



TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)

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MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

American Specialty Pharmacy

Respondent Name

Hurst Euless Bedford ISD

MFDR Tracking Number

M4-15-3147-01

Carrier's Austin Representative

Box Number 47

MFDR Date Received

May 26, 2015

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "... this treatment is necessary to achieve a therapeutic outcome ... This medication is medically necessary in order to decrease pain, reduce the need for narcotics and/or other prescription analgesics and to preserve the function of the patient..."

Amount in Dispute: \$7830.04

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "These pharmacy bills were submitted on March 23, 2015. They were processed within the 45 day timeframe on April 22, 2015 and April 23, 2015 and denied appropriately."

Response Submitted by: TASB Risk Management Fund

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
February 16, 2015	Prescription Medication (Compound Cream)	\$7830.04	\$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 28 Texas Administrative Code §134.530 sets out the requirements for use of the closed formulary for claims not subject to certified networks.
- 28 Texas Administrative Code §134.600 sets out the procedures regarding preauthorization of health care.
- The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
 - 197 – Payment adjusted for absence of precertification/authorization
 - 114 – Procedure/product not approved by the Food and Drug Administration.

- Notes: Per Rule 134.530 Preauthorization is required for any drug identified as investigational or experimental for which there is early developing scientific or clinical evidence demonstrating the potential efficacy of the treatment, but which is not yet broadly accepted as prevailing standard of care as defined by the labor code 413.014. The compound product is not used in an approved FDA form, therefore has to have been approved by the FDA. Applies to both lines.
- Per Rule 137.100 treatment provided on or after May 1, 2007 must be in accordance with the Official Disability Guidelines.
- 55 – Procedure/product not approved by the Food and Drug Administration.

Issues

Are the insurance carrier’s reasons for denial or reduction of payment supported?

Findings

The insurance carrier denied disputed services with claim adjustment reason code “197 – Payment denied/reduced for absence of precertification/authorization.” 28 Texas Administrative Code §134.530 (b) states,

Preauthorization for claims subject to the Division's closed formulary.

(1) Preauthorization is only required for:

- (A) drugs identified with a status of "N" in the current edition of the *ODG Treatment in Workers' Comp* (ODG) / Appendix A, *ODG Workers' Compensation Drug Formulary*, and any updates;
- (B) **any compound that contains a drug identified with a status of ‘N’ in the current edition of the *ODG Treatment in Workers' Comp* (ODG) / Appendix A, *ODG Workers' Compensation Drug Formulary*, and any updates;** [emphasis added] and
- (C) any investigational or experimental drug for which there is early, developing scientific or clinical evidence demonstrating the potential efficacy of the treatment, but which is not yet broadly accepted as the prevailing standard of care as defined in Labor Code §413.014(a).

Review of the submitted documentation finds that the dispute involves a compound drug that includes the ingredients Lidocaine, Pentoxifylline, Fluticasone, Levocetirizine, Gabapentin, Propylene Glycol, and Pracasil Plus. The ODG Treatment in Workers' Comp (ODG) / Appendix A, ODG Workers' Compensation Drug Formulary in effect on the date of service finds that Lidocaine is an “N” status drug. Therefore, the compound requires preauthorization.

Review of the submitted information does not find that a request for preauthorization was requested or obtained in accordance with 28 Texas Administrative Code §134.600. For this reason, the insurance carrier’s denial reason is supported. Additional reimbursement cannot be recommended.

Conclusion

For the reasons stated above, the Division finds that the requestor has not established that additional reimbursement is due. As a result, the amount ordered is \$0.00.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

Authorized Signature

Signature	Laurie Garnes Medical Fee Dispute Resolution Officer	November 17, 2015 Date
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YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, 37 *Texas Register* 3833, applicable to disputes filed on or after June 1, 2012.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.