

No. 2022-7319

**Official Order  
of the  
Texas Commissioner of Insurance**

**Date:** 5-09-2022

**Subject Considered:**

Angelique Lanette Reeves  
[REDACTED]  
Desoto, Texas 75115-2905

Default Order  
SOAH Docket No. 454-22-2343  
TDI Enforcement File No. 25061

**General remarks and official action taken:**

The subject of this default order is whether an adjuster all lines license should be issued to Angelique Lanette Reeves (Respondent). Respondent did not respond to a Notice of Hearing filed by the Texas Department of Insurance. This order denies Respondent's license application.

The following findings of fact and conclusions of law are adopted:

**Findings of Fact**

Failure to Respond to Notice of Hearing

1. On April 6, 2022, the department filed a Notice of Hearing, attached as Exhibit A, and on April 5, 2022, filed an Original Petition, attached as Exhibit B, with the State Office of Administrative Hearings.
2. The department's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.
3. On April 6, 2022, the department sent the Notice of Hearing and Original Petition to Respondent's last known address provided in writing to the department, [REDACTED]

██████████ Desoto, Texas 75115-2905. The Notice of Hearing and Original Petition were also sent by electronic mail.


4. Respondent failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing and Original Petition were mailed.

### **Conclusions of Law**

1. The commissioner has jurisdiction pursuant to Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, 4101.201, and 4101.051; TEX. GOV'T CODE §§ 2001.051-2001.178; 28 TEX. ADMIN. CODE § 1.502; and TEX. OCC. CODE §§ 53.021-53.023.
2. The commissioner has authority to dispose of this case informally pursuant to TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. The department provided proper notice of the hearing pursuant to TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054, and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
4. Based on Respondent's failure to file a written response to the Notice of Hearing, the department is entitled to disposition by default pursuant to 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. The department's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true pursuant to 28 TEX. ADMIN. CODE § 1.89.

### Order

It is ordered that Angelique Lanette Reeves's application for an adjuster all lines license is denied. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

DocuSigned by:  
  
FC5D7EDDFFBB4F8...

Cassie Brown  
Commissioner of Insurance

Prepared and reviewed by:



Anna Kalapach, Staff Attorney  
Enforcement

**Affidavit**

**STATE OF TEXAS** §

§

**COUNTY OF TRAVIS** §

Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Angelique Lanette Reeves. I have confirmed that:

- a. The last mailing address provided to the department in writing by Angelique Lanette Reeves is [REDACTED] Desoto, Texas 75115-2905.
- b. The file maintained by the Enforcement Division contains a Notice of Hearing dated April 6, 2022, and an Original Petition dated April 5, 2022, which were filed with the State Office of Administrative Hearings.
- c. On April 6, 2022, the Notice of Hearing and Original Petition addressed to Angelique Lanette Reeves were mailed first-class and certified, return receipt requested, to her last known address.

A copy of the certified mail log and first-class mail log maintained by the Enforcement Division are attached as Exhibit C and D, respectively."

DocuSigned by:  
*David Moreno*  
001CDDAA29BC487...

Affiant

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 5/4/2022. This notarial act was an online notarization.

**Notary Seal**



**Digital Certificate**

DocuSigned by:  
*Mary Ruiz*  
795DC4D59167489...  
Notary Public State of Texas

FILED  
454-22-2343  
4/6/2022 9:05 AM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Jessie Harbin, CLERK

ACCEPTED  
454-22-2343  
4/6/2022 9:11 AM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Jessie Harbin, CLERK

**SOAH DOCKET NO. 454-22-2343  
TDI ENFORCEMENT FILE NO. 25061**

**TEXAS DEPARTMENT OF INSURANCE,**

**BEFORE THE STATE OFFICE**

**Petitioner**

**v.**

**OF**

**ANGELIQUE LANETTE REEVES,**

**ADMINISTRATIVE HEARINGS**

**Respondent**

**NOTICE OF HEARING**

The Texas Department of Insurance seeks to deny your license application. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by the Department.

A public hearing will be held before an Administrative Law Judge on **Tuesday, December 6, 2022, at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

**Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at [www.soah.texas.gov](http://www.soah.texas.gov), or in printed format upon request to SOAH.**

**YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.**

**EXHIBIT**  
          A

**IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.**

**IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.**

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) *(by mail, fax, or electronically)*  
Docketing Division  
State Office of Administrative Hearings  
300 West 15th Street, Room 504  
P.O. Box 13025  
Austin, Texas 78711-3025  
(512) 322-2061 (Fax);  
[www.soah.texas.gov/e-filing-soah](http://www.soah.texas.gov/e-filing-soah)
- (2) *(by mail, fax, or email)*  
Chief Clerk  
Texas Department of Insurance  
P.O. Box 12030, MC GC-CCO  
Austin, Texas 78711-2030  
(512) 490-1064 (Fax)  
[chiefclerk@tdi.texas.gov](mailto:chiefclerk@tdi.texas.gov); and
- (3) *(by mail, fax, or email)*  
Anna Kalapach, Staff Attorney  
Texas Department of Insurance  
Enforcement Division, MC ENF

