No. <u>DWC-10-0032</u>

OFFICIAL ORDER of the COMMISSIONER OF WORKERS' COMPENSATION of the STATE OF TEXAS AUSTIN, TEXAS

Date: MAY 1 0 2010

Subject Considered:

CATHERINE ENO OKPON ONABAJO, M.D.

1118 W. Main Street Lewisville, Texas 77067-3426

CONSENT ORDER DISCIPLINARY ACTION

TDI ENFORCEMENT FILES NO. 55681, 57113, 57318, 57288, & 57524

General remarks and official action taken:

On this date came on for consideration by the Commissioner of Workers' Compensation, the matter of whether disciplinary action should be taken against Catherine Eno Okpon Onabajo, M.D. (Dr. Okpon Onabajo). The Texas Department of Insurance, Division of Workers' Compensation Staff (Division Staff) alleges that Dr. Okpon Onabajo violated the Texas Labor Code and that such conduct constitutes grounds for the imposition of sanctions pursuant to TEX. LAB. CODE ANN. ch. 415.

Division Staff and Dr. Okpon Onabajo announce that they have compromised and settled all claims and agree to the entry of this Consent Order. The parties request that the Commissioner of Workers' Compensation informally dispose of this case pursuant to TEX. GOV'T CODE ANN. § 2001.056, TEX. LAB. CODE ANN. §§ 401.021 and 402.00128(b)(7), and 28 TEX. ADMIN. CODE § 180.8(h).

JURISDICTION

The Commissioner of Workers' Compensation has jurisdiction over this matter pursuant to TEX. LAB. CODE ANN. §§ 402.001, 402.00111, 402.00114, 402.00116, 402.00128, 402.072, 408.0041, 408.123, 414.002, 414.003, 415.003, 415.021, and 415.023; and 28 TEX. ADMIN. CODE §§ 126.7, 130.1, 130.3, 130.6, 180.1, 180.2, 180.3, 180.7, 180.8, 180.10, 180.21, 180.22, 180.23, and 180.26; and TEX. GOV'T CODE ANN. §§ 2001.051–2001.178.

DWC - 1 0 - 0 0 3 2 WAIVER

Dr. Okpon Onabajo acknowledges the existence of certain rights provided by the Texas Labor Code and other applicable law, including the right to receive a written notice of possible administrative violations as provided for by TEX. LAB. CODE ANN. § 415.032, the right to request a hearing as provided for by TEX. LAB. CODE ANN. § 415.034, and the right to judicial review of the decision as provided for by TEX. LAB. CODE ANN. § 415.034, and the right to judicial review of the decision as provided for by TEX. LAB. CODE ANN. § 415.035. Dr. Okpon Onabajo waives these rights, as well as any other procedural rights that might otherwise apply, in consideration of the entry of this Consent Order.

FINDINGS OF FACT

The Commissioner of Workers' Compensation makes the following findings of fact:

System Participant – Certifying Doctor

- 1. In accordance with 28 TEX. ADMIN. CODE § 130.1(a)(1), only an authorized doctor may certify Maximum Medical Improvement (MMI), determine whether there is permanent impairment, and assign an impairment rating.
- 2. In accordance with 28 TEX. ADMIN. CODE § 130.1(a)(1)(A)(i)-(iii), doctors serving in the following roles may be authorized: the treating doctors (or a doctor to whom the treating doctor has referred the employee for evaluation of maximum medical improvement and/or permanent whole body impairment in the place of the treating doctor), a designated doctor, and a required medical examination doctor selected by the carrier and approved by the commission after a designated doctor has performed a maximum medical improvement and/or permanent whole body impairment and/or permanent whole body impairment and/or permanent whole approved by the commission after a designated doctor has performed a maximum medical improvement and/or permanent whole body impairment exam.
- 3. In accordance with 28 TEX. ADMIN. CODE § 130.1(a)(1)(B)(i)-(ii), a doctor serving in one of the roles described in subsection 28 TEX. ADMIN. CODE § 130.1 (a)(1)(A), is authorized as follows: a doctor whom the commission has certified to assign impairment ratings or otherwise given specific permission by exception to, is authorized to determine whether an injured employee has permanent impairment, assign an impairment rating, and certify MMI; and a doctor whom the commission has not certified to assign impairment ratings or otherwise given specific permission by exception to is only authorized to determine whether an injured employee has permanent and, in the event that the injured employee has no impairment, certify MMI.

DWC - 10-0032

Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 3 of 28

- 4. In accordance with 28 TEX. ADMIN. CODE § 130.1(a)(3), a doctor who is authorized under this subsection to certify MMI, determine whether permanent impairment exists, and assign an impairment rating and who does, shall be referred to as the "certifying doctor."
- 5. Dr. Okpon Onabajo was last certified to assign impairment ratings on November 10, 2009.

