## TEXAS DEPARTMENT OF INSURANCE DIVISION OF WORKERS' COMPENSATION

Virtual Insurance Carrier Quarterly Meeting Thursday, October 14, 2021 1:30 p.m. to 3 p.m.

## **AGENDA**

Item	Presenter
Welcome	Dan Paschal, Deputy Commissioner
	Policy and Customer Services
Office of Medical Advisor	Mary Landrum, Director
Update	Healthcare Business Management
Compliance and Investigation	Debra Knight, Deputy Commissioner
Update	Compliance and Investigations
Forms Project and Designated	Joe McElrath, Deputy Commissioner
Doctor Operations Update	Business Process
EDI and Rule Status Update	Martha Luevano, Director
	Enterprise Automation Services
Legislative Update	Jeff Nelson, Director
	External Relations
Litigation Update	Nicholas Canaday III
	Special Counsel
Hearings Update	Allen Craddock, Deputy Commissioner
	Hearings
Q&A	
Closing	Dan Paschal, Deputy Commissioner
	Policy and Customer Services