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To: Texas Workers' Compensation System Participants

From: Kara Mace, General Counsel

Date: June 20, 2023

RE: Proposed changes to the Medical Quality Review process

The Texas Department of Insurance, Division of Workers' Compensation (DWC) is accepting public comments on proposed changes to the Medical Quality Review (MQR) process. The MQR process is a medical case review based on a written complaint, which may include an internal referral, a plan-based audit, or monitoring resulting from a consent order.

The proposed revised MQR process is not a formal rule proposal under the Administrative Procedure Act. DWC will not treat comments as formal public comments. But DWC will consider any substantive comments before adopting the revised MQR process. The proposed revised MQR process is on the DWC website at [www.tdi.texas.gov/wc/hcprovider/medadvisor.html](http://www.tdi.texas.gov/wc/hcprovider/medadvisor.html).

Submit written comments on the proposed revised MQR process to: [RuleComments@tdi.texas.gov](mailto:RuleComments@tdi.texas.gov), or mail or deliver your comments to:

Legal Services, MC-LS  
Texas Department of Insurance, Division of Workers' Compensation  
PO Box 12050  
Austin, Texas 78711-2050

The deadline to submit comments is 5 p.m., Central time, on July 17, 2023.