Certification of Maximum Medical Improvement and Evaluation of Impairment Ratings

- 6. In accordance with TEX. LAB. CODE ANN. § 408.123(a), after an employee has been certified by a doctor as having reached maximum medical improvement, the certifying doctor shall evaluate the condition of the employee and assign an impairment rating.
- 7. In accordance with TEX. LAB. CODE ANN. § 408.123(b), a certifying doctor shall issue a written report certifying that maximum medical improvement has been reached, stating the employee's impairment rating, and providing any other information required by the commissioner to the Division, the employee, and the insurance carrier.
- 8. In accordance with 28 TEX. ADMIN. CODE § 130.1(d)(1), certification of maximum medical improvement and assignment of an impairment rating requires submission of a Report of Medical Evaluation, also known as the DWC Form-69.
- 9. In accordance with 28 TEX. ADMIN. CODE § 130.1(d)(2), the DWC Form-69 must be filed with the Division, employee, employee's representative, and the insurance carrier no later than the seventh working day after the later of the date of the certifying examination or the receipt of all of the medical information required by 28 TEX. ADMIN. CODE § 130.1.
- 10. In accordance with 28 TEX. ADMIN. CODE § 130.1(d)(3)(A)-(B), the Report of Medical Evaluation shall be filed with the insurance carrier by facsimile or electronic transmission; and the Report of Medical Evaluation shall be filed with the commission, the injured employee and the injured employee's representative by facsimile or electronic transmission if the doctor has been provided the recipient's facsimile number or email address; otherwise, the report shall be filed by other verifiable means.
- 11. In accordance with 28 TEX. ADMIN. CODE § 130.1(e)(1)-(3), the certifying doctor shall maintain the original copy of the Report of Medical Evaluation and narrative as well as documentation of the date of the examination; the date any medical records necessary to make the certification of maximum

medical improvement were received, and from whom the medical records were received; and the date, addressees, and means of delivery that reports required under 28 TEX. ADMIN. CODE § 130.1 were transmitted or mailed by the certifying doctor.

System Participant – Designated Doctor

- 12. A "designated doctor", as defined by TEX. LAB. CODE ANN. § 401.011(15), means a doctor appointed by mutual agreement of the parties or by the Division of Workers' Compensation (Division) to recommend a resolution of a dispute as to the medical condition of an injured employee.
- 13. In accordance with 28 TEX. ADMIN. CODE § 180.21(b), in order to serve as a designated doctor, a doctor must be on the Designated Doctor List (DDL).
- 14. In accordance with 28 TEX. ADMIN. CODE § 180.21(d)(1)-(4), to be on the DDL on or after January 1, 2007, the doctor shall at a minimum: meet the registration requirements, or the exceptions thereto, of 28 TEX. ADMIN. CODE § 180.21(c)(1) or, upon expiration or waiver of the Approved Doctor List (ADL) in accordance with TEX. LAB. CODE ANN. § 408.023(k), comply with all successor requirements, including but not limited to financial disclosure under TEX. LAB. CODE ANN. §413.041; have filed an application to be on the DDL, which must be renewed biennially; have successfully completed Division-approved training and examination on the assignment of impairment ratings using the currently adopted edition of the American Medical Association Guides, medical causation, extent of injury, functional restoration, return to work, and other disability management topics; and have had an active practice for at least three years during the doctor's career.
- 15. Dr. Okpon Onabajo was last approved to be on the Division's Designated Doctor List on November 10, 2009.

Designated Doctor's Role and Responsibilities

16. In accordance with TEX. LAB. CODE ANN. § 408.0041(a), a designated doctor may be called upon to perform medical examinations, as requested by an insurance carrier, employee, or the Division, to resolve any question about the impairment caused by the compensable injury, the attainment of MMI, the extent of the employee's compensable injury, whether the injured employee's disability is a direct result of the work-related injury, the ability of the employee to return to work, and other similar issues.

DWC - 10-0032 COMMISSIONER'S ORDER Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 5 of 28

- 17. In accordance with 28 TEX. ADMIN. CODE § 126.7(n), a designated doctor must file a report, as required by 28 TEX. ADMIN. CODE §§ 130.1 and 130.3, when the designated doctor determines that an employee has reached MMI, when the designated doctor assigns an impairment rating, or when the designated doctor determines that the employee has not reached MMI. The report must be sent to the insurance carrier, the employee, the employee's representative, if any, the treating doctor, and the Division.
- 18. In accordance with 28 TEX. ADMIN. CODE § 126.7(p), a designated doctor who addresses issues other than MMI and return to work shall file a narrative report within seven days of the date of the examination of the employee. This report shall be filed with the treating doctor and the carrier by facsimile or electronic transmission. In addition, the designated doctor shall file the report with the employee and the employee's representative (if any) by facsimile or by electronic transmission if the designated doctor has been provided with a facsimile number or email address for the recipient. Otherwise, the designated doctor shall send the report by other verifiable means.
- In accordance with 28 TEX. ADMIN. CODE § 126.7(q), the designated doctor 19. shall maintain accurate records, including the employee records, analysis (including supporting information), and narratives provided by the insurance carrier and treating doctor, to reflect: the date and time of any designated doctor appointments scheduled with an employee; the circumstances regarding a cancellation, no-show or other situation where the examination did not occur as initially scheduled or rescheduled; the date of the examination; the date medical records were received from the treating doctor or any other person or organization; the date the medical evaluation report, including the narrative report described in subsection 28 TEX. ADMIN. CODE § 126.7 (n), was submitted to all parties; the name of all referral health care providers, date of appointments and reason for referral by the designated doctor; and the date the doctor contacted the Division for assistance in obtaining medical records from the insurance carrier or treating doctor.
- 20. In accordance with 28 TEX. ADMIN. CODE § 126.7(u)(1)-(2), the Division may contact the designated doctor if it determines that clarification is necessary to resolve an issue regarding the designated doctor's report. The Division, at its discretion, may request clarification from the designated doctor on issues the Division deems appropriate. To respond to the request for clarification, the designated doctor must be on the Division's DDL at the time the request is received by the Division. The designated doctor shall respond to the letter of clarification within five days of receipt. If in order to respond to the request for clarification, the designated doctor must reexamine the injured employee, then the doctor

shall: respond to the request for clarification advising of the need for an additional examination within five days of receipt and provide copies of the response to the parties specified in subsection 28 TEX. ADMIN. CODE § 126.7 (p); and conduct the reexamination within 21 days from the request by the Division at the location of the original examination.

