



# Texas Department of Insurance

## Division of Workers' Compensation

Medical Fee Dispute Resolution, MS-48  
7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1645  
512-804-4000 telephone • 512-804-4811 fax • [www.tdi.texas.gov](http://www.tdi.texas.gov)

### MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

#### GENERAL INFORMATION

**Requestor Name**

Methodist Stone Oak Hospital

**Respondent Name**

State Office of Risk Management

**MFDR Tracking Number**

M4-14-1275-01

**Carrier's Austin Representative Box**

Box Number: 45

**MFDR Date Received**

January 7, 2014

#### REQUESTOR'S POSITION SUMMARY

**Requestor's Position Summary:** We are requesting that this claim be reprocessed with the proof of Timely Filing showing that the claim was submitted to the address provided to us by the carrier's adjuster, Lenore Matano, on 12-15-12. We should not be penalized because the information provided by their representative was invalid or incorrect.

**Amount in Dispute:** \$141,235.81

#### RESPONDENT'S POSITION SUMMARY

**Respondent's Position Summary:** "We further researched, the providers statements that their bill was submitted on 2/27/2013 and found on a duplicate filing received on 8/19/2013 the provider submitted a UB-04 with a label on it stating return to sender attempted not known unable to forward. There is not an address on the label nor a copy of the envelope as to where the bill was originally sent (Exhibit B). The requestor has failed to submit substantive evidence to substantiate proof of timely filing. Furthermore, The Office respectfully requests the Division deem this dispute not eligible for review as it has been determined that the provider did not submit the medical fee dispute in accordance with Rule §133.307(c)(1)(A)."

**Response Submitted by:** State Office of Risk Management

#### SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
December 21- 22, 2012	Outpatient Hospital Services	\$141,235.81	\$0.00

#### FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

**Background**

1. 28 Texas Administrative Code §133.307 sets out the procedures for health care providers to pursue a medical fee dispute.

**Issue**

Did the requestor waive the right to medical fee dispute resolution?

**Findings**

28 Texas Administrative Code §133.307(c)(1) states: "Timeliness. A requestor shall timely file with the Division's MDR Section or waive the right to MDR. The Division shall deem a request to be filed on the date the MDR Section receives the request. (A) A request for medical fee dispute resolution that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute." The date of the services in dispute is December 21 – 22, 2012. The request for medical dispute resolution was received in the Medical Dispute Resolution (MDR) section on January 7, 2014. This date is later than one year after the date(s) of service in dispute. Review of the submitted documentation finds that the disputed services do not involve issues identified in §133.307, subparagraph (B). The Division concludes that the requestor has failed to timely file this dispute with the Division's MDR Section; consequently, the requestor has waived the right to medical fee dispute resolution.

**Conclusion**

The Division finds that the requestor has waived the right to medical fee dispute resolution for the services in dispute. For that reason, the merits of the issues raised by both parties to this dispute have not been addressed.

**Authorized Signature**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Medical Fee Dispute Resolution Officer

\_\_\_\_\_  
Date

April , 2014

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Director for Health Care Business Management

\_\_\_\_\_  
Date

April , 2014

***YOUR RIGHT TO APPEAL***

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012.**

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

**Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.**