

### 2013 LIFE AND ANNUITY COMPLAINT INDEX

Please note that when a carrier has a small number of policies in force, the complaint ratio will be large. For example, if a company has a few hundred policies in force, then one complaint may result in a complaint ration of more than 100. A company may have a small number or policies because it is new to the market, leaving the market, or writes only a specialized segment of the market such as high-risk policies.

How each company's consumer complaints compare to the average with an index of 1.00 as average. Below 1.00 means fewer complaints than average and above 1.00 means more complaints than average.

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COMPANY NAME	TOTAL NUMBER OF CONFIRMED COMPLAINTS FOR 2013	TOTAL LIFE AND ANNUITY POLICIES FOR 2013	COMPLAINT INDEX
4 EVER LIFE INSURANCE COMPANY	0	10,290	0.00
5 STAR LIFE INSURANCE COMPANY	0	41,783	0.00
AAA LIFE INSURANCE COMPANY	0	24,449	0.00
ALLIANZ LIFE AND ANNUITY COMPANY	0	2	0.00
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	4	25,342	30.58
ALLIED FINANCIAL INSURANCE COMPANY	0	103	0.00
ALLSTATE ASSURANCE COMPANY	0	567	0.00
ALLSTATE LIFE INSURANCE COMPANY OF NEW YORK	0	435	0.00
AMERICAN BANKERS LIFE ASSURANCE COMPANY OF FLORIDA	0	331,941	0.00
AMERICAN BENEFIT LIFE INSURANCE COMPANY	0	544	0.00
AMERICAN CENTURY LIFE INSURANCE COMPANY OF TEXAS	0	713	0.00
AMERICAN CONTINENTAL INSURANCE COMPANY	0	2,977	0.00
AMERICAN EQUITY INVESTMENT LIFE INSURANCE COMPANY	0	45,157	0.00
AMERICAN FAMILY LIFE ASSURANCE COMPANY OF COLUMBUS	3	67,031	8.67
AMERICAN FARM LIFE INSURANCE COMPANY	0	1,246	0.00
AMERICAN FIDELITY ASSURANCE COMPANY	0	37,671	0.00
AMERICAN FIDELITY LIFE INSURANCE COMPANY	0	6,353	0.00
AMERICAN GENERAL LIFE INSURANCE COMPANY	14	674,447	4.02
AMERICAN HEALTH AND LIFE INSURANCE COMPANY	0	70,470	0.00
AMERICAN HOME LIFE INSURANCE COMPANY, THE	0	9,689	0.00
AMERICAN IDEA LIFE INSURANCE COMPANY	0	1,069	0.00
AMERICAN INCOME LIFE INSURANCE COMPANY	3	86,295	6.73

AMERICAN MATURITY LIFE INSURANCE COMPANY	0	70	0.00
AMERICAN MEMORIAL LIFE INSURANCE COMPANY	0	130,785	0.00
AMERICAN MODERN LIFE INSURANCE COMPANY	0	65	0.00
AMERICAN NATIONAL INSURANCE COMPANY	4	307,376	2.52
AMERICAN NATIONAL LIFE INSURANCE COMPANY OF TEXAS	0	719	0.00
AMERICAN PIONEER LIFE INSURANCE COMPANY	0	1,379	0.00
AMERICAN PROGRESSIVE LIFE AND HEALTH INSURANCE COMPANY OF NEW YORK	0	41	0.00
AMERICAN PUBLIC LIFE INSURANCE COMPANY	0	620	0.00
AMERICAN REPUBLIC INSURANCE COMPANY	0	1,100	0.00
AMERICAN RETIREMENT LIFE INSURANCE COMPANY	0	439	0.00
AMERICAN UNITED LIFE INSURANCE COMPANY	0	104,419	0.00
AMERICAN-AMICABLE LIFE INSURANCE COMPANY OF TEXAS	0	20,858	0.00
AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	2	43,396	8.93
AMERITAS LIFE INSURANCE CORP.	0	9,805	0.00
AMICA LIFE INSURANCE COMPANY	0	7,006	0.00
ANNUITY INVESTORS LIFE INSURANCE COMPANY	0	29,541	0.00
ANTHEM LIFE INSURANCE COMPANY	0	633	0.00
ASSURED LIFE ASSOCIATION	0	416	0.00
ASSURITY LIFE INSURANCE COMPANY	0	12,939	0.00
ATHENE ANNUITY & LIFE ASSURANCE COMPANY	0	26,771	0.00
ATHENE ANNUITY & LIFE ASSURANCE COMPANY OF NEW YORK	0	1,974	0.00
ATLANTA LIFE INSURANCE COMPANY	0	13,635	0.00
AURORA NATIONAL LIFE ASSURANCE COMPANY	0	6,356	0.00
AUTO CLUB LIFE INSURANCE COMPANY	0	134	0.00
AXA EQUITABLE LIFE AND ANNUITY COMPANY	1	663	292.18
AXA EQUITABLE LIFE INSURANCE COMPANY	0	174,836	0.00
ACACIA LIFE INSURANCE COMPANY	0	3,914	0.00
AETNA LIFE INSURANCE COMPANY	0	403,912	0.00
ALLSTATE LIFE INSURANCE COMPANY	2	102,961	3.76
AMERICAN HERITAGE LIFE INSURANCE COMPANY	0	37,112	0.00
ATHENE ANNUITY AND LIFE COMPANY	1	77,092	2.51
BALBOA LIFE INSURANCE COMPANY	0	501	0.00
BALTIMORE LIFE INSURANCE COMPANY, THE	0	2,737	0.00
BANKERS FIDELITY LIFE INSURANCE COMPANY	0	512	0.00
BANKERS LIFE AND CASUALTY COMPANY	1	47,087	4.11
BANKERS LIFE INSURANCE COMPANY OF AMERICA	0	2,661	0.00
BANNER LIFE INSURANCE COMPANY	0	50,825	0.00