Assignment of a Designated Doctor

- 21. In accordance with TEX. LAB. CODE ANN. § 408.0041(b), a medical examination requested under TEX. LAB. CODE ANN. § 408.0041 (a) shall be performed by the next available doctor on the Division's list of designated doctors whose credentials are appropriate for the issue in question and the injured employee's medical condition as determined by commissioner rule.
- 22. Pursuant to 28 TEX. ADMIN. CODE § 126.7(e), the Division, within 10 days after approval of a valid request, shall issue a written notice that assigns a designated doctor; requires an exam to be conducted on a date no earlier than 14 days, but no later than 21 days from the date of the written notice; and notify the designated doctor, the employee, the employee's representative, if any, and the insurance carrier that the designated doctor will be directed to examine the employee. The written notice shall indicate the designated doctor's name, license number, practice address and telephone number, and the date and time of the examination or the date range for the examination to be conducted; explain the purpose of the designated doctor examination; require the employee to submit to an examination by the designated doctor; and require the treating doctor and insurance carrier to forward all medical records.
- 23. Pursuant to 28 TEX. ADMIN. CODE § 126.7(f), the designated doctor's office and the employee shall contact each other if there exists a scheduling conflict for the designated doctor appointment. The designated doctor or the employee who has the scheduling conflict must make the contact at least 24 hours prior to the appointment. The 24-hour requirement will be waived in an emergency situation (such as a death in the immediate family or a medical emergency). The rescheduled examination shall be set to occur within 21 days of the originally scheduled examination. Within 24 hours of rescheduling, the designated doctor shall contact the Division's field office and the insurance carrier with the time and date of the rescheduled examination. If the examination cannot be rescheduled within 21 days, the designated doctor shall notify the Division and the Division shall select a new designated doctor.

Complaints Filed Against Dr. Okpon Onabajo

Failure to Reschedule an Appointment with an Injured Employee in a Timely Manner

- 24. Dr. Okpon Onabajo failed to reschedule an appointment with the injured employee within 21 days from the original appointment date (Injured Employee: G.G.; Carrier Number: EPWB090011; DWC Claim Number: xxxx4899).
 - a. The designated doctor (DD) exam was originally scheduled for August 10, 2009.
 - b. Rescheduled exams must occur within 21 days of the originally scheduled exam. In this case, the exam should have occurred by August 31, 2009.
 - c. Dr. Okpon Onabajo rescheduled the exam for September 22, 2009, or 43 days from the original exam date.

Failure to Notify Patient of Changed Appointment in a Timely Manner

- 25. Dr. Okpon Onabajo failed to contact the injured employee at least 24 hours prior to the appointment (Injured Employee: G.F.; Carrier Number: 003167004057WC01; DWC Claim Number xxxx7300).
 - a. Dr. Okpon Onabajo had an appointment scheduled with the injured employee on September 8, 2009.
 - b. Dr. Okpon Onabajo had a scheduling conflict, but did not contact the injured employee until a few hours before the exam.
 - c. There is no evidence that Dr. Okpon Onabajo had an emergency situation.

Failure to File Narrative Report with Insurance Carrier in a Timely Manner

- 26. Dr. Okpon Onabajo filed the narrative report with the insurance carrier 31 days past the required deadline (Injured Employee: G.F.; Carrier Number: 003167004057WC01; DWC Claim Number xxxx7300).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on September 22, 2009, to determine issues other than Maximum Medical Improvement and Impairment Rating.

DWC - 10 - 0032 COMMISSIONER'S ORDER Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 8 of 28

- b. The doctor had all necessary records prior to the exam.
- c. The exam was deemed complete on September 22, 2009, and the doctor was required to send a narrative report to the injured employee, the insurance carrier, and the treating doctor by September 29, 2009 (no later than seven working days after the exam).
- d. Dr. Okpon Onabajo filed the narrative report with the insurance carrier on October 29, 2009 after 5:00pm, by facsimile.
- e. Dr. Okpon Onabajo filed the report on October 30, 2009, or 31 days late.

Failure to File the DWC Form-69 in a Timely Manner

- 27. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 14 days past the required deadline (Injured Employee: C.R.; Carrier Number: 949935503; DWC Claim Number: xxxx2037).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on May 14, 2008.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on May 14, 2008.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by May 23, 2008.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on June 6, 2008, or 14 days past the required deadline.
- 28. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 14 days past the required deadline (Injured Employee: T.W.; Carrier Number: 478CBA8V6204; DWC Claim Number: xxxx9676).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on May 14, 2008.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on May 14, 2008.

