



# Texas Department of Insurance

## Division of Workers' Compensation

Medical Fee Dispute Resolution, MS-48  
7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1645  
512-804-4000 telephone • 512-804-4811 fax • [www.tdi.texas.gov](http://www.tdi.texas.gov)

### MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

#### GENERAL INFORMATION

**Requestor Name**

Bexar County Hospital

**Respondent Name**

Texas Mutual Insurance Co

**MFDR Tracking Number**

M4-13-3340-01

**Carrier's Austin Representative**

Box Number 54

**MFDR Date Received**

August 19, 2013

#### REQUESTOR'S POSITION SUMMARY

**Requestor's Position Summary:** "We were not informed that this was a workers compensation claim until December of 2012, which is after the timely filing period for the state of Texas. We submitted all the necessary information to Texas Mutual showing the claim was not past the filing deadline, and the claim is still being denied as past the filing deadline. There was no way to file the claim to the workers compensation carrier since we were not given that information. We provided that evidence to Texas Mutual and they upheld the denial.

**Amount in Dispute:** \$ 19,216.75

#### RESPONDENT'S POSITION SUMMARY

**Respondent's Position Summary:** "The requestor alleges it was notified on 12/12/12 by the claimant of the workers' compensation status of the claim and submitted its bill the same date. The requestor argues it is entitled to reimbursement because it meets the exception criteria for untimely filing. However that may be, Rule 133.20 states that the requestor must submit a copy of the original bill it submitted to United Healthcare with its billing to Texas Mutual, a requirement the requestor never met."

**Response Submitted by:** Texas Mutual Insurance Co

#### SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
June 6, 2012	A0431-IH, A0436-IH	\$19,216.75	\$0.00

#### FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

**Background**

1. 28 Texas Administrative Code §133.307 sets out the procedures for health care providers to pursue a medical fee dispute.
2. The services in dispute were reduced/denied by the respondent with the following reason codes:
  - 29 – The time limit for filing has expired.
  - 193 – Original payment decision is being maintained.

**Issue**

1. Did the requestor waive the right to medical fee dispute resolution?

**Findings**

28 Texas Administrative Code §133.307(c)(1) states: "Timeliness. A requestor shall timely file with the Division's MDR Section or waive the right to MDR. The Division shall deem a request to be filed on the date the MDR Section receives the request. (A) A request for medical fee dispute resolution that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute." The date of the services in dispute is June 6, 2012. The request for medical dispute resolution was received in the Medical Dispute Resolution (MDR) section on August 13, 2013. This date is later than one year after the date(s) of service in dispute. Review of the submitted documentation finds that the disputed services do not involve issues identified in §133.307, subparagraph (B). The Division concludes that the requestor has failed to timely file this dispute with the Division's MDR Section; consequently, the requestor has waived the right to medical fee dispute resolution.

**Conclusion**

The Division finds that the requestor has waived the right to medical fee dispute resolution for the services in dispute. For that reason, the merits of the issues raised by both parties to this dispute have not been addressed.

**Authorized Signature**

Signature	Medical Fee Dispute Resolution Officer	April 2, 2014 Date
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***YOUR RIGHT TO APPEAL***

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, 37 *Texas Register* 3833, **applicable to disputes filed on or after June 1, 2012.**

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

**Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.**