



TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)

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MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

PETER E GRAYS MD

Respondent Name

NATIONAL UNION FIRE INS CO OF PITTSB PA

MFDR Tracking Number

M4-14-2938-01

Carrier's Austin Representative

Box Number 19

MFDR Date Received

May 23, 2014

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "We have received claim notification for the above reference claim. This claim is being denied payment due to reason code B4-Late Filing penalty. Refusing to process a claim due solely to lack of timely filing may be a violation of many court's ruling on the matter. Please be advised that this claim was sent previously in a timely manner. Therefore this claim should have processed without any hesitation. In additional, your company was provided all necessary claim information and relevant documentation in a timely matter. We have enclosed a copy of timely filing per our billing software Medisoft, ie. Claim Management a print screen shot of our patient account for this day, it shows the initial billing date to be 05/24/2013 and being sent to our Workers' Compensation clearing house for processing on 05/24/2013, P2P Link. Per P2P Link the bill was sent to your company with all corresponding documents for processing on 05/24/2013. All other previously billed dates of service for [injured employee] have been processed and sent to your company in the same fashion as this date of service and have been received and processed for payment."

Amount in Dispute: \$11,750.00

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "Please allow this to service as our response for the above captioned medical fee dispute resolution. The bill of 5/24/13 has been denied due to late filing. We checked our records and the first receipt date of the bill was 9/26/13. We checked and do not have any submitter accounts under the name of P2P. We then asked our support team if the bill passed through a second-level support. Ingenix/Optum found no record of receiving this bill electronically. Therefore we stand by our dispute due to late filing. We are attaching a copy of the bill received on 9/26/13."

Response Submitted by: Broadspire

SUMMARY OF FINDINGS

Table with 4 columns: Dates of Service, Disputed Services, Amount In Dispute, Amount Due. Row 1: May 24, 2013, CPT Code 49521-RT, 11005-59, 11008-59, 55520-59, 64774-59, 49507-59, 15271-59, 15272-59 and 15777-59, \$11,750.00, \$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
2. 28 Texas Administrative Code §133.20 sets out medical bill submission procedures for health care providers.
3. 28 Texas Administrative Code §102.4 establishes rules for non-Commission communications.
4. Texas Labor Code §408.027 sets out provisions related to payment of health care providers.
5. Texas Labor Code §408.0272 provides for certain exceptions to untimely submission of a medical claim.
6. The insurance carrier reduced payment for the disputed services with the following claim adjustment codes:
 - 663-022 – Based on fee schedule guidelines, bills submitted after the 95th day after the date of service are disallowed
 - B4 – Late filing penalty

Issues

1. What is the timely filing deadline applicable to the medical bills for the services in dispute?
2. Did the requestor forfeit the right to reimbursement for the services in dispute?

Findings

1. The insurance carrier denied the disputed services with claim adjustment reason codes: 663-022 – “Based on fee schedule guidelines, bills submitted after the 95th day after the date of service are disallowed” and B4 – “Late filing penalty.” 28 Texas Administrative Code §133.20(b) requires that, except as provided in Texas Labor Code §408.0272, “a health care provider shall not submit a medical bill later than the 95th day after the date the services are provided.” Texas Labor Code §408.0272(b) provides that:

Notwithstanding Section 408.027, a health care provider who fails to timely submit a claim for payment to the insurance carrier under Section 408.027(a) does not forfeit the provider's right to reimbursement for that claim for payment solely for failure to submit a timely claim if:

- (1) the provider submits proof satisfactory to the commissioner that the provider, within the period prescribed by Section 408.027(a), erroneously filed for reimbursement with:
 - (A) an insurer that issues a policy of group accident and health insurance under which the injured employee is a covered insured;
 - (B) a health maintenance organization that issues an evidence of coverage under which the injured employee is a covered enrollee; or
 - (C) a workers' compensation insurance carrier other than the insurance carrier liable for the payment of benefits under this title; or
- (2) the commissioner determines that the failure resulted from a catastrophic event that substantially interfered with the normal business operations of the provider.

No documentation was found to support that any of the exceptions described in Texas Labor Code §408.0272 apply to the services in this dispute. For that reason, the health care provider was required to submit the medical bill not later than 95 days after the date the disputed services were provided.

2. Texas Labor Code §408.027(a) states that “Failure by the health care provider to timely submit a claim for payment constitutes a forfeiture of the provider's right to reimbursement for that claim for payment.” 28 Texas Administrative Code §102.4(h) states that:

Unless the great weight of evidence indicates otherwise, written communications shall be deemed to have been sent on:

- (1) the date received, if sent by fax, personal delivery or electronic transmission or,
- (2) the date postmarked if sent by mail via United States Postal Service regular mail, or, if the postmark date is unavailable, the later of the signature date on the written communication or the date it

was received minus five days. If the date received minus five days is a Sunday or legal holiday, the date deemed sent shall be the next previous day which is not a Sunday or legal holiday.

Review of the submitted information finds the documentation provided is not sufficient to support that a medical bill was submitted within 95 days from the date the services were provided. Consequently, the requestor has forfeited the right to reimbursement due to untimely submission of the medical bill, pursuant to Texas Labor Code §408.027(a).

Conclusion

For the reasons stated above, the Division finds that the requestor has not established that additional reimbursement is due. As a result, the amount ordered is \$0.00.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

Authorized Signature

Signature

Medical Fee Dispute Resolution Officer

Date

7/24/15

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012.**

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MFDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.