- d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by May 23, 2008.
- e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on June 6, 2008, or 14 days past the required deadline.
- 29. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 21 days past the required deadline (Injured Employee: P.D.; Carrier Number: 2230172874; DWC Claim Number: xxxx8897).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on June 10, 2008.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on June 10, 2008.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by June 19, 2008.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on July 9, 2008 after 5:00pm, by facsimile.
 - f. Dr. Okpon Onabajo filed the DWC Form-69 on July 10, 2008, or 21 days past the required deadline.
- 30. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 27 days past the required deadline (Injured Employee: M.C.; Carrier Number: 478CBA8L3713; DWC Claim Number: xxxx4402).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on September 26, 2008.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on September 26, 2008.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by October 7, 2008.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on November 3, 2008, or 27 days past the required deadline.

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COMMISSIONER'S ORDER
Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524
Page 10 of 28

- 31. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 19 days past the required deadline (Injured Employee: R.T.; Carrier Number: 949966672; DWC Claim Number: xxxx9270).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on October 6, 2008.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on October 6, 2008,
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by October 15, 2008.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on November 3, 2008, or 19 days past the required deadline.
- 32. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 21 days past the required deadline (Injured Employee: P.N.; Carrier Number: WC2567907; DWC Claim Number: xxxx5470).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on October 6, 2008.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on October 6, 2008.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by October 15, 2008.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on November 5, 2008, or 21 days past the required deadline.
- 33. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 33 days past the required deadline (Injured Employee: T.B.; Carrier Number: 011975047375WC01; DWC Claim Number: xxxx6149).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on October 10, 2008.

DWC - Joseph 2 Commissioners or 2 Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 11 of 28

- b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
- c. The examination was deemed complete on October 10, 2008.
- d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by October 15, 2008.
- e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on November 17, 2008, or 33 days past the required deadline.
- 34. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 89 days past the required deadline (Injured Employee: M.W.; Carrier Number: 4650282236; DWC Claim Number: xxxx3555).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on October 20, 2008.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on October 20, 2008.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by October 29, 2008.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on January 26, 2009, or 89 days past the required deadline.
- 35. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 41 days past the required deadline (Injured Employee: J.R.; Carrier Number: 9626283; DWC Claim Number: xxxx4644).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on November 24, 2008.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on November 24, 2008.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by December 5, 2008.

DWC -COMPSIGNERS ODB 2 Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 12 of 28

- e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on January 14, 2009 after 5:00pm, by facsimile.
- f. Dr. Okpon Onabajo filed the DWC Form-69 on January 15, 2009, or 41 days past the required deadline.
- 36. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 47 days past the required deadline (Injured Employee: H.P.; Carrier Number: T0310800009; DWC Claim Number: xxxx3255).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on November 24, 2008.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on November 24, 2008.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by December 5, 2008.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on January 21, 2009, or 47 days past the required deadline.
- 37. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 69 days past the required deadline (Injured Employee: J.E.; Carrier Number: 197714739; DWC Claim Number: xxxx4459).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on November 24, 2008.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on November 24, 2008.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by December 5, 2008.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on February 12, 2009, or 69 days past the required deadline.
- 38. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 50 days past the required deadline (Injured Employee: L.T.; Carrier Number: 3471303144; DWC Claim Number: xxxx4928).

DWC-LU-UU04

COMMISSIONER'S ORDER -Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 13 of 28

- a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on December 1, 2008.
- b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
- c. The examination was deemed complete on December 1, 2008.
- d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by December 10, 2008.
- e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on January 29, 2009, or 50 days past the required deadline.
- 39. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 43 days past the required deadline (Injured Employee: F.D.; Carrier Number: 039CBCDC7840; DWC Claim Number: xxxx2332).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on December 8, 2008.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on December 8, 2008.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by December 17, 2008.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on January 28, 2009 after 5:00pm, by facsimile.
 - f. Dr. Okpon Onabajo filed the DWC Form-69 on January 29, 2009, or 43 days past the required deadline.
- 40. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 35 days past the required deadline (Injured Employee: R.Z.; Carrier Number: 99J0000533440; DWC Claim Number: xxxx4206).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on January 26, 2009.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.

DWC - 10 - 0032 COMMISSIONER'S ORDER Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 14 of 28

- c. The examination was deemed complete on January 26, 2009.
- d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by February 4, 2009.
- e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on March 11, 2009, or 35 days past the required deadline.
- 41. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 26 days past the required deadline (Injured Employee: N.E.; Carrier Number: 197687148; DWC Claim Number: xxxx7395).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on March 2, 2009.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on March 2, 2009.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by March 11, 2009.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on April 6, 2009, or 26 days past the required deadline.
- 42. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 29 days past the required deadline (Injured Employee: B.B.; Carrier Number: WC2522209; DWC Claim Number: xxxx6389).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on March 2, 2009.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on March 2, 2009.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by March 11, 2009.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on April 8, 2009 after 5:00pm, by facsimile.

DWC - JANSSIONER'S RDER 2 Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 15 of 28

- f. Dr. Okpon Onabajo filed the DWC Form-69 on April 9, 2009, or 29 days past the required deadline.
- 43. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 29 days past the required deadline (Injured Employee: C.M.; Carrier Number: A39414; DWC Claim Number: xxxx7338).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on March 2, 2009.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on March 2, 2009.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by March 11, 2009.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on April 8, 2009 after 5:00pm, by facsimile.
 - f. Dr. Okpon Onabajo filed the DWC Form-69 on April 9, 2009, or 29 days past the required deadline.
- 44. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 34 days past the required deadline (Injured Employee: G.B.; Carrier Number: C498C0586575; DWC Claim Number: xxxx6486).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on March 24, 2009.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on March 24, 2009.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by April 2, 2009.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on May 5, 2009 after 5:00pm, by facsimile.
 - f. Dr. Okpon Onabajo filed the DWC Form-69 on May 6, 2009, or 34 days past the required deadline.

