

Texas Department of Insurance

Division of Workers' Compensation Medical Fee Dispute Resolution, MS-48 7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1645 518-804-4000 telephone • 512-804-4811 fax • www.tdi.texas.gov

MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name and Address

THE METHODIST HOSPITAL PO BOX 1866 FORT WORTH TX 76101 Carrier's Austin Representative Box 44

MFDR Date Received JULY 28, 2008

Respondent Name OLD REPUBLIC INSURANCE CO

MFDR Tracking Number

M4-08-6917-01

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "STOP LOSS APPLIES."

Amount in Dispute: \$67,210.78

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary Dated August 12, 2008: "As evidenced by the EOBs, the Respondent reimbursed the Requestor at rates governed by network/private contract. As such, the terms of the contract control and the Requestor is not due any amounts which exceed those terms...nowhere in any of the submitted documentation does the Requestor indicate the services were unusually extensive or costly or anything other than routine. As the minimum Stop-Loss Exception threshold was not met, and as the Requestor failed to demonstrate the surgery was unusually costly or extensive, it has failed to meet the two-pronged Stop-Loss criteria and merits no additional monies."

Respondent's Supplemental Position Summary Dated August 19, 2008: "Attached please find supplemental documentation for your consideration."

Respondent's Supplemental Position Summary Dated February 13, 2013: "Because Requestor has not met its burden of demonstrating unusually extensive services, and the documentation adduced thus far fails to provide any rational for the Requestor's qualification for payment under the Stop-Loss Exception, Respondent appropriately issued payment per the standard Texas surgical per diem rate. No additional monies are due to the Requestor."

Responses Submitted by: Hanna & Plaut, L.L.P.

SUMMARY OF FINDINGS

Disputed Dates	Disputed Services	Amount In Dispute	Amount Due
February 8, 2008 through February 21, 2008	Inpatient Hospital Services	\$67,210.78	\$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.305 and §133.307, 33 *Texas Register* 3954, applicable to requests filed on or after May 25, 2008, sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §134.401, 22 *Texas Register* 6264, effective August 1, 1997, sets out the fee guidelines for inpatient services rendered in an acute care hospital.
- 3. 28 Texas Administrative Code §134.1, 33 *Texas Register* 428, effective January 17, 2008, sets out the guidelines for a fair and reasonable amount of reimbursement in the absence of a contract or an applicable division fee guideline.

The services in dispute were reduced/denied by the respondent with the following reason codes:

Explanation of Benefits

- 45-Charge exceeds fee schedule/maximum allowable or contracted/legislated fee arrangement.
- 96-Non-covered charge(s).
- W1-Workers Compensation state fee schedule adjustment.
- 085-Due to network adjustments, review of this bill has resulted in a reimbursement.
- 870-Personal items not covered.
- 885-999-Review of this code has resulted in an adjusted reimbursement.
- 975-410-Copy of provider's invoice used to determine reimbursable amount.
- 975-640-Nurse review in-patient hospital/facility/supply house.
- 900-Based on further review, no additional allowance is warranted.
- W4-No additional reimbursement allowed after review of appeal/reconsideration.
- 100-Any network reduction is in accordance with the network referenced above.
- 112-001-The bill has been reimbursed according to the provider's contract with: First Health.

lssues

- 1. Are patient convenience items reimbursable?
- 2. Did the audited charges exceed \$40,000.00?
- 3. Did the admission in dispute involve unusually extensive services?
- 4. Did the admission in dispute involve unusually costly services?
- 5. Is the requestor entitled to additional reimbursement?