BAPTIST LIFE ASSOCIATION	0	496	0.00
BENEFICIAL LIFE INSURANCE COMPANY	0	1,399	0.00
BERKSHIRE HATHAWAY LIFE INSURANCE COMPANY OF NEBRASKA	0	12	0.00
BEST LIFE AND HEALTH INSURANCE COMPANY	0	471	0.00
BOSTON MUTUAL LIFE INSURANCE COMPANY	0	16,164	0.00
C. M. LIFE INSURANCE COMPANY	0	12,092	0.00
CAPITOL LIFE INSURANCE COMPANY, THE	0	680	0.00
CAPITOL SECURITY LIFE INSURANCE COMPANY	0	2,429	0.00
CASS COUNTY LIFE INSURANCE COMPANY	0	10,523	0.00
CATHOLIC FAMILY FRATERNAL OF TEXAS - K.J.Z.T.	0	25,838	0.00
CATHOLIC FINANCIAL LIFE	0	2,041	0.00
CATHOLIC LIFE INSURANCE	0	78,391	0.00
CATHOLIC ORDER OF FORESTERS	0	2,467	0.00
CATHOLIC UNION OF TEXAS, THE K.J.T.	0	19,242	0.00
CENTRAL RESERVE LIFE INSURANCE COMPANY	0	12	0.00
CENTRAL STATES HEALTH & LIFE CO. OF OMAHA	0	165,275	0.00
CENTRAL UNITED LIFE INSURANCE COMPANY	0	2,100	0.00
CENTURION LIFE INSURANCE COMPANY	0	39	0.00
CENTURY LIFE ASSURANCE COMPANY	0	374	0.00
CHAMPIONS LIFE INSURANCE COMPANY	0	9,063	0.00
CHARTER NATIONAL LIFE INSURANCE COMPANY	0	167	0.00
CHEROKEE NATIONAL LIFE INSURANCE COMPANY	0	6,193	0.00
CHURCH LIFE INSURANCE CORPORATION	0	2,025	0.00
CICA LIFE INSURANCE COMPANY OF AMERICA	0	26,815	0.00
CIGNA HEALTH AND LIFE INSURANCE COMPANY	0	79	0.00
CINCINNATI LIFE INSURANCE COMPANY, THE	1	19,227	10.08
CITIZENS NATIONAL LIFE INSURANCE COMPANY	0	6,712	0.00
CMFG LIFE INSURANCE COMPANY	2	877,402	0.44
COLLEGE RETIREMENT EQUITIES FUND	0	130,553	0.00
COLONIAL LIFE AND ACCIDENT INSURANCE COMPANY	0	65,583	0.00
COLONIAL LIFE INSURANCE COMPANY OF TEXAS	0	2,242	0.00
COLONIAL PENN LIFE INSURANCE COMPANY	0	38,561	0.00
COLONIAL SECURITY LIFE INSURANCE COMPANY	0	2,633	0.00
COLORADO BANKERS LIFE INSURANCE COMPANY	0	5,434	0.00
COLUMBIAN LIFE INSURANCE COMPANY	0	24,052	0.00
COLUMBIAN MUTUAL LIFE INSURANCE COMPANY	0	1,829	0.00
COLUMBUS LIFE INSURANCE COMPANY	0	4,044	0.00