DWC - J. O. B. O. B. 2 COMMISSIONER'S ORDER 2 Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 16 of 28

- 45. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 36 days past the required deadline (Injured Employee: W.H.; Carrier Number: T140800150358; DWC Claim Number: xxxx5612).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on April 20, 2009.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on April 20, 2009.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by April 29, 2009.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on June 4, 2009, or 36 days past the required deadline.
- 46. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 43 days past the required deadline (Injured Employee: J.M.; Carrier Number: 99J0000522649; DWC Claim Number: xxxx6417).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on May 12, 2009.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on May 12, 2009.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by May 21, 2009.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on July 3, 2009, or 43 days past the required deadline.
- 47. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 28 days past the required deadline (Injured Employee: R.U.; Carrier Number: 99F0000418850; DWC Claim Number: xxxx0829).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on September 22, 2009.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.

- c. The examination was deemed complete on September 22, 2009.
- d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by October 1, 2009.
- e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on October 28, 2009 after 5:00pm, by facsimile.
- f. Dr. Okpon Onabajo filed the DWC Form-69 on October 29, 2009, or 28 days past the required deadline.
- 48. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 32 days past the required deadline (Injured Employee: R.M.; Carrier Number: 650477093015; DWC Claim Number: xxxx8292).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on September 22, 2009.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on September 22, 2009.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by October 1, 2009.
 - e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on November 2, 2009, or 32 days past the required deadline.
- 49. Dr. Okpon Onabajo filed the DWC Form-69 with the Division 28 days past the required deadline (Injured Employee: G.G.; Carrier Number: EPWB090011; DWC Claim Number: xxxx4899).
 - a. Dr. Okpon Onabajo performed a designated doctor examination of the injured employee on September 22, 2009.
 - b. Dr. Okpon Onabajo had all of the necessary medical records prior to the date of the examination.
 - c. The examination was deemed complete on September 22, 2009.
 - d. The DWC Form-69 was required to be sent to the injured employee, the carrier and the Division by October 1, 2009.

DWC - LOMISSIONERS ORDER Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 18 of 28

- e. Dr. Okpon Onabajo filed the DWC Form-69 with the Division on November 2, 2009 after 5:00pm, by facsimile.
- f. Dr. Okpon Onabajo filed the DWC Form-69 on November 3, 2009, or 33 days past the required deadline.

Failure to File Letters of Clarification (LOCs) in a Timely Manner

- 50. Dr. Okpon Onabajo filed the LOC with the Division 9 days past the required deadline (Injured Employee: K.N.; Carrier Number: 0001130065001; DWC Claim Number: xxxx4427).
 - a. An LOC request was sent by First Class Mail to Dr. Okpon Onabajo on August 1, 2008.
 - b. Per 28 TEX. ADMIN. CODE § 102.5(d), the letter was deemed received five days after mailing, therefore the LOC request was deemed received by Dr. Okpon Onabajo on August 6, 2008.
 - c. Dr. Okpon Onabajo was required to file the LOC by August 11, 2008, five days after receipt.
 - d. Dr. Okpon Onabajo filed the LOC with the Division on August 20, 2008, or 9 days past the required deadline.
- 51. Dr. Okpon Onabajo filed the LOC with the Division 28 days past the required deadline (Injured Employee: R.T.; Carrier Number: 949966672; DWC Claim Number: xxxx9270).
 - a. An LOC request was sent by facsimile to Dr. Okpon Onabajo on January 6, 2009.
 - b. Dr. Okpon Onabajo was required to file the LOC by January 12, 2009, five days after receipt.
 - c. Dr. Okpon Onabajo filed the LOC with the Division on February 9, 2009, or 28 days past the required deadline.
- 52. Dr. Okpon Onabajo filed the LOC with the Division 74 days past the required deadline (Injured Employee: J.R.; Carrier Number: 9626283; DWC Claim Number: xxxx4644).
 - a. An LOC request was sent by First Class Mail to Dr. Okpon Onabajo on May 6, 2009.

DWC - 10,00,3,2 Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 19 of 28

- b. Per 28 TEX. ADMIN. CODE § 102.5(d), the letter was deemed received five days after mailing, therefore the LOC request was deemed received by Dr. Okpon Onabajo on May 11, 2009.
- c. Dr. Okpon Onabajo was required to file the LOC by May 18, 2009, five days after receipt.
- d. Dr. Okpon Onabajo filed the LOC with the Division on July 31, 2009, or 74 days past the required deadline.
- 53. Dr. Okpon Onabajo filed the LOC with the Division 60 days past the required deadline (Injured Employee: R.I.; Carrier Number: 949947976; DWC Claim Number: xxxx5047).
 - a. An LOC request was sent by First Class Mail to Dr. Okpon Onabajo on June 3, 2009.
 - b. Per 28 TEX. ADMIN. CODE § 102.5(d), the letter was deemed received five days after mailing, therefore the LOC request was deemed received by Dr. Okpon Onabajo on June 8, 2009.
 - c. Dr. Okpon Onabajo was required to file the LOC by June 15, 2009, five days after receipt.
 - d. Dr. Okpon Onabajo filed the LOC with the Division on August 14, 2009, or 60 days past the required deadline.
- 54. Dr. Okpon Onabajo filed the LOC with the Division 18 days past the required deadline (Injured Employee: N.E.; Carrier Number: 197687148; DWC Claim Number: xxxx7395).
 - a. An LOC request was sent by facsimile to Dr. Okpon Onabajo on July 7, 2009.
 - b. Dr. Okpon Onabajo was required to file the LOC by July 13, 2009, five days after receipt.
 - c. Dr. Okpon Onabajo filed the LOC with the Division on July 31, 2009, or 18 days past the required deadline.
- 55. Dr. Okpon Onabajo filed the LOC with the Division 70 days past the required deadline (Injured Employee: S.A.; Carrier Number: 09000226; DWC Claim Number: xxxx0370).