P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 490-1020 (Fax)  
anna.kalapach@tdi.texas.gov

### **Receiving Documents Electronically and Filing Documents with SOAH**

The State Office of Administrative Hearings (SOAH) offers you the ability to electronically receive orders and other documents issued by SOAH by email instead of by mail. If you want to receive SOAH-issued documents by email, follow the instructions on SOAH's website: [www.soah.texas.gov](http://www.soah.texas.gov).

A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents with SOAH. You may file documents with SOAH by mail, fax, or electronically. To file electronically, you must use eFileTexas. Instructions on using eFileTexas are on SOAH's website. SOAH's website also includes guidance for representing yourself.

### **Important Security Notice** (for In-Person Hearings ONLY)

**ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.**



If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,



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Anna Kalapach  
State Bar No. 24083290  
Texas Department of Insurance  
Enforcement Division, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 676-6326 (Direct)  
(512) 490-1020 (Fax)  
anna.kalapach@tdi.texas.gov

ATTORNEY FOR THE PETITIONER  
TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Enforcement Division, MC ENF  
Rachel Cloyd, Litigation Director, Enforcement Division, MC ENF  
Administrative Review, MC CO-AAL

### CERTIFICATE OF SERVICE

I, Anna Kalapach, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by the following methods, on this 6th day of April, 2022 to:

Angelique Lanette Reeves  
[REDACTED]  
Desoto, TX 75115-2905  
*Respondent Pro Se*

*Via First Class Mail*  
*Via CM/RRR No.: 9214 8901 9403 8371 9931 87*  
*Via Email to:* [REDACTED]



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Anna Kalapach

FILED  
454-22-2343  
4/5/2022 1:17 PM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Carol Hale, CLERK

**SOAH DOCKET NO. 454-22-2343**  
**TDI ENFORCEMENT FILE NO. 25061**

**TEXAS DEPARTMENT OF INSURANCE,**

**Petitioner**

**v.**

**ANGELIQUE LANETTE REEVES,**

**Respondent**

**BEFORE THE STATE OFFICE**

ACCEPTED  
454-22-2343  
4/5/2022 3:03:43 pm  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Carol Hale, CLERK

**OF**

**ADMINISTRATIVE HEARINGS**

**ORIGINAL PETITION**

The Texas Department of Insurance seeks to deny Angelique Lanette Reeves’s license application. In support of this petition, the department makes the following allegations upon information and belief:

**Jurisdiction**

The Commissioner of Insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, 4101.201, and 4101.051; TEX. GOV’T CODE §§ 2001.051-2001.178; 28 TEX. ADMIN. CODE § 1.502; and TEX. OCC. CODE §§ 53.021-53.023.

**Factual Allegations**

1. On December 4, 2019, Angelique Lanette Reeves (Reeves) submitted an application to the department for an adjuster all lines license.
2. The department proposed to deny Reeves’s application on May 8, 2020, based on her criminal history. Reeves appealed that decision and made a written request for a hearing.

**EXHIBIT**

**B**

## Criminal History

### *Misdemeanor Theft*

3. On June 25, 2013, Reeves was indicted for Theft, a Class B misdemeanor, in case MB1358102K in Criminal Court No. 9, in Dallas County, Texas. Specifically, Reeves was indicted for exercising control over assorted health and beauty items of the value of at least \$50, but less than \$500, without the effective consent of D.K. and Jenny's Beauty Supply, the owner of the property, with the intent to deprive the owner of the property.
4. On January 8, 2014, Reeves pled no contest to Theft, a Class B misdemeanor, in case MB1358102K. The judge found that the evidence substantiated guilt. Reeves received six month deferred adjudication and a \$150 fine.
5. The conditions of Reeves's community supervision in case number MB1358102K, required that she perform 12 hours of community service through Dallas County, 12 hours of can goods related community supervision, and successfully complete an anti-theft program.
6. On April 6, 2015, over a year after Reeves received deferred adjudication, she was discharged from community supervision.

### *Felony Engaging in Organized Criminal Activity*

7. On February 11, 2015, Reeves was indicted by a grand jury for Engaging in Organized Criminal Activity, a Felony, in case number 39834CR, in the 40<sup>th</sup> District Court of Ellis County, Texas.
8. Specifically, in case number 39834CR, Reeves was indicted for intending to establish, maintain, and participate in a combination, or in the profits of a combination, consisting of Reeves and codefendants, who collaborated in carrying on the criminal activity, being conspiring to commit the offense of Forgery by agreeing with each other that they would engage in conduct that constituted the offense and Reeves and codefendants performed an overt act in pursuance of said agreement by discussing or planning the forgery or traveling together to the location to pick up the forged checks or going to the location together to cash the forged checks or agreeing to split the profits of the forged checks.