COMMONWEALTH ANNUITY AND LIFE INSURANCE COMPANY	1	7,946	24.38
COMPANION LIFE INSURANCE COMPANY	0	5,765	0.00
CONNECTICUT GENERAL LIFE INSURANCE COMPANY	0	25,665	0.00
CONSECO LIFE INSURANCE COMPANY	1	39,671	4.88
CONSECO LIFE INSURANCE COMPANY OF TEXAS	0	4,108	0.00
CONSTITUTION LIFE INSURANCE COMPANY	0	5,025	0.00
CONTINENTAL AMERICAN INSURANCE COMPANY	0	2,407	0.00
CONTINENTAL ASSURANCE COMPANY	0	3,202	0.00
CONTINENTAL GENERAL INSURANCE COMPANY	0	1,782	0.00
CONTINENTAL LIFE INSURANCE COMPANY OF BRENTWOOD, TENNESSEE	0	498	0.00
COUNTRY INVESTORS LIFE ASSURANCE COMPANY	0	369	0.00
COUNTRY LIFE INSURANCE COMPANY	0	4,906	0.00
CSA FRATERNAL LIFE	0	424	0.00
CSI LIFE INSURANCE COMPANY	0	68	0.00
CANADA LIFE ASSURANCE COMPANY, THE	0	4,502	0.00
CENTRAL SECURITY LIFE INSURANCE COMPANY	0	9,455	0.00
CHESAPEAKE LIFE INSURANCE COMPANY, THE	1	12,108	16.00
CITIZENS SECURITY LIFE INSURANCE COMPANY	0	629	0.00
COMBINED INSURANCE COMPANY OF AMERICA	1	15,895	12.19
DEGREE OF HONOR PROTECTIVE ASSOCIATION	0	1,387	0.00
DELAWARE AMERICAN LIFE INSURANCE COMPANY	0	22	0.00
DEPARTMENT OF PUBLIC SAFETY MUTUAL ASSOCIATION	0	5,489	0.00
DIRECT GENERAL LIFE INSURANCE COMPANY	0	4,655	0.00
DIRECTORS LIFE ASSURANCE COMPANY	0	2,444	0.00
DEARBORN NATIONAL LIFE INSURANCE COMPANY	3	545,256	1.07
DORSEY LIFE INSURANCE COMPANY	0	3,090	0.00
EAGLE LIFE INSURANCE COMPANY	0	4	0.00
ELCO MUTUAL LIFE AND ANNUITY	0	3,603	0.00
EMC NATIONAL LIFE COMPANY	0	3,856	0.00
EQUITRUST LIFE INSURANCE COMPANY	0	8,068	0.00
EVERENCE ASSOCIATION, INC.	0	35	0.00
FAMILY BENEFIT LIFE INSURANCE COMPANY	0	57	0.00
FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA	0	792	0.00
FAMILY LIBERTY LIFE INSURANCE COMPANY	0	6,217	0.00
FAMILY LIFE INSURANCE COMPANY	1	19,328	10.02
FAMILY SERVICE LIFE INSURANCE COMPANY	0	21,679	0.00
FARMERS NEW WORLD LIFE INSURANCE COMPANY	1	290,614	0.67

FCSU LIFE	0	594	0.00
FEDERAL LIFE INSURANCE COMPANY (MUTUAL)	0	2,045	0.00
FEDERATED LIFE INSURANCE COMPANY	0	4,513	0.00
FIDELITY INVESTMENTS LIFE INSURANCE COMPANY	0	15,624	0.00
FIDELITY LIFE ASSOCIATION A LEGAL RESERVE LIFE INSURANCE COMPANY	0	21,260	0.00
FIDELITY SECURITY LIFE INSURANCE COMPANY	0	16,290	0.00
FINANCIAL AMERICAN LIFE INSURANCE COMPANY	0	47,875	0.00
FINANCIAL ASSURANCE LIFE INSURANCE COMPANY	0	2	0.00
FIRST ALLMERICA FINANCIAL LIFE INSURANCE COMPANY	0	1,894	0.00
FIRST CATHOLIC SLOVAK LADIES ASSOCIATION OF THE UNITED STATES OF AMERICA	0	695	0.00
FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	0	82	0.00
FIRST INVESTORS LIFE INSURANCE COMPANY	0	4,339	0.00
FIRST PENN-PACIFIC LIFE INSURANCE COMPANY	0	12,448	0.00
FORETHOUGHT LIFE INSURANCE COMPANY	0	86,139	0.00
FORETHOUGHT NATIONAL LIFE INSURANCE COMPANY	0	198	0.00
FREEDOM LIFE INSURANCE COMPANY OF AMERICA	0	3,274	0.00
FRINGE BENEFIT LIFE INSURANCE COMPANY	0	18	0.00
FUNERAL DIRECTORS LIFE INSURANCE COMPANY	1	119,065	1.63
GARDEN STATE LIFE INSURANCE COMPANY	0	5,901	0.00
GENERAL AMERICAN LIFE INSURANCE COMPANY	0	25,661	0.00
GENERAL FIDELITY LIFE INSURANCE COMPANY	0	608	0.00
GENERATION LIFE INSURANCE COMPANY	0	234	0.00
GENWORTH LIFE INSURANCE COMPANY	0	38,970	0.00
GERBER LIFE INSURANCE COMPANY	0	228,223	0.00
GERMANIA LIFE INSURANCE COMPANY	0	19,535	0.00
GLOBE LIFE AND ACCIDENT INSURANCE COMPANY	8	421,965	3.67
GOLDEN RULE INSURANCE COMPANY	0	3,852	0.00
GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY	0	11,686	0.00
GREAT AMERICAN LIFE INSURANCE COMPANY	2	23,364	16.58
GREAT FIDELITY LIFE INSURANCE COMPANY	0	37	0.00
GREAT SOUTHERN LIFE INSURANCE COMPANY	1	29,222	6.63
GREAT WESTERN INSURANCE COMPANY	0	4,895	0.00
GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	0	68,250	0.00
GREAT-WEST LIFE ASSURANCE COMPANY, THE	0	1,281	0.00
GUARANTY INCOME LIFE INSURANCE COMPANY	0	2,268	0.00
GUARDIAN INSURANCE & ANNUITY COMPANY, INC., THE	0	5,694	0.00
GUARDIAN LIFE INSURANCE COMPANY OF AMERICA, THE	0	240,419	0.00