DWC - CIMPUSIONEDS ORDER 2 Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 20 of 28

- a. An LOC request was sent by First Class Mail to Dr. Okpon Onabajo on August 13, 2009.
- b. Per 28 TEX. ADMIN. CODE § 102.5(d), the letter was deemed received five days after mailing, therefore the LOC request was deemed received by Dr. Okpon Onabajo on August 18, 2009.
- c. Dr. Okpon Onabajo was required to file the LOC by August 24, 2009, five days after receipt.
- d. Dr. Okpon Onabajo filed the LOC with the Division on November 2, 2009, or 70 days past the required deadline.
- 56. Dr. Okpon Onabajo filed the LOC with the Division 21 days past the required deadline (Injured Employee: F.A.; Carrier Number: 0900774; DWC Claim Number: xxxx9781).
 - a. An LOC request was sent by facsimile to Dr. Okpon Onabajo on November 3, 2009.
 - b. Dr. Okpon Onabajo was required to file the LOC by November 9, 2009, five days after receipt.
 - c. Dr. Okpon Onabajo filed the LOC with the Division on November 29, 2009 after 5:00pm, by facsimile.
 - d. Dr. Okpon Onabajo is deemed to have filed the LOC on November 30, 2009, or 21 days past the required deadline.

Aggravating Factors

Harm to Injured Workers

- 57. Pursuant to TEX. LAB. CODE ANN. § 408.121 (a)–(b), an employee's entitlement to impairment income benefits begins on the day after the date the employee reaches MMI and the insurance carrier must begin paying impairment income benefits not later than the fifth day after receiving the doctor's report certifying MMI.
- 58. Pursuant to TEX. LAB. CODE ANN. § 408.122, a claimant may not recover impairment income benefits unless there is evidence of impairment based on objective clinical or laboratory findings. If the finding of impairment is made by a doctor chosen by the claimant and the finding is contested, a designated doctor or a doctor selected by the insurance carrier must be

DWC - LONGISSIONER ORDER Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 21 of 28

able to confirm the objective clinical or laboratory finding on which the finding of impairment is based.

- 59. The payments of impairment income benefits to injured employees may have been delayed as a result of Dr. Okpon Onabajo's inability to reschedule appointments, submit the DWC Form-69 and submit letters of clarification in a timely manner.
- 60. Dr. Okpon Onabajo's failure to timely reschedule appointments, notify the injured employee of a rescheduled appointment, file the narrative report, file the DWC Form-69, and file letters of clarification may have delayed the dispute resolution process.

Warning Letters

61. On or about February 9, 2009, the Division issued a warning letter to Dr. Okpon Onabajo for failing to timely file a DWC Form-69 in one instance.

Mitigating Factors

- 62. Dr. Okpon Onabajo agrees to adopt and implement a compliance plan to prevent future administrative violations, and to provide the Division with a copy of the compliance plan.
- 63. Dr. Okpon Onabajo has sent her office staff to a workers' compensation training program.
- 64. Dr. Okpon Onabnajo has reduced her hours and the counties in which she practices.
- 65. Dr. Okpon Onabajo agrees to be suspended from the Designated Doctor List for six (6) months. During this suspension, the Division will not assign, nor shall she accept, any initial designated doctor appointments.
- 66. During this suspension, Dr. Okpon Onabajo agrees, upon request of the Division, she will accept and timely conduct subsequent examinations and/or reexaminations of injured workers for which she was previously assigned to as a designated doctor and will timely respond to all Division requests for letters of clarification.
- 67. Dr. Okpon Onabajo agrees that she will not modify her appointment location matrix for six (6) months without prior approval from the Office of the Medical Advisor. Therefore, for six months there will be no additions or deletions of counties unless approved by the Office of the Medical Advisor.

- 68. Dr. Okpon Onabajo agrees to file the narrative report in a timely manner as required by 28 TEX. ADMIN. CODE §§ 126.7.
- 69. Dr. Okpon Onabajo agrees to file the DWC Form-69 in a timely manner as required by 28 TEX. ADMIN. CODE §§ 126.7 and 130.1.
- 70. Dr. Okpon Onabajo agrees to file the letter of clarification in a timely manner as required by 28 TEX. ADMIN. CODE § 126.7.
- 71. Dr. Okpon Onabajo agrees to notify her patients at least twenty-four (24) hours in advance of their appointment if a scheduling conflict occurs in the absence of an emergency situation as required by 28 TEX. ADMIN. CODE § 126.7.
- 72. Dr. Okpon Onabajo agrees to maintain proper records/documentation as required by 28 TEX. ADMIN. CODE §§ 126.7(q)(1)-(7) and 130.1(e)(1)-(3).

