



INSURANCE ASSISTANCE

The Texas Department of Insurance can assist you with questions or concerns about insurance. How we can help

- answer questions about all types of insurance
- contact your insurance company
- explain the insurance claims process
- assist you with problems or complaints about an insurance company, adjuster, or agent.

For answers to general insurance questions, for information on filing an insurance-related complaint, or to report suspected insurance fraud, call the Consumer Help Line or visit our website

1-800-252-3439

www.tdi.texas.gov

For assistance with workers' compensation issues, call

1-800-372-7713

To report suspected arson, call the Arson Hotline

1-877-4FIRE45 (434-7345)

Please register with the Federal Emergency Management Agency (FEMA).
Call FEMA or visit its website

1-800-621-FEMA (3362)

www.fema.gov/assistance/index.shtm