



# Texas Department of Insurance

## Division of Workers' Compensation

Medical Fee Dispute Resolution, MS-48  
7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1645  
512-804-4000 telephone • 512-804-4811 fax • [www.tdi.texas.gov](http://www.tdi.texas.gov)

### MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

#### GENERAL INFORMATION

**Requestor Name**

Universal DME

**Respondent Name**

American Zurich Insurance Co

**MFDR Tracking Number**

M4-15-0914-01

**Carrier's Austin Representative**

Box Number 19

**MFDR Date Received**

November 17, 2014

#### REQUESTOR'S POSITION SUMMARY

**Requestor's Position Summary:** "On 05/01/2014 we submitted our claims for payment to Gallagher Bassett in the amount of \$528.85 via mail P.O Box 23812 Tucson, Arizona 85734. On 06/25/2014 we received a denial for E0217 stating "Previously paid". On 08/11/2014 we submitted an appeal based on the CTU ordered as replacement. On 08/19/2014 we receive a denial for the appeal stating, that the code is to be purchased again after previously being purchased. Texas Work Compensation claim are to be reimbursed 125% of the Medicare allowable. Per Medicare guidelines, CGS DME MAC Jurisdiction C, 3<sup>rd</sup> quarter 2014, E0217 RR is supposed to be reimbursed at \$60.44 per unit x 125%."

**Amount in Dispute:** \$528.85

#### RESPONDENT'S POSITION SUMMARY

**Respondent's Position Summary:** "DME has already been purchased. Denial is appropriate."

**Response Submitted by:** Gallagher Bassett, 6404 International Parkway, Suite 2300, Plano, TX 75093

#### SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
April 23, 2014	E0217, RR	\$528.85	\$75.55

#### FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

**Background**

- 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 28 Texas Administrative Code §134.203 sets out the reimbursement guidelines for professional medical services.
- The services in dispute were reduced/denied by the respondent with the following reason codes:
  - 193 – Original payment decision is being maintained.

**Issues**

- Were the charges submitted as a replacement item?

2. What is the applicable rule that determines the applicable fee guideline?
3. Is the requestor entitled to reimbursement?

### **Findings**

1. 28 Texas Administrative Code §134.203 (b) states in pertinent part, “For coding, billing, reporting, and reimbursement of professional medical services, Texas workers' compensation system participants shall apply the following: (1) Medicare payment policies, including its coding; billing; correct coding initiatives (CCI) edits; modifiers;... and other payment policies in effect on the date a service is provided with any additions or exceptions in the rules.” For the submitted code (E0217, RR), According to the *Medicare Pricing, Data Analysis and Coding* contractor, [www.dmepdac.com](http://www.dmepdac.com), this code is listed as “Inexpensive and routinely purchased.”

Per the Centers for Medicare/Medicaid Claims Processing Manual, [www.cms.hhs.gov](http://www.cms.hhs.gov), Chapter 20, items in this category may be billed as follows: “30.1 - Inexpensive or Other Routinely Purchased DME (Rev. 1, 10-01-03), For this type of equipment, contractors pay for rentals or lump-sum purchases. However, with the exception of TENS (see 30.1.2), the total payment amount may not exceed the actual charge or the fee schedule amount for purchase.” Also found in the Medicare Claims Processing Manual, Chapter 20, Durable Medical Equipment, Prosthetics, Orthotics, and Supplies 130.8 - Installment Payments (Rev. 1, 10-01-03), “Where a beneficiary is purchasing an item through installments, the total price of the equipment item is reported on the first bill. Monthly payments are made (by the DMERC, carrier, FI or RHHI). The monthly amount is equivalent to the rental fee schedule amount and is paid until the fee schedule purchase price or actual charge has been reached, whichever comes first.” The daily versus monthly rental is not applicable to this service.

Review of the submitted documentation finds;

- 1) Delivery ticket shows Rental – E0217
- 2) Submitted medical bill shows E0217, RR
- 3) Definition of modifier “Rental” (use the RR modifier when DME is to be rented)

The requestor states, “On 08/11/2014 we submitted an appeal based on the CTU ordered as replacement.” No documentation was submitted to support that this was a replacement of beneficiary owned equipment. The requestor’s position is not supported.

2. The carrier states in their response to the MFDR request that, “DME has already been purchased. Denial is appropriate.” No documentation was found to support that the carrier had previously paid for the purchase of this item. Therefore, the disputed service will be reviewed per applicable rules and fee guidelines.

28 Texas Administrative Code §134.203 (d) states in pertinent part, “The MAR for Healthcare Common Procedure Coding System (HCPCS) Level II codes A, E, J, K, and L shall be determined as follows: (1) 125 percent of the fee listed for the code in the Medicare Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) fee schedule;...” Per the 2014 DMEPOS fee schedule, <https://www.dmepdac.com/dmecsapp/do/feesearch>, the maximum allowable reimbursement will be calculated as follows; the allowable amount \$60.44 x 125% = \$75.55.

3. The total recommended payment for the services in dispute is \$75.55. This amount less the amount previously paid by the insurance carrier of \$0.00 leaves an amount due to the requestor of \$75.55. This amount is recommended.

### **Conclusion**

For the reasons stated above, the Division finds that the requestor has established that additional reimbursement is due. As a result, the amount ordered is \$75.55.

**ORDER**

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to additional reimbursement for the services involved in this dispute. The Division hereby ORDERS the respondent to remit to the requestor the amount of \$75.55 plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this Order.

**Authorized Signature**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Medical Fee Dispute Resolution Officer

March , 2015  
Date

***YOUR RIGHT TO APPEAL***

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012.**

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

**Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.**