

**TEXAS DEPARTMENT OF INSURANCE
DIVISION OF WORKERS' COMPENSATION**

Quarterly Insurance Carrier Meeting
October 23, 2014
1:30 p.m. to 3:00 p.m.

AGENDA

Item	Presenter
Welcome	Ryan Brannan, Commissioner Division of Workers' Compensation
Health Care Management Update	Matt Zurek, Executive Deputy Commissioner Healthcare Management & System Monitoring
Complaint Data Update	Teresa Carney, Director System Monitoring & Oversight
Medical Fee Dispute Resolution Update	Martha Luevano, Manager Medical Fee Dispute Resolution
Enforcement Update	Sandra Nicolas and Toya Lutz Enforcement
Office of Medical Advisor Update	Mary Landrum, Director Healthcare Business Management
Research and Policy Update	Amy Lee, Special Deputy Commissioner Policy and Research
Q & A	Teresa Carney
Closing	Teresa Carney