

# Parker Healthcare Management Organization, Inc.

4030 N. Beltline Rd Irving, TX 75038  
972.906.0603 972.255.9712 (fax)

---

**DATE OF REVIEW:** APRIL 6, 2007

**IRO CASE #:**

## **DESCRIPTION OF THE SERVICE OR SERVICES IN DISPUTE**

Medical necessity of a repeat MRI of the right shoulder

## **A DESCRIPTION OF THE QUALIFICATIONS FOR EACH PHYSICIAN OR OTHER HEALTH CARE PROVIDER WHO REVIEWED THE DECISION**

The reviewer for this case is a Medical Doctor licensed by the Texas State Board of Medical Examiners. The reviewer specializes in Physical medicine and Rehabilitation, and is engaged in the full time practice of medicine.

## **REVIEW OUTCOME**

Upon independent review the reviewer finds that the previous adverse determination/adverse determinations should be:

- Upheld (Agree)
- XX Overturned (Disagree)
- Partially Overturned (Agree in part/Disagree in part)

Primary Diagnosis	Service being Denied	Billing Modifier	Type of Review	Units	Date(s) of Service	Amount Billed	Date of Injury	DWC Claim#	IRO Decision
726.2	73221		Prosp	1					Overturn

## **INFORMATION PROVIDED TO THE IRO FOR REVIEW**

TDI-HWCN-Request for an IRO

Respondent records- a total of 43 pages of records received to include but not limited to: Request for an IRO, Letter from patient, 3.6.07; Letter SRS, 2.5.07, 3.12.07; Patient notes, Dr. 11.13.06-3.13.07; Patient notes, Dr. 8.22.06-9.20.06; progress notes

Requestor records- a total of 48 pages of records received to include but not limited to:

Patient notes, Dr. 8.14.06-3.13.07; MRI RT Shoulder, 8.22.02; Patient notes, Dr. 8.7.02; Patient notes, Consultants in Pain Medicine, 1.3.02-8.16.06; Healthcare progress notes, 9.19.06-10.27.06

**PATIENT CLINICAL HISTORY [SUMMARY]:**

This is a LVN under care for cervical radicular disease on the Left , LBP and Lumbar radicular c/o and unclear history of LEFT Rotator Cuff surgery (only documented in reviewers note) and cervical fusion. With documented ROM deficits and Pain in RIGHT shoulder. PT notes document 30% ROM reduction and +Appley's, + Apprehension, + Impingement and + Crepitus on PE.

**ANALYSIS AND EXPLANATION OF THE DECISION INCLUDE CLINICAL BASIS, FINDINGS AND CONCLUSIONS USED TO SUPPORT THE DECISION. IF THERE WAS ANY DIVERGENCE FROM DWC'S POLICIES/GUIDLEINES OR THE NETWORK'S TREATMENT GUIDELINES, THEN INDICATE BELOW WITH EXPLANATION.**

The clinical records provided do support an injury occurred and that there is abnormality on PE that has been recalcitrant to conservative measures, including PT. The records from the requesting physician are deplorable limited in terms of explaining causation and relationship to accepted injury as well as only having PT document exam, but that should not penalize this patient from receiving standard of care, which includes MRI of the shoulder for further diagnostic assessment in light of PE documented above.

The carrier's denial does not indicate any lack of causal relationship, only that exam is normal with no neurovascular limitations. The exam is grossly abnormal in the records I reviewed.

**A DESCRIPTION AND THE SOURCE OF THE SCREENING CRITERIA OR OTHER CLINICAL BASIS USED TO MAKE THE DECISION:**

- ACOEM- AMERICAN COLLEGE OF OCCUPATIONAL & ENVIRONMENTAL MEDICINE UM KNOWLEDGEBASE**
- AHCPR- AGENCY FOR HEALTHCARE RESEARCH & QUALITY GUIDELINES**
- DWC- DIVISION OF WORKERS COMPENSATION POLICIES OR GUIDELINES**
- EUROPEAN GUIDELINES FOR MANAGEMENT OF CHRONIC LOW BACK PAIN**
- INTERQUAL CRITERIA**
- MEDICAL JUDGEMENT, CLINICAL EXPERIENCE AND EXPERTISE IN ACCORDANCE WITH ACCEPTED MEDICAL STANDARDS**
- MERCY CENTER CONSENSUS CONFERENCE GUIDELINES**
- MILLIMAN CARE GUIDELINES**
- ODG- OFFICIAL DISABILITY GUIDELINES & TREATMENT GUIDELINES**
- PRESSLEY REED, THE MEDICAL DISABILITY ADVISOR**
- TEXAS GUIDELINES FOR CHIROPRACTIC QUALITY ASSURANCE & PRACTICE PARAMETERS**

- TEXAS TACADA GUIDELINES
- TMF SCREENING CRITERIA MANUAL
- PEER REVIEWED NATIONALLY ACCEPTED MEDICAL LITERATURE (PROVIDE A DESCRIPTION)
- OTHER EVIDENCE BASED, SCIENTIFICALLY VALID, OUTCOME FOCUSED GUIDELINES (PROVIDE A DESCRIPTION)