TEXAS DEPARTMENT OF INSURANCE DIVISION OF WORKERS' COMPENSATION

Virtual Health Care Provider Quarterly Meeting Thursday October 14, 2021 9:30 a.m. to 11:00 a.m.

AGENDA

| Item | Presenter |
|-------------------------------|-----------------------------------|
| Welcome | Dan Paschal, Deputy Commissioner |
| | Policy and Customer Services |
| Office of the Medical Advisor | Mary Landrum, Director |
| Update | Healthcare Business Management |
| Compliance and Investigation | Debra Knight, Deputy Commissioner |
| Update | Compliance and Investigations |
| Forms Project and Designated | Joe McElrath, Deputy Commissioner |
| Doctor Operations Update | Business Process |
| EDI and Rule Status Update | Martha Luevano, Director |
| | Enterprise Automation Services |
| Litigation Update | Nicholas Canaday III |
| | Special Counsel |
| Legislative Update | Jeff Nelson, Director |
| | External Relations |
| Q&A | |
| | |
| Closing | Dan Paschal, Deputy Commissioner |
| | Policy and Customer Services |