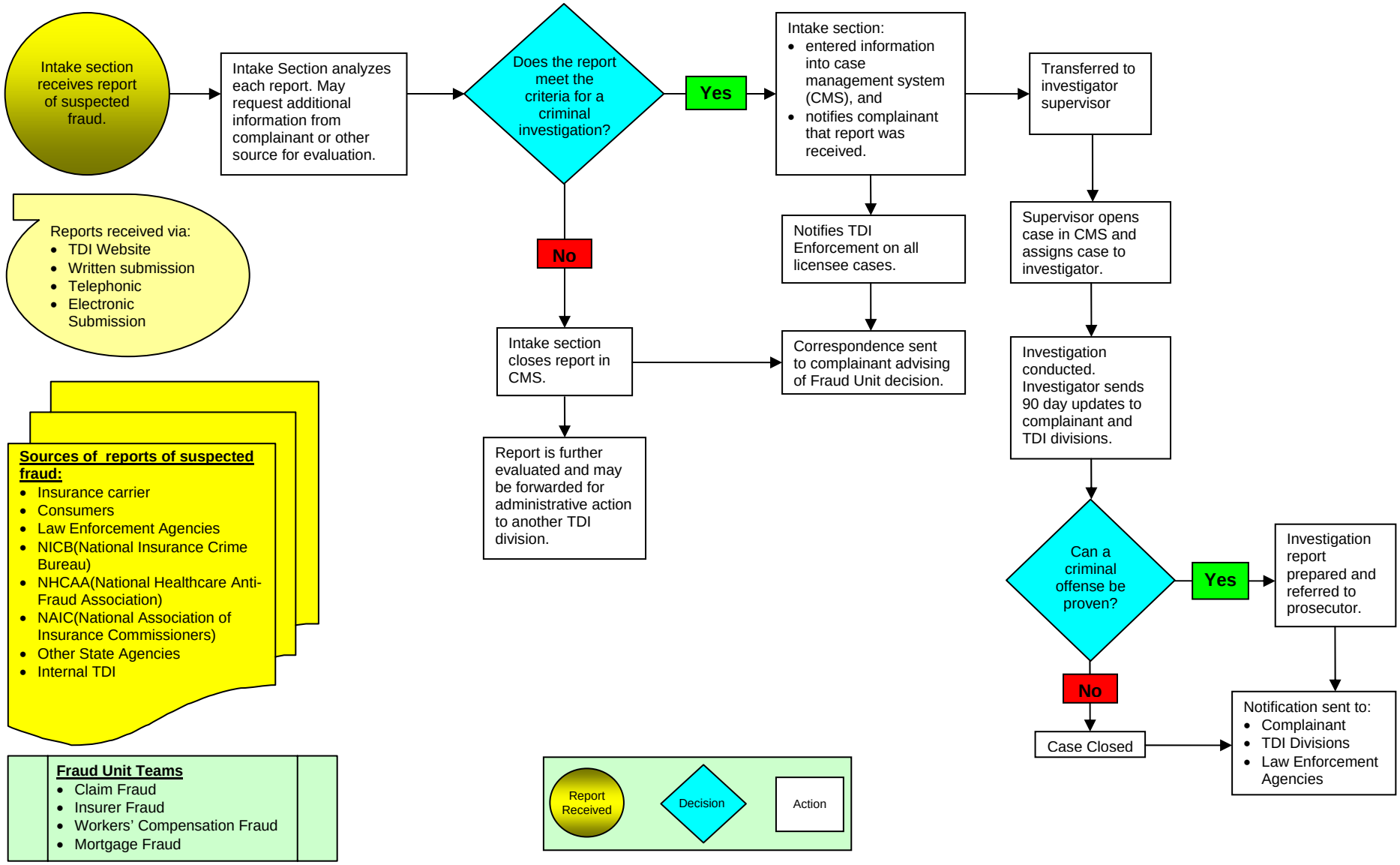Fraud Report and Case Flow Process