanson

SUMMARY OF FINDINGS

Table with 4 columns: Date of Service, Disputed Services, Amount In Dispute, Amount Due. Row 1: May 28, 2017, Compound Medication, \$726.62, \$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes
2. 28 Texas Administrative Code §134.503 sets out the reimbursement for compound medications
3. Explanation of Benefits:

Issued June 29, 2017

- 50 – These are non-covered services because this is not deemed a medical necessity by the payer.

Issued June 30, 2017

- 50 – These are non-covered services because this is not deemed a medical necessity by the payer.

Issued July 3, 2017

- 50 – These are non-covered services because this is not deemed a medical necessity by the payer.

Issued February 8, 2018

- 91 – Dispensing fee adjustment

Issued June 29, 2017

- 91 – Dispensing Fee Adjustment

Issued February 12, 2018

- 91 – Dispensing Fee Adjustment
- B12 – Services not documented in patients’ medical records

Findings

The Division makes the following conclusions based upon the information and documentation presented to the Division to date. Even though all the evidence was not discussed, it was considered.

1. Did the carrier reimburse Memorial for the disputed services?

Memorial Compounding Rx (Memorial) asserts that the carrier has not paid for the service in dispute. Review of the explanations of benefits provided finds that the carrier initially denied payment due to “not deemed medically necessary.” Upon reconsideration, the carrier did not maintain its original denial and decided to issue payments in the following amounts, on the dates shown below:

- February 8, 2018 \$159.06
- February 8, 2018 \$301.19
- February 8, 2018 \$55.75
- June 29, 2017 \$210.62
- February 12, 2018 \$210.62

The Division concludes that the carrier changed its original final action and decided to reimburse Memorial for the disputed amount.

Memorial was notified by the Carrier and by the Division’s medical fee dispute resolution program that the full amount in dispute was paid, however Memorial has not taken the opportunity to refute the carrier’s evidence or respond to the Division with additional information.

For that reason, the Division moves to resolve this dispute with the information available and concludes that no additional reimbursement can be recommended.

Conclusion

The Division concludes that Memorial has already been paid for the service in dispute. As a result, the amount ordered is \$0.00.

ORDER

Based on the submitted information, and pursuant to Texas Labor Code Section 413.031, the division has determined that the requestor is not entitled to additional reimbursement for the services in dispute.

Authorized Signature

Signature

Medical Fee Dispute Resolution Officer

Date

March , 2018

RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, 37 *Texas Register* 3833, applicable to disputes filed on or after June 1, 2012.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.