Other Considerations

- 73. This Consent Order, and the actions required hereby, is entered into in the nature of compromise and settlement and in order to avoid the time, trouble, and expense to the Division and to Dr. Okpon Onabajo of resolving this dispute through administrative or judicial proceedings.
- 74. In consideration of this Order, the Division agrees that it will not pursue any additional enforcement action(s) against Dr. Okpon Onabajo for violations of untimely LOCs, untimely DWC Forms-69, or for failing to timely reschedule a designated doctor appointment, or any other alleged violation(s) of the applicable rules, which occurred prior to the date of entry of this Order. The Division maintains its ability to take enforcement action against Dr. Okpon Onabajo for any violation(s) of the applicable rules occurring after the date of entry of this Order.

CONCLUSIONS OF LAW

Based upon the foregoing findings of fact, the Commissioner of Workers' Compensation makes the following conclusions of law:

1. The Commissioner of Workers' Compensation has jurisdiction over this matter pursuant to TEX. LAB. CODE ANN. §§ 402.001, 402.00111, 402.00114, 402.00116, 402.00128, 402.072, 408.0041, 408.123, 414.002, 414.003, 415.003, 415.021, and 415.023; and 28 TEX. ADMIN. CODE §§ 126.7, 130.1, 130.3, 130.6, 180.1, 180.2, 180.3, 180.7, 180.8, 180.10,

DWC - JMASSIONER'S GROER 2 Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 23 of 28

180.21, 180.22, 180.23, and 180.26; and TEX. GOV'T CODE ANN. §§ 2001.051-2001.178.

- 2. The Commissioner of Workers' Compensation has authority to informally dispose of this matter as set forth herein under TEX. GOV'T CODE ANN. § 2001.056, TEX. LAB. CODE ANN. §§ 401.021 and 402.00128(b)(7), and 28 TEX. ADMIN. CODE § 180.8(h).
- 3. Dr. Okpon Onabajo has knowingly and voluntarily waived all procedural rights to which she may have been entitled regarding the entry of this Order, including, but not limited to, written notice of possible administrative violations, a hearing, and judicial review.
- 4. In accordance with TEX. LAB. CODE ANN. § 415.021, in addition to any sanction, administrative penalty, or other remedy authorized by this subtitle, the Commissioner of Workers' Compensation may assess an administrative penalty against a person who commits an administrative violation.
- 5. In accordance with TEX. LAB. CODE ANN. § 415.023(a), a person who commits an administrative violation under Section 415.001, 415.002, 415.003, or 415.0035 as a matter of practice is subject to an applicable rule adopted under TEX. LAB. CODE ANN. § 415.023(b) in addition to the penalty assessed for the violation.
- 6. In accordance with 28 TEX. ADMIN. CODE § 180.21(m), in addition to the grounds for deletion or suspension from the ADL or for issuing other sanctions against a doctor under 28 TEX. ADMIN. CODE § 180.26, the Commissioner shall delete or suspend a doctor from the DDL, or otherwise sanction a designated doctor for noncompliance with the requirements of this section or if any of the following conduct occurs:
 - a. Failure to timely respond as a pattern of practice to a request for clarification from the Division regarding an examination.
 - b. Other violation of applicable statutes or rules while serving as a designated doctor.
- 7. In accordance with 28 TEX. ADMIN. CODE § 180.26(d)(1), the Medical Advisor may recommend a sanction against a doctor or a carrier or the deletion or suspension of a doctor from the ADL if they violate the Statute, Rules, or a commission decision or order or agreement.

DWC - LOMMISSIONER'S ORDER Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 24 of 28

- 8. In accordance with TEX. LAB. CODE ANN. § 415.003(5), a health care provider, like a designated doctor, commits an administrative violation each time he or she violates a commissioner's rule.
 - a. Dr. Okpon Onabajo violated 28 TEX. ADMIN. CODE § 126.7(f) when she failed to reschedule the designated doctor appointment in a timely manner, within 21 days from the originally scheduled appointment.
 - b. Dr. Okpon Onabajo violated 28 TEX. ADMIN. CODE § 126.7(p), each time she failed to file the narrative report in a timely manner.
 - c. Dr. Okpon Onabajo violated 28 TEX. ADMIN. CODE § 126.7(u), each time she failed to file the letter of clarification in a timely manner.
 - d. Dr. Okpon Onabajo violated 28 TEX. ADMIN. CODE § 130.1(d)(2), each time she failed to file the DWC Form-69 in a timely manner.
- 9. Dr. Okpon Onabajo failed to timely reschedule a designated doctor appointment within 21 days of the originally scheduled appointment in one (1) instance.
- 10. Dr. Okpon Onabajo failed to timely notify the injured employee of a rescheduled appointment in one (1) instance.
- 11. Dr. Okpon Onabajo failed to timely file the narrative report with the insurance carrier in one (1) instance.
- 12. Dr. Okpon Onabajo failed to timely file the DWC Form-69 with the Division in twenty-three (23) instances.
- 13. Dr. Okpon Onabajo failed to timely file the letter of clarification in seven (7) instances.