<u>Findings</u>

This dispute relates to inpatient surgical services provided in a hospital setting with reimbursement subject to the provisions of Division rule at 28 Texas Administrative Code §134.401, titled Acute Care Inpatient Hospital Fee Guideline, effective August 1, 1997, 22 Texas Register 6264. The Third Court of Appeals' November 13, 2008 opinion in Texas Mutual Insurance Company v. Vista Community Medical Center, LLP, 275 South Western Reporter Third 538, 550 (Texas Appeals - Austin 2008, petition denied) addressed a challenge to the interpretation of 28 Texas Administrative Code §134.401. The Court concluded that "to be eligible for reimbursement under the Stop-Loss Exception, a hospital must demonstrate that the total audited charges exceed \$40,000 and that an admission involved unusually costly and unusually extensive services." Both the requestor and respondent in this case were notified via form letter that the mandate for the decision cited above was issued on January 19, 2011. Each was given the opportunity to supplement their original MDR submission, position or response as applicable. The division received supplemental information as noted in the position summaries above. The supplemental information was shared among the parties as appropriate. The documentation filed by the requestor and respondent to date will be considered in determining whether the admission in dispute is eligible for reimbursement under the stop-loss method of payment. Consistent with the Third Court of Appeals' November 13, 2008 opinion, the division will address whether the total audited charges in this case exceed \$40,000; whether the admission and disputed services in this case are unusually extensive; and whether the admission and disputed services in this case are unusually costly. 28 Texas Administrative Code §134.401(c)(2)(C) states, in pertinent part, that "Independent reimbursement is allowed on a case-by-case basis if the particular case exceeds the stop-loss threshold as described in paragraph (6) of this subsection..." 28 Texas Administrative Code §134.401(c)(6) puts forth the requirements to meet the three factors that will be discussed.

- According to the explanation of benefits, the respondent denied reimbursement for patient convenience items, in the amount of \$5.50 based upon reason codes "96-Non-covered charge(s), and 870-Personal items not covered". 28 Texas Administrative Code §134.401(c)(6)(A)(v) provides for patient convenient item charges to be deducted from the bill. Therefore, the total charges of \$112,639.00 less \$5.50 equals \$112,633.50.
- 28 Texas Administrative Code §134.401(c)(6)(A)(i) states "to be eligible for stop-loss payment the total audited charges for a hospital admission must exceed \$40,000, the minimum stop-loss threshold." Furthermore, (A) (v) of that same section states "Audited charges are those charges which remain after a bill review by the insurance carrier has been performed." Review of the explanation of benefits issued by the carrier finds that the carrier deducted \$5.50 in charges in accordance with §134.401(c)(6)(A)(v); therefore the audited charges equal \$112,633.50. The division concludes that the total audited charges exceed \$40,000.
- 3. The requestor in its position statement presumes that it is entitled to the stop loss method of payment because the audited charges exceed \$40,000. As noted above, the Third Court of Appeals in its November 13, 2008 opinion rendered judgment to the contrary. The Court concluded that "to be eligible for reimbursement under the Stop-Loss Exception, a hospital must demonstrate that the total audited charges exceed \$40,000 and that an admission involved...unusually extensive services." The requestor failed to demonstrate that the particulars of the admission in dispute constitute unusually extensive services; therefore, the division finds that the requestor did not meet 28 Texas Administrative Code §134.401(c)(6).
- 4. In regards to whether the services were unusually costly, the requestor presumes that because the bill exceeds \$40,000, the stop loss method of payment should apply. The Third Court of Appeals' November 13, 2008 opinion concluded that in order to be eligible for reimbursement under the stop-loss exception, a hospital must *demonstrate* that an admission involved unusually costly services thereby affirming 28 Texas Administrative Code §134.401(c)(6) which states that "Stop-loss is an independent reimbursement methodology established to ensure fair and reasonable compensation to the hospital for unusually costly services rendered during treatment to an injured worker." The requestor failed to demonstrate that the particulars of the admission in dispute constitutes unusually costly services; therefore, the division finds that the requestor failed to meet 28 Texas Administrative Code §134.401(c)(6).
- 5. 28 Texas Administrative Code §134.401(b)(2)(A) titled General Information states, in pertinent part, that "The basic reimbursement for acute care hospital inpatient services rendered shall be the lesser of:
 - (i) a rate for workers' compensation cases pre-negotiated between the carrier and the hospital;
 - (ii) the hospital's usual and customary charges; and
 - (iii) reimbursement as set out in section (c) of this section for that admission

In regards to a pre-negotiated rate, the services in dispute were reduced in part with the explanation "112-001-The bill has been reimbursed according to the provider's contract with: First Health." No documentation was provided to support that a reimbursement rate was negotiated between the workers' compensation insurance carrier Old Republic Insurance Co. and The Methodist Hospital prior to the services being rendered; therefore 28 Texas Administrative Code 134.401(b)(2)(A)(i) does not apply.

In regards to the hospital's usual and customary charges in this case, review of the medical bill finds that the health care provider's usual and customary charges equal \$112,633.50.