GUGGENHEIM LIFE AND ANNUITY COMPANY	0	2,266	0.00
GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	0	91,229	0.00
HARLEYSVILLE LIFE INSURANCE COMPANY	0	89	0.00
HARTFORD LIFE AND ACCIDENT INSURANCE COMPANY	1	171,933	1.13
HARTFORD LIFE AND ANNUITY INSURANCE COMPANY	0	64,062	0.00
HARTFORD LIFE INSURANCE COMPANY	0	252,375	0.00
HAWTHORN LIFE INSURANCE COMPANY	0	13,785	0.00
HCC LIFE INSURANCE COMPANY	0	787	0.00
HEALTH NET LIFE INSURANCE COMPANY	0	15	0.00
HERITAGE UNION LIFE INSURANCE COMPANY	0	281	0.00
HOMESTEADERS LIFE COMPANY	0	42,377	0.00
HORACE MANN LIFE INSURANCE COMPANY	0	23,976	0.00
HUMANADENTAL INSURANCE COMPANY	0	587	0.00
HUMANA INSURANCE COMPANY	0	77,587	0.00
ILLINOIS MUTUAL LIFE INSURANCE COMPANY	0	6,701	0.00
INDEPENDENCE LIFE AND ANNUITY COMPANY	0	12	0.00
INDIVIDUAL ASSURANCE COMPANY, LIFE, HEALTH & ACCIDENT	0	156	0.00
ING LIFE INSURANCE AND ANNUITY COMPANY	0	176,888	0.00
ING USA ANNUITY AND LIFE INSURANCE COMPANY	0	43,319	0.00
INTEGRITY LIFE INSURANCE COMPANY	0	2,892	0.00
INTERNATIONAL AMERICAN LIFE INSURANCE COMPANY	0	610	0.00
INTRAMERICA LIFE INSURANCE COMPANY	0	25	0.00
INVESTORS LIFE INSURANCE COMPANY OF NORTH AMERICA	1	2,286	84.74
INDEPENDENT ORDER OF FORESTERS, THE	1	41,748	4.64
INVESTORS CONSOLIDATED INSURANCE COMPANY	0	110	0.00
INVESTORS HERITAGE LIFE INSURANCE COMPANY	0	52,859	0.00
JEFFERSON NATIONAL LIFE INSURANCE COMPANY	0	20,076	0.00
JOHN HANCOCK LIFE & HEALTH INSURANCE COMPANY	0	231,877	0.00
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	3	1,740	333.99
JACKSON NATIONAL LIFE INSURANCE COMPANY	2	94,132	4.12
JEFFERSON LIFE INSURANCE COMPANY	0	441	0.00
JOHN ALDEN LIFE INSURANCE COMPANY	0	3,061	0.00
KANAWHA INSURANCE COMPANY	0	22,143	0.00
KANSAS CITY LIFE INSURANCE COMPANY	1	17,484	11.08
KILPATRICK LIFE INSURANCE COMPANY	0	3,022	0.00
KNIGHTS OF COLUMBUS	1	125,450	1.54
KNIGHTS OF PETER CLAVER	0	2,297	0.00

LAFAYETTE LIFE INSURANCE COMPANY, THE	0	7,975	0.00
LEADERS LIFE INSURANCE COMPANY	0	7,114	0.00
LEWER LIFE INSURANCE COMPANY	0	7	0.00
LIBERTY BANKERS LIFE INSURANCE COMPANY	0	31,445	0.00
LIBERTY NATIONAL LIFE INSURANCE COMPANY	0	38,902	0.00
LIFE INSURANCE COMPANY OF NORTH AMERICA	2	491,696	0.79
LIFE INSURANCE COMPANY OF THE SOUTHWEST	1	81,287	2.38
LIFE OF AMERICA INSURANCE COMPANY	0	405	0.00
LIFE OF THE SOUTH INSURANCE COMPANY	0	18,978	0.00
LIFESECURE INSURANCE COMPANY	0	12,019	0.00
LINCOLN BENEFIT LIFE COMPANY	1	117,056	1.65
LINCOLN HERITAGE LIFE INSURANCE COMPANY	1	59,816	3.24
LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	0	3,831	0.00
LONGEVITY INSURANCE COMPANY	2	571	678.51
LOYAL AMERICAN LIFE INSURANCE COMPANY	1	1,208	160.36
LANDMARK LIFE INSURANCE COMPANY	1	44,163	4.39
LIBERTY LIFE ASSURANCE COMPANY OF BOSTON	1	76,701	2.53
LIFE PROTECTION INSURANCE COMPANY	0	14,170	0.00
LINCOLN NATIONAL LIFE INSURANCE COMPANY, THE	2	701,979	0.55
MANHATTAN LIFE INSURANCE COMPANY, THE	0	546	0.00
MANHATTAN NATIONAL LIFE INSURANCE COMPANY	0	1,699	0.00
MARQUETTE NATIONAL LIFE INSURANCE COMPANY	0	2,943	0.00
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	2	192,374	2.01
MEDICO INSURANCE COMPANY	0	313	0.00
MEGA LIFE AND HEALTH INSURANCE COMPANY, THE	1	6,588	29.40
MEMBERS LIFE INSURANCE COMPANY	0	3,751	0.00
MERIT LIFE INSURANCE CO.	0	21,618	0.00
METLIFE INSURANCE COMPANY OF CONNECTICUT	0	73,482	0.00
METLIFE INVESTORS INSURANCE COMPANY	0	9,794	0.00
METLIFE INVESTORS USA INSURANCE COMPANY	0	90,340	0.00
METROPOLITAN LIFE INSURANCE COMPANY	11	5,164,330	0.41
METROPOLITAN TOWER LIFE INSURANCE COMPANY	0	8,050	0.00
MIDLAND NATIONAL LIFE INSURANCE COMPANY	0	58,650	0.00
MIDWESTERN UNITED LIFE INSURANCE COMPANY	0	468	0.00
MINNESOTA LIFE INSURANCE COMPANY	1	689,953	0.28
MML BAY STATE LIFE INSURANCE COMPANY	0	2,364	0.00
MODERN WOODMEN OF AMERICA	1	53,239	3.64