Based on the Findings of Fact and Conclusions of Law above, the Commissioner of Workers' Compensation has determined that the appropriate disposition is imposition of the following sanctions and full compliance with the terms of this Order.

IT IS THEREFORE ORDERED that thirty (30) days from the date of this Order, Dr. Catherine Eno Okpon Onabajo shall be suspended from the designated doctor list for a period of six (6) months. During this suspension, Dr. Okpon Onabajo will not be assigned, nor shall she accept, initial designated doctor appointments.



Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 25 of 28

IT IS FURTHER ORDERED that during this six (6) month suspension, Dr. Catherine Eno Okpon Onabajo, upon request of the Division, shall accept appointments and timely conduct subsequent examinations and/or reexaminations of injured workers for which she was previously assigned to as a designated doctor and shall timely respond to all Division requests for letters of clarification.

IT IS ALSO ORDERED that Dr. Catherine Eno Okpon Onabajo shall pay, and is hereby directed to pay, on or before thirty (30) days from the date of this Order, an administrative penalty in the amount of ONE THOUSAND DOLLARS (\$1,000.00). Payment must be paid by cashier's check or money order made payable to the "State of Texas" and transmitted to the Texas Department of Insurance, Enforcement Division-DWC, Division 3721, MC-9999, P.O. Box 149104, Austin, Texas 78714-9104.

IT IS ALSO ORDERED that Dr. Catherine Eno Okpon Onabajo will not modify her appointment location matrix for six months without prior approval from the Office of the Medical Advisor. Therefore, for six months there will be no additions or deletions of counties unless approved by the Office of the Medical Advisor.

IT IS ALSO ORDERED that within thirty (30) days from the date of this Order, Dr. Catherine Eno Okpon Onabajo shall provide the Division with a copy of her compliance plan, which shall be directed at ensuring future compliance with the Texas Workers' Compensation Act and Rules.

IT IS FURTHER ORDERED that Dr. Catherine Eno Okpon Onabajo will reschedule appointments in a timely manner, within 21 days from the originally scheduled appointment, as required by 28 TEX. ADMIN. CODE § 126.7(f).

IT IS FURTHER ORDERED that Dr. Catherine Eno Okpon Onabajo will notify the injured employee at least 24 hours prior to the time of the originally scheduled appointment of any rescheduling of the appointment, as required by 28 TEX. ADMIN. CODE § 126.7(f).

IT IS FURTHER ORDERED that Dr. Catherine Eno Okpon Onabajo will file the DWC Form-69 in a timely manner as required by 28 TEX. ADMIN. CODE § 130.1(d)(2).

IT IS FURTHER ORDERED that Dr. Catherine Eno Okpon Onabajo will file the narrative report in a timely manner as required by 28 TEX. ADMIN. CODE § 126.7(p).

IT IS FURTHER ORDERED that Dr. Catherine Eno Okpon Onabajo will file the letter of clarification in a timely manner as required by 28 TEX. ADMIN. CODE § 126.7(u).

DWC - 10 - 03 2 COMMISSIONER'S ORDER Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 26 of 28

IT IS ALSO ORDERED by the Commissioner of Workers' Compensation that should Dr. Catherine Eno Okpon Onabajo fail to comply with the terms of this Order that Dr. Catherine Eno Okpon Onabajo will have committed an additional administrative violation and her failure to comply with the terms of this Order may subject Dr. Catherine Eno Okpon Onabajo to further penalties as authorized by the Texas Labor Code, which, pursuant to TEX. LAB. CODE ANN. § 415.021(a), includes the right to impose an administrative penalty of up to \$25,000 per day per occurrence.

ROD BORDELON COMMISSIONER OF WORKERS' COMPENSATION

FOR THE STAFF:

Vidya Gopalak Ishna Staff Attorney, Enforcement Division Texas Department of Insurance

DWC - IMASSIONERSORDER 2

Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 28 of 28

STATE OF TEXAS § COUNTY OF <u>Denton</u> § BEFORE ME, <u>Jose Hernandoz</u>, a notary public in and for the State of Texas, on this day personally appeared <u>Catherune Onabajo</u>, known to me or proven to me through <u>Driver Liense</u> to be the person whose name is subscribed to the foregoing instrument, and acknowledged to me that he executed the same for the purposes and consideration therein expressed, who being by me duly sworn, deposed as follows:

- 1. "My name is Catherine Eno Okpon Onabajo, M.D. I am of sound mind, capable of making this statement, and personally acquainted with the facts stated in this Consent Order.
- 2. I have read the terms and conditions contained within this Consent Order, and I have knowingly and voluntarily entered into it.
- 3. I consent to the issuance and service of this Consent Order, and I am executing the same for the purposes and consideration described herein."

and

seal

of

Signature

ONI

day

of

Typed/Printed Name

office

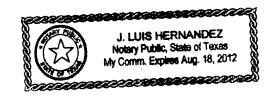
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Given under my hand

A Paul Aldes

Notary Public, State of Texas My commission expires: 08/18, 20/2

(NOTARY SEAL)



COMMISSIONER'S ORDER Catherine Eno Okpon Onabajo, M.D.; CTS # 55681, 57113, 57318, 57288, & 57524 Page 27 of 28

ACCEPTED, and EXECUTED on this 27 day of $Apple \lambda$, 2010 by: AGREED, Signature of Catherine Eno Okpon Onabajo, M.D.

DWC - 1 0 - 0 0 3 2