

# ENTRUST

September 6, 2017

Texas Department of Insurance  
Managed Care Quality Assurance Office  
Mail Code 103-6A  
PO Box 149104  
Austin, Texas 78714-9104

RE: Commissioner's Bulletin # B-0012-17

To whom it may concern:

Entrust just received Commissioner's Bulletin # B-0012-17. Entrust is a third party administrator licensed and in good standing with the State of Texas. Entrust has two corporate offices in Texas, those being in Katy and Corpus Christi. Although both offices escaped major damage from Hurricane Harvey, both of these areas and their corresponding offices were affected by Hurricane Harvey as both offices were closed for substantial time at different points during the time that Harvey affected Texas. As such, in the event that any of the prompt payment provisions of Texas Insurance Code or Texas Administrative Code apply to Entrust and its clients, Entrust requests an extension of same pursuant to Commissioner's Bulletin # B-0012-17 and this corresponding letter.

If you have any questions or need any additional information from Entrust, please do not hesitate to contact me at 281-368-7878 X 136 or [mmeadows@entrustinc.com](mailto:mmeadows@entrustinc.com). Thank you for your assistance in this matter.

Sincerely,



Mac Meadows  
General Counsel