MONARCH LIFE INSURANCE COMPANY	0	176	0.00
MONITOR LIFE INSURANCE COMPANY OF NEW YORK	0	11	0.00
MONUMENTAL LIFE INSURANCE COMPANY	3	65,449	8.88
MONY LIFE INSURANCE COMPANY OF AMERICA	0	13,314	0.00
MONY LIFE INSURANCE COMPANY	0	22,163	0.00
MTL INSURANCE COMPANY	0	4,710	0.00
MUTUAL OF AMERICA LIFE INSURANCE COMPANY	0	23,288	0.00
MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TENNESSEE	0	1,358	0.00
NATIONAL BENEFIT LIFE INSURANCE COMPANY	0	13,111	0.00
NATIONAL FAMILY CARE LIFE INSURANCE COMPANY	0	5,619	0.00
NATIONAL FARM LIFE INSURANCE COMPANY	0	143,415	0.00
NATIONAL FARMERS UNION LIFE INSURANCE COMPANY	0	1,792	0.00
NATIONAL FOUNDATION LIFE INSURANCE COMPANY	0	6	0.00
NATIONAL GUARDIAN LIFE INSURANCE COMPANY	0	17,489	0.00
NATIONAL HEALTH INSURANCE COMPANY	0	19	0.00
NATIONAL LIFE INSURANCE COMPANY	0	4,210	0.00
NATIONAL SECURITY INSURANCE COMPANY	0	516	0.00
NATIONAL SECURITY LIFE AND ANNUITY COMPANY	0	2	0.00
NATIONAL TEACHERS ASSOCIATES LIFE INSURANCE COMPANY	0	2,513	0.00
NATIONAL WESTERN LIFE INSURANCE COMPANY	0	30,629	0.00
NATIONWIDE LIFE AND ANNUITY INSURANCE COMPANY	0	22,270	0.00
NATIONWIDE LIFE INSURANCE COMPANY	0	128,293	0.00
NEW ENGLAND LIFE INSURANCE COMPANY	0	9,620	0.00
NEW ERA LIFE INSURANCE COMPANY	0	5,850	0.00
NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	0	72,738	0.00
NEW YORK LIFE INSURANCE COMPANY	2	428,678	0.90
NIPPON LIFE INSURANCE COMPANY OF AMERICA	0	318	0.00
NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	0	33,312	0.00
NORTHWESTERN MUTUAL LIFE INSURANCE COMPANY, THE	0	255,361	0.00
NYLIFE INSURANCE COMPANY OF ARIZONA	0	3,988	0.00
NEW ERA LIFE INSURANCE COMPANY OF THE MIDWEST	0	1,066	0.00
NORTH AMERICA LIFE INSURANCE COMPANY	0	17,183	0.00
NORTH CAROLINA MUTUAL LIFE INSURANCE COMPANY	0	1,198	0.00
OCCIDENTAL LIFE INSURANCE COMPANY OF NORTH CAROLINA	0	4,538	0.00
OHIO NATIONAL LIFE ASSURANCE CORPORATION	0	18,342	0.00
OHIO NATIONAL LIFE INSURANCE COMPANY	0	12,663	0.00
OHIO STATE LIFE INSURANCE COMPANY, THE	0	3,557	0.00

