## MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

#### **GENERAL INFORMATION**

#### **Requestor Name and Address**

MIDLAND MEMORIAL HOSPITAL 3255 W PIONEER PARKWAY ARLINGTON TX 76013

Respondent Name Carrier's Austin Representative Box

Arch Insurance Co Box Number 19

MFDR Tracking Number MFDR Date Received

M4-12-3628-01 August 22, 2012

### REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "Per the applicable Texas fee schedule the correct allowable would be per the DRG 711. The allowable for this DRG per Medicare is \$12,285.93... The correct allowable would be at 143% making the allowable at \$17,568.88. Based on their payment of \$17,042.28, there is an additional of \$526.60, still due at this time."

Amount in Dispute: \$526.60

#### RESPONDENT'S POSITION SUMMARY

**Respondent's Position Summary:** "We are in receipt of MFRD listed above and have forwarded this matter to our bill review company for a review of payment made...,"

Response Submitted by: Gallagher Bassett Services, Inc. 6404 International Parkway Ste 2300, Plano, TX 75093

#### SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due	
December 14 – 17, 2011	Inpatient Hospital Surgical Services	\$526.60	\$526.60	

#### FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

#### **Background**

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving a medical fee dispute.
- 2. 28 Texas Administrative Code §134.404 sets out the guidelines for reimbursement of hospital facility fees for inpatient services.
- 3. The services in dispute were reduced/denied by the respondent with the following reason codes:

- W1 Workers Compensation State Fee Schedule
- BL This bill is a reconsideration of a previously reviewed bill
- 197 Precertification/authorization/notification absent
- 16 Claim/service lacks information which is needed for adjudication
- 12 Submission/billing errors

#### <u>Issues</u>

- 1. Were the disputed services subject to a specific fee schedule set in a contract between the parties that complies with the requirements of Labor Code §413.011?
- 2. Which reimbursement calculation applies to the services in dispute?
- 3. What is the maximum allowable reimbursement for the services in dispute?
- 4. Is the requestor entitled to additional reimbursement for the disputed services?

# **Findings**

- 1. 28 Texas Administrative Code §134.404(e) states that: "Except as provided in subsection (h) of this section, regardless of billed amount, reimbursement shall be:
  - (1) the amount for the service that is included in a specific fee schedule set in a contract that complies with the requirements of Labor Code §413.011; or
  - (2) if no contracted fee schedule exists that complies with Labor Code §413.011, the maximum allowable reimbursement (MAR) amount under subsection (f) of this section, including any applicable outlier payment amounts and reimbursement for implantables."

No documentation was found to support the existence of a contractual agreement between the parties to this dispute; therefore the MAR can be established under §134.404(f).

- 2. §134.404(f) states that "The reimbursement calculation used for establishing the MAR shall be the Medicare facility specific amount, including outlier payment amounts, determined by applying the most recently adopted and effective Medicare Inpatient Prospective Payment System (IPPS) reimbursement formula and factors as published annually in the Federal Register. The following minimal modifications shall be applied.
  - (1) The sum of the Medicare facility specific reimbursement amount and any applicable outlier payment amount shall be multiplied by:
    - (A) 143 percent; unless
    - (B) a facility or surgical implant provider requests separate reimbursement in accordance with subsection (g) of this section, in which case the facility specific reimbursement amount and any applicable outlier payment amount shall be multiplied by 108 percent."

No documentation was found to support that the facility requested separate reimbursement for implantables; for that reason the MAR is calculated according to  $\S134.404(f)(1)(A)$ .

- 3. §134.404(f)(1)(A) establishes MAR by multiplying the most recently adopted and effective Medicare Inpatient Prospective Payment System (IPPS) reimbursement formula and factors (including outliers) by 143%. Information regarding the calculation of Medicare IPPS payment rates may be found at <a href="http://www.cms.gov">http://www.cms.gov</a>. Documentation found supports that the DRG assigned to the services in dispute is711, and that the services were provided at MIDLAND MEMORIAL HOSPITAL. Consideration of the DRG, location of the services, and bill-specific information results in a total Medicare facility specific allowable amount of \$12,285.93. This amount multiplied by 143% results in a MAR of \$17,568.88.
- 4. The division concludes that the total allowable reimbursement for the services in dispute is \$17,568.88. The respondent issued payment in the amount of \$17,042.28. Based upon the documentation submitted, additional reimbursement in the amount of \$526.60 is recommended. Conclusion

For the reasons stated above, the division finds that the requestor has established that additional reimbursement is due.

# **ORDER**

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to additional reimbursement for the services involved in this dispute. The Division hereby ORDERS the respondent

Authorized Signature			

March 13, 2014

Date

to remit to the requestor the amount of \$526.60 plus applicable accrued interest per 28 Texas Administrative

Code §134.130, due within 30 days of receipt of this Order.

Signature

#### YOUR RIGHT TO APPEAL

Medical Fee Dispute Resolution Officer

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012**.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.