9. On October 8, 2015, Reeves pled guilty to Engaging in Organized Criminal Activity, a third degree felony, in case number 39834CR. Reeves received deferred adjudication with five years of community supervision and a \$2,000 fine.
10. The conditions of Reeves's community supervision in case number 39834CR, required that she pay a \$75 Forgery fee, perform 240 hours of community service, and serve one day in the Ellis County Wayne McCollum Detention Center.
11. On August 12, 2019, Reeves was discharged from community supervision in case number 39834CR.

### **Legal Allegations**

1. Reeves has committed acts for which a license may be denied pursuant to TEX. INS. CODE § 4005.101(b) because she has engaged in fraudulent or dishonest acts or practices, as contemplated by TEX. INS. CODE § 4005.101(b)(5).
2. Reeves committed offenses and has engaged in fraudulent or dishonest activity that directly relate to the duties and responsibilities of the licensed occupation, as contemplated in 28 TEX. ADMIN. CODE § 1.502(d) and (f).
3. Reeves committed offenses that the department considers to be of such a serious nature that they are of prime importance in determining fitness for licensure, as contemplated by 28 TEX. ADMIN. CODE § 1.502(e)(1), (e)(3), and (e)(4)(F); and TEX. OCC. CODE §§ 53.021–53.023.
4. Pursuant to TEX. OCC. CODE § 53.021(d), the commissioner may deny Reeves's application and consider her to have been convicted of the felony and misdemeanor offenses for which she received deferred adjudication because:
  - a. Reeves completed the periods of community supervision for both of these offenses less than five years before she submitted her license application to the department, specifically:
    - i. for the felony offense, Reeves completed it only four months before she applied;
    - ii. for the misdemeanor offense, Reeves completed it approximately four and a half years before she applied; and

- b. The department has determined that:
    - i. Reeves may pose a continued threat to public safety; or
    - ii. employment of Reeves in the licensed occupation would create a situation in which she has the opportunity to repeat the prohibited conduct.
5. Pursuant to TEX. OCC. CODE § 53.021(a)(1) and (d), the commissioner may deny Reeves's application because she can be considered to have been convicted of two offenses that directly relate to the duties and responsibilities of the licensed occupation.
6. Reeves committed two offenses for which fraud, dishonesty, or deceit is an essential element, as contemplated by 28 TEX. ADMIN. CODE § 1.502(e)(1).
7. Reeves committed a felony involving moral turpitude, as contemplated by 28 TEX. ADMIN. CODE § 1.502(e)(3).
8. Reeves committed a misdemeanor offense with the essential elements of a theft, as contemplated by 28 TEX. ADMIN. CODE § 1.502(e)(4)(F).
9. Department guidelines, 28 TEX. ADMIN. CODE § 1.502(c)-(e), emphasize that the department:
  - a. considers it very important that applicants be honest, trustworthy, and reliable;
  - b. may refuse to issue an original license if the department determines that the applicant has committed a felony or misdemeanor that directly relates to the duties and responsibilities of the licensed occupation;
  - c. considers the offense of Engaging in Organized Criminal Activity to be of such a serious nature that it is of prime importance when determining fitness for licensure. 28 TEX. ADMIN. CODE § 1.502(e)(1) and (e)(3); and
  - d. considers the offense of Theft to be of such a serious nature that it is of prime importance when determining fitness for licensure. 28 TEX. ADMIN. CODE § 1.502(e)(4)(F).

### **Relief Sought**

If one or more of the above allegations is found to be true, the department asks the Administrative Law Judge to enter a Proposal for Decision recommending that the Commissioner of Insurance issue an order:

1. denying Angelique Lanette Reeves's license application; and
2. imposing any other just and appropriate relief to which the department may be entitled to by law.

Respectfully Submitted,



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Anna Kalapach  
State Bar No. 24083290  
Texas Department of Insurance  
Enforcement Division, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 676-6326 (Direct)  
(512) 490-1020 (Fax)  
anna.kalapach@tdi.texas.gov  
ATTORNEY FOR THE PETITIONER  
TEXAS DEPARTMENT OF INSURANCE



Name and Address of Sender  
MC 110-1A M RUIZ  
TEXAS DEPARTMENT OF INSURANCE  
333 GUADALUPE ST  
AUSTIN TX 78701

- Check type of mail or service
- Adult Signature Required
  - Adult Signature Restricted Delivery
  - Certified Mail
  - Certified Mail Restricted Delivery
  - Collect on Delivery (COD)
  - Insured Mail
  - Priority Mail
  - Priority Mail Express
  - Registered Mail
  - Return Receipt for Merchandise
  - Signature Confirmation
  - Signature Confirmation Restricted Delivery