OLD REPUBLIC LIFE INSURANCE COMPANY	0	6,126	0.00
OLD SURETY LIFE INSURANCE COMPANY	0	269	0.00
OLD UNITED LIFE INSURANCE COMPANY	0	19,444	0.00
ONENATION INSURANCE COMPANY	0	5,769	0.00
OTIS E. (BUCK) BANKS CLUB OF THE DALLAS FIRE DEPARTMENT	0	2,448	0.00
OZARK NATIONAL LIFE INSURANCE COMPANY	0	2,592	0.00
PACIFIC GUARDIAN LIFE INSURANCE COMPANY, LIMITED	0	20	0.00
PACIFIC LIFE & ANNUITY COMPANY	0	820	0.00
PACIFIC LIFE INSURANCE COMPANY	1	59,099	3.28
PAN-AMERICAN ASSURANCE COMPANY	0	2,246	0.00
PAN-AMERICAN LIFE INSURANCE COMPANY	0	6,370	0.00
PARK AVENUE LIFE INSURANCE COMPANY	0	8	0.00
PAUL REVERE LIFE INSURANCE COMPANY, THE	0	1,345	0.00
PAUL REVERE VARIABLE ANNUITY INSURANCE COMPANY, THE	0	9	0.00
PAVONIA LIFE INSURANCE COMPANY OF MICHIGAN	0	9,702	0.00
PENN INSURANCE AND ANNUITY COMPANY, THE	0	2,040	0.00
PENN MUTUAL LIFE INSURANCE COMPANY, THE	0	16,251	0.00
PENNSYLVANIA LIFE INSURANCE COMPANY	0	2,020	0.00
PHARMACISTS LIFE INSURANCE COMPANY, THE	0	216	0.00
PHILADELPHIA AMERICAN LIFE INSURANCE COMPANY	0	941	0.00
PHILADELPHIA FINANCIAL LIFE ASSURANCE COMPANY	0	12	0.00
PHOENIX LIFE INSURANCE COMPANY	0	40	0.00
PHYSICIANS LIFE INSURANCE COMPANY	1	33,537	5.78
PIONEER AMERICAN INSURANCE COMPANY	0	2,657	0.00
PIONEER MUTUAL LIFE INSURANCE COMPANY, A STOCK SUBSIDIARY OF AMERICAN UNITED MUTUAL INSURANCE HOLDIN	0	1,228	0.00
PIONEER SECURITY LIFE INSURANCE COMPANY	0	2,401	0.00
PLATEAU INSURANCE COMPANY	0	36	0.00
POLICE AND FIREMEN'S INSURANCE ASSOCIATION	0	3,083	0.00
POLISH NATIONAL ALLIANCE OF THE UNITED STATES OF NORTH AMERICA	0	3,619	0.00
PRESIDENTIAL LIFE INSURANCE COMPANY	0	753	0.00
PRIMERICA LIFE INSURANCE COMPANY	0	158,027	0.00
PRINCIPAL NATIONAL LIFE INSURANCE COMPANY	0	5,089	0.00
PROFESSIONAL INSURANCE COMPANY	0	145	0.00
PROTECTIVE LIFE AND ANNUITY INSURANCE COMPANY	0	447	0.00
PROTECTIVE LIFE INSURANCE COMPANY	3	184,692	3.15
PROVIDENT AMERICAN INSURANCE COMPANY	0	1,567	0.00

PROVIDENT AMERICAN LIFE & HEALTH INSURANCE COMPANY	0	1,032	0.00
PROVIDENT LIFE AND ACCIDENT INSURANCE COMPANY	0	107,901	0.00
PRUCO LIFE INSURANCE COMPANY	1	94,902	2.04
PRUDENTIAL ANNUITIES LIFE ASSURANCE CORPORATION	1	12,931	14.98
PRUDENTIAL INSURANCE COMPANY OF AMERICA, THE	1	1,764,879	0.11
PRUDENTIAL RETIREMENT INSURANCE AND ANNUITY COMPANY	0	3,138	0.00
PYRAMID LIFE INSURANCE COMPANY, THE	0	1,941	0.00
PERICO LIFE INSURANCE COMPANY	0	3	0.00
PRINCIPAL LIFE INSURANCE COMPANY	0	233,003	0.00
REGAL LIFE OF AMERICA INSURANCE COMPANY	0	2,251	0.00
RELIABLE LIFE INSURANCE COMPANY, THE	10	601,562	3.22
RELIANCE STANDARD LIFE INSURANCE COMPANY	0	136,274	0.00
RELIANCE STANDARD LIFE INSURANCE COMPANY OF TEXAS	0	103	0.00
RELIASTAR LIFE INSURANCE COMPANY OF NEW YORK	0	3,151	0.00
RENAISSANCE LIFE & HEALTH INSURANCE COMPANY OF AMERICA	0	101	0.00
RESERVE NATIONAL INSURANCE COMPANY	0	1,697	0.00
RIVERSOURCE LIFE INSURANCE COMPANY	0	85,395	0.00
ROYAL NEIGHBORS OF AMERICA	1	13,570	14.28
RELIASTAR LIFE INSURANCE COMPANY	0	183,475	0.00
S.USA LIFE INSURANCE COMPANY, INC.	0	1	0.00
SAGICOR LIFE INSURANCE COMPANY	0	13,072	0.00
SAVINGS BANK LIFE INSURANCE COMPANY OF MASSACHUSETTS, THE	0	11,168	0.00
SCOR GLOBAL LIFE AMERICAS REINSURANCE COMPANY	0	82,784	0.00
SCOR GLOBAL LIFE REINSURANCE COMPANY OF DELAWARE	0	4,631	0.00
SEARS LIFE INSURANCE COMPANY	0	3,433	0.00
SECURIAN LIFE INSURANCE COMPANY	0	1,001	0.00
SECURITY LIFE INSURANCE COMPANY OF AMERICA	0	37	0.00
SECURITY LIFE OF DENVER INSURANCE COMPANY	0	32,765	0.00
SECURITY MUTUAL LIFE INSURANCE COMPANY OF NEW YORK	0	5,212	0.00
SECURITY NATIONAL LIFE INSURANCE COMPANY	0	38,880	0.00
SENIOR LIFE INSURANCE COMPANY	0	4,994	0.00
SENTINEL AMERICAN LIFE INSURANCE COMPANY	0	10,631	0.00
SENTINEL SECURITY LIFE INSURANCE COMPANY	0	2,995	0.00
SERVCO LIFE INSURANCE COMPANY	0	6,273	0.00
SERVICE LIFE AND CASUALTY INSURANCE COMPANY	0	28,393	0.00
SETTLERS LIFE INSURANCE COMPANY	0	939	0.00
SONS OF HERMANN IN THE STATE OF TEXAS, GRAND LODGE OF THE ORDER OF THE	0	78,404	0.00

