

C-IRO, Inc.
An Independent Review Organization
7301 Ranch Rd. 620 N, Suite 155-199
Austin, TX 78726

Notice of Independent Review Decision

DATE OF REVIEW: MARCH 6, 2008

IRO CASE #:

DESCRIPTION OF THE SERVICE OR SERVICES IN DISPUTE

Work Hardening 7 hours per day x 5 days a week for 2 weeks, 10 Sessions

A DESCRIPTION OF THE QUALIFICATIONS FOR EACH PHYSICIAN OR OTHER HEALTH CARE PROVIDER WHO REVIEWED THE DECISION

AADEP Certified
Whole Person Certified
TWCC ADL Doctor
Certified Electrodiagnostic Practitioner
Member of the American of Clinical Neurophysiology
Clinical practice 10+ years in Chiropractic WC WH Therapy

REVIEW OUTCOME

Upon independent review the reviewer finds that the previous adverse determination/adverse determinations should be:

- Upheld (Agree)
 Overturned (Disagree)
 Partially Overturned (Agree in part/Disagree in part)

Provide a description of the review outcome that clearly states whether or not medical necessity exists for each of the health care services in dispute.

The reviewer agrees with the determination of the insurance company that the services listed above are not medically necessary. The reviewer agrees that 10 sessions of work hardening are not medically necessary.

INFORMATION PROVIDED TO THE IRO FOR REVIEW

Adverse Determination Letters, 1/31/08, 2/12/08

ODG Guidelines and Treatment Guidelines
 MD, Ph.D, 7/24/07, 7/16/07, 5/22/07, 5/25/07, 5/2/07, 5/1/07, 5/13/07, 6/28/07,
 6/18/07, 6/22/07, 6/18/07, 6/21/07, 11/12/07
 MRI, 7/23/07
 MD, 6/28/07, 6/18/07
 MD, 4/25/07, 1/14/08
 MD, 3/13/07
 Letter from URA to IRO, 2/25/08
 URA Notes, 1/31/08
 DC, 2/18/08, 1/9/08, 12/17/07, 12/19/07, 12/10/07, 12/13/07, 12/14/07, 12/3/07,
 12/6/07, 12/7/07
 LPC, 1/11/08

PATIENT CLINICAL HISTORY [SUMMARY]:

The injured employee was involved in an occupational injury and injured her low back. The injured employee underwent advanced imaging and electrodiagnostics. The injured employee underwent a lumbar laminectomy on 6-28-2007. She completed 16 sessions of post operative therapy. The injured employee has been referred to xxx. Her job position is no longer available due to plant closure. Ten (10) sessions of work hardening have been requested.

ANALYSIS AND EXPLANATION OF THE DECISION INCLUDE CLINICAL BASIS, FINDINGS AND CONCLUSIONS USED TO SUPPORT THE DECISION

The reviewer agrees with the determination of the insurance company that the services listed above are not medically necessary. The reviewer agrees that 10 sessions of work hardening are not medically necessary.

The injured employee currently does not meet the required guidelines for a return to work program according to the ODG Admission Criteria:

<p>Work conditioning, work hardening</p>	<p>Recommended as an option, depending on the availability of quality programs, and should be specific for the job individual is going to return to. (Schonstein-Cochrane, 2003) Work Conditioning should restore the client’s physical capacity and function. Work Hardening should be work simulation and not just therapeutic exercise, plus there should also be psychological support. Work Hardening is an interdisciplinary, individualized, job specific program of activity with the goal of return to work. Work Hardening programs use real or simulated work tasks and progressively graded conditioning exercises that are based on the individual’s measured tolerances. (CARF, 2006) (Washington, 2006) See Physical therapy for the recommended number of visits for Work Conditioning. For Work Hardening see below.</p> <p>Criteria for admission to a Work Hardening Program:</p> <ol style="list-style-type: none"> 1. Physical recovery sufficient to allow for progressive reactivation and participation for a minimum of 4 hours a day for three to five days a week. 2. A defined return to work goal agreed to by the employer & employee: <ol style="list-style-type: none"> a. A documented specific job to return to, OR b. Documented on-the-job training 3. The worker must be able to benefit from the program. Approval of these programs should require a screening process that includes file review, interview and testing to determine likelihood of success in the program.
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	<p>4. The worker must be no more than 2 years past date of injury. Workers that have not returned to work by two years post injury may not benefit.</p> <p>5. Program timelines: Work Hardening Programs should be completed in 4 weeks consecutively or less.</p>
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A DESCRIPTION AND THE SOURCE OF THE SCREENING CRITERIA OR OTHER CLINICAL BASIS USED TO MAKE THE DECISION:

- ACOEM- AMERICAN COLLEGE OF OCCUPATIONAL & ENVIRONMENTAL MEDICINE UM KNOWLEDGEBASE
- AHCPR- AGENCY FOR HEALTHCARE RESEARCH & QUALITY GUIDELINES
- DWC- DIVISION OF WORKERS COMPENSATION POLICIES OR GUIDELINES
- EUROPEAN GUIDELINES FOR MANAGEMENT OF CHRONIC LOW BACK PAIN
- INTERQUAL CRITERIA
- MEDICAL JUDGEMENT, CLINICAL EXPERIENCE AND EXPERTISE IN ACCORDANCE WITH ACCEPTED MEDICAL STANDARDS
- MERCY CENTER CONSENSUS CONFERENCE GUIDELINES
- MILLIMAN CARE GUIDELINES
- ODG- OFFICIAL DISABILITY GUIDELINES & TREATMENT GUIDELINES
- PRESSLEY REED, THE MEDICAL DISABILITY ADVISOR
- TEXAS GUIDELINES FOR CHIROPRACTIC QUALITY ASSURANCE & PRACTICE PARAMETERS
- TEXAS TACADA GUIDELINES
- TMF SCREENING CRITERIA MANUAL
- PEER REVIEWED NATIONALLY ACCEPTED MEDICAL LITERATURE (PROVIDE A DESCRIPTION)

**OTHER EVIDENCE BASED, SCIENTIFICALLY VALID, OUTCOME
FOCUSED GUIDELINES (PROVIDE A DESCRIPTION)**