In regards to reimbursement set out in (c), the division determined that the requestor failed to support that the services in dispute are eligible for the stop-loss method of reimbursement; therefore 28 Texas Administrative Code \$134.401(c)(1), titled Standard Per Diem Amount, and \$134.401(c)(4), titled Additional Reimbursements, apply. The division notes that additional reimbursements under \$134.401(c)(4) apply only to bills that do not reach the stop-loss threshold described in subsection (c)(6) of this section.

- Division rule at 28 Texas Administrative Code §134.401(c)(3)(ii) states, in pertinent part, that "The applicable Workers' Compensation Standard Per Diem Amount (SPDA) is multiplied by the length of stay (LOS) for admission..." Review of the submitted documentation finds that the length of stay for this admission was eleven surgical days and two ICU/CCU; therefore the standard per diem amounts of \$1,118.00 and \$1,560.00 apply respectively. The per diem rates multiplied by the allowable days result in a total allowable amount of \$15,418.00.
- 28 Texas Administrative Code §134.401(c)(4)(A), states "When medically necessary the following services indicated by revenue codes shall be reimbursed at cost to the hospital plus 10%: (i) Implantables (revenue codes 275, 276, and 278), and (ii) Orthotics and prosthetics (revenue code 274)." A review of

the submitted medical bill indicates that the requestor billed revenue code 278 for Implants at \$1,402.00.

• The Division finds the total allowable for the implants billed under revenue code 278 is:

Description of Implant per Itemized Statement	QTY.	Cost Per Unit	Cost + 10%
Imp Bone Cement w/Tobra	2	\$180.00	\$396.00

- 28 Texas Administrative Code §134.401(c)(4)(B) allows that "When medically necessary the following services indicated by revenue codes shall be reimbursed at a fair and reasonable rate: (iv) Blood (revenue codes 380-399)." A review of the submitted hospital bill finds that the requestor billed \$2359.00 for revenue code 390-Blood/Storage Processing. 28 Texas Administrative Code §133.307(g)(3)(D), requires the requestor to provide "documentation that discusses, demonstrates, and justifies that the payment amount being sought is a fair and reasonable rate of reimbursement." Review of the submitted documentation finds that the requestor does not demonstrate or justify that the amount sought for revenue code 390 would be a fair and reasonable rate of reimbursement. Additional payment cannot be recommended.
- 28 Texas Administrative Code §134.401(c)(4)(C) states "Pharmaceuticals administered during the admission and greater than \$250 charged per dose shall be reimbursed at cost to the hospital plus 10%. Dose is the amount of a drug or other substance to be administered at one time." A review of the submitted itemized statement finds that the requestor billed \$325.50/unit for Thrombin 5,000 Topical Vial, \$271.50/unit of IV-Sod Chlor 0.9% 50ml MB-Plus, \$465.50/unit for Ceftriaxone 2gm Adv VI, and \$807.50/unit for Daptomycin 500mg Vial. The requestor did not submit documentation to support what the cost to the hospital was for these pharmaceuticals. For that reason, additional reimbursement for these items cannot be recommended

The total reimbursement set out in the applicable portions of (c) results in a total of \$15,814.00.

§134.401(b)(2)(A)	Finding	
(i)	Not Applicable	
(ii)	\$112,633.50	
(iii)	\$15,814.00	

Reimbursement for the services in dispute is therefore determined by the lesser of:

The division concludes that application of the standard per diem amount and the additional reimbursements under §134.401(c)(4) represents the lesser of the three considerations. The respondent issued payment in the amount of \$17,264.35. Based upon the documentation submitted, no additional reimbursement can be recommended.

Conclusion

The submitted documentation does not support the reimbursement amount sought by the requestor. The requestor in this case demonstrated that the audited charges exceed \$40,000, but failed to demonstrate that the disputed inpatient hospital admission involved unusually extensive services, and failed to demonstrate that the services in dispute were unusually costly. Consequently, 28 Texas Administrative Code \$134.401(c)(1) titled *Standard Per Diem Amount*, and \$134.401(c)(4) titled *Additional Reimbursements* are applied and result in no additional reimbursement.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 additional reimbursement for the services in dispute.

Authorized Signature

		02/18/2014	
Signature	Medical Fee Dispute Resolution Officer	Date	
		02/18/2014	
Signature	Medical Fee Dispute Resolution Manager	Date	

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party**.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.