SOUTHERN FARM BUREAU LIFE INSURANCE COMPANY	1	233,351	0.83
SOUTHERN FINANCIAL LIFE INSURANCE COMPANY	0	973	0.00
SOUTHERN PIONEER LIFE INSURANCE COMPANY	0	4	0.00
SOUTHLAND NATIONAL INSURANCE CORPORATION	0	3,589	0.00
SOUTHWEST SERVICE LIFE INSURANCE COMPANY	0	3,501	0.00
SPJST	0	50,859	0.00
STANDARD INSURANCE COMPANY	0	251,509	0.00
STANDARD LIFE AND ACCIDENT INSURANCE COMPANY	0	4,044	0.00
STANDARD LIFE AND CASUALTY INSURANCE COMPANY	0	691	0.00
STANDARD SECURITY LIFE INSURANCE COMPANY OF NEW YORK	0	346	0.00
STARMOUNT LIFE INSURANCE COMPANY	0	1,727	0.00
STATE FARM LIFE INSURANCE COMPANY	2	643,653	0.60
STATE LIFE INSURANCE COMPANY, THE	0	3,524	0.00
STATE MUTUAL INSURANCE COMPANY	0	5,231	0.00
STERLING LIFE INSURANCE COMPANY	0	468	0.00
STONEBRIDGE LIFE INSURANCE COMPANY	2	80,727	4.80
SULLIVAN SERVICE INSURANCE ASSOCIATION	0	707	0.00
SUN LIFE AND HEALTH INSURANCE COMPANY (U.S.)	0	12,641	0.00
SUN LIFE ASSURANCE COMPANY OF CANADA	1	380,510	0.51
SUNSET LIFE INSURANCE COMPANY OF AMERICA	0	1,866	0.00
SWBC LIFE INSURANCE COMPANY	0	13,940	0.00
SWISS RE LIFE & HEALTH AMERICA INC.	0	17	0.00
SYMETRA LIFE INSURANCE COMPANY	0	37,888	0.00
SYMETRA NATIONAL LIFE INSURANCE COMPANY	0	79	0.00
SECURITY BENEFIT LIFE INSURANCE COMPANY	0	41,193	0.00
SHENANDOAH LIFE INSURANCE COMPANY	0	5,795	0.00
SONS OF NORWAY	0	81	0.00
SUN LIFE ASSURANCE COMPANY OF CANADA (U.S.)	0	14,968	0.00
T.J.M. LIFE INSURANCE COMPANY	0	74,122	0.00
TANDY LIFE INSURANCE COMPANY	0	70	0.00
TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA	0	133,619	0.00
TEXAS DIRECTORS LIFE INSURANCE COMPANY	0	8,912	0.00
TEXAS IMPERIAL LIFE INSURANCE COMPANY	0	17,682	0.00
TEXAS LIFE INSURANCE COMPANY	1	195,615	0.99
TEXAS PARKS AND WILDLIFE MUTUAL ASSOCIATION	0	331	0.00
THRIVENT FINANCIAL FOR LUTHERANS	1	109,915	1.76
THRIVENT LIFE INSURANCE COMPANY	1	3,456	56.05

TIAA-CREF LIFE INSURANCE COMPANY	1	3,248	59.64
TOWER LIFE INSURANCE COMPANY	0	1,784	0.00
TRANS WORLD ASSURANCE COMPANY	0	6,806	0.00
TRANS-WESTERN LIFE INSURANCE COMPANY	0	5,509	0.00
TRANSAMERICA ADVISORS LIFE INSURANCE COMPANY	0	5,648	0.00
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	0	17,764	0.00
TRANSAMERICA LIFE INSURANCE COMPANY	2	209,065	1.85
TRINITY LIFE INSURANCE COMPANY	0	2,660	0.00
TEXAS SERVICE LIFE INSURANCE COMPANY	0	57,397	0.00
TIME INSURANCE COMPANY	0	10,632	0.00
TRUSTMARK INSURANCE COMPANY	0	12,592	0.00
TRUSTMARK LIFE INSURANCE COMPANY	0	74	0.00
U.S. FINANCIAL LIFE INSURANCE COMPANY	0	9,484	0.00
UBS LIFE INSURANCE COMPANY USA	0	9	0.00
UN LIFE INSURANCE COMPANY	0	2,598	0.00
UNICARE LIFE & HEALTH INSURANCE COMPANY	0	44,241	0.00
UNIFIED LIFE INSURANCE COMPANY	0	2,372	0.00
UNITED AMERICAN INSURANCE COMPANY	1	9,041	21.43
UNITED ASSURANCE LIFE INSURANCE COMPANY	0	1,146	0.00
UNITED COMMERCIAL TRAVELERS OF AMERICA, THE ORDER OF	0	291	0.00
UNITED FIDELITY LIFE INSURANCE COMPANY	0	12,184	0.00
UNITED FUNERAL DIRECTORS BENEFIT LIFE INSURANCE COMPANY	0	29,259	0.00
UNITED HERITAGE LIFE INSURANCE COMPANY	0	4,267	0.00
UNITED HOME LIFE INSURANCE COMPANY	0	5,406	0.00
UNITED INSURANCE COMPANY OF AMERICA	1	102,277	1.89
UNITED LIFE INSURANCE COMPANY	0	1,349	0.00
UNITED OF OMAHA LIFE INSURANCE COMPANY	1	323,855	0.60
UNITED SECURITY ASSURANCE COMPANY OF PENNSYLVANIA	0	5	0.00
UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	0	936	0.00
UNITED STATES LIFE INSURANCE COMPANY IN THE CITY OF NEW YORK, THE	1	21,453	9.03
UNITED TEACHER ASSOCIATES INSURANCE COMPANY	0	10,922	0.00
UNITED WORLD LIFE INSURANCE COMPANY	0	5,056	0.00
UNITY FINANCIAL LIFE INSURANCE COMPANY	1	18,525	10.46
UNIVERSAL FIDELITY LIFE INSURANCE COMPANY	0	975	0.00
UNIVERSAL UNDERWRITERS LIFE INSURANCE COMPANY	0	475	0.00
UNUM LIFE INSURANCE COMPANY OF AMERICA	0	963,997	0.00
USAA LIFE INSURANCE COMPANY	1	198,266	0.98

USABLE LIFE	0	2,407	0.00
UNION CENTRAL LIFE INSURANCE COMPANY, THE	0	13,341	0.00
UNION FIDELITY LIFE INSURANCE COMPANY	0	11,124	0.00
UNION LABOR LIFE INSURANCE COMPANY, THE	0	59,311	0.00
UNION SECURITY INSURANCE COMPANY	0	107,157	0.00
UNITEDHEALTHCARE INSURANCE COMPANY	0	116,447	0.00
UNITEDHEALTHCARE LIFE INSURANCE COMPANY	0	691	0.00
UNIVERSAL GUARANTY LIFE INSURANCE COMPANY	0	28,571	0.00
VANTIS LIFE INSURANCE COMPANY	0	417	0.00
VARIABLE ANNUITY LIFE INSURANCE COMPANY, THE	1	687,369	0.28
WASHINGTON NATIONAL INSURANCE COMPANY	2	19,881	19.49
WEST COAST LIFE INSURANCE COMPANY	1	41,595	4.66
WESTERN AMERICAN LIFE INSURANCE COMPANY	1	21,790	8.89
WESTERN AND SOUTHERN LIFE INSURANCE COMPANY, THE	1	50,356	3.85
WESTERN BANKERS LIFE INSURANCE COMPANY	0	934	0.00
WESTERN CATHOLIC UNION	0	841	0.00
WESTERN FRATERNAL LIFE ASSOCIATION	0	1,831	0.00
WESTERN RESERVE LIFE ASSURANCE CO. OF OHIO	0	54,468	0.00
WESTERN-SOUTHERN LIFE ASSURANCE COMPANY	0	16,825	0.00
WILLIAMS LIFE INSURANCE COMPANY	0	389	0.00
WILTON REASSURANCE COMPANY	0	1	0.00
WILTON REASSURANCE LIFE COMPANY OF NEW YORK	0	1,095	0.00
WISCONSIN FAMILY LIFE INSURANCE COMPANY	0	4,642	0.00
WOMAN'S LIFE INSURANCE SOCIETY	0	1,594	0.00
WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY	0	64,792	0.00
WESTERN UNITED LIFE ASSURANCE COMPANY	0	714	0.00
ZALE LIFE INSURANCE COMPANY	0	21,178	0.00
ZURICH AMERICAN LIFE INSURANCE COMPANY	0	6,273	0.00
<b>TOTAL</b>	<b>145</b>	<b>28,088,428</b>	<b>1.00</b>