USPS Tracking/Article Number

1. 9214 8901 9403 8371 9931 87  
ANNA/25061

ANGELIQUE LANETTE REEVES  
[REDACTED]  
DESOTO, TX 75115-2905

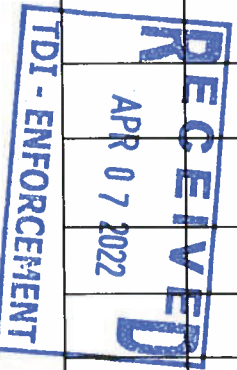
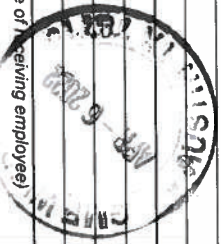
Affix Stamp Here  
(for additional copies of this receipt).  
Postmark with Date of Receipt.

Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due if Sender COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	Signature Confirmation Fee	Special Handling Fee
0.73	3.75	Handling Charge - if Registered and over \$50,000 in value							1.85		

**EXHIBIT**  
C

Total Number of Pieces Listed by Sender: 1

Total Number of Pieces Received at Post Office: 1



Postmaster, Per (Name of Receiving employee)





# Shipment Confirmation Acceptance Notice

## A. Mailer Action

**Note to Mailer:** The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 04/06/2022

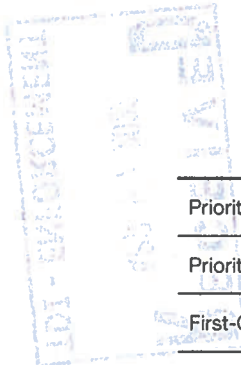
Shipped From:

Name: MC 110-1A M RUIZ

Address: 333 GUADALIPE ST

City: AUSTIN

State: TX ZIP+4® 78701



Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

\*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

## B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

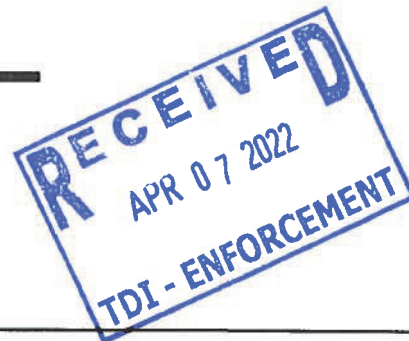
USPS EMPLOYEE: Please scan upon pickup or receipt of mail.  
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0035 8869 75

ANNA/25061



Name and Address of Sender  
 Texas Dept of Insurance  
 Mail Code 110-1A  
 333 Guadalupe St  
 Austin TX 78701  
 Mary Ruiz  
 April 6, 2022

Check type of mail or service  
 Adult Signature Required  
 Adult Signature Restricted Delivery  
 Certified Mail  
 Certified Mail Restricted Delivery  
 Collect on Delivery (COD)  
 Insured Mail  
 Priority Mail  
 Priority Mail Express  
 Registered Mail  
 Return Receipt for Merchandise  
 Signature Confirmation  
 Signature Confirmation Restricted Delivery

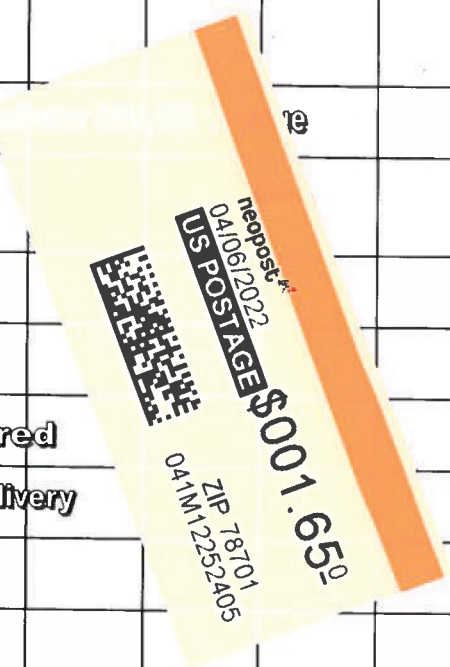
Artix Stamp Here  
 (if issued as an international certificate of mailing or for additional copies of this receipt), Postmark with Date of Receipt

Firm Mailing Book For Accountable Mail

**EXHIBIT**  
 D



USPS Tracking/Article Number	Address (Name, Street, City, State, & Zip Code)	Postage	(Extra Services) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee
ANNA/25061	ANGELIQUE LANETTE REEVES DESOTO, TX 75115-2905	55										
				Handling Charge-if Registered a								
								Adult Signature Required				
								Adult Signature Restricted Delivery				
								Restricted Delivery				
								Return Receipt				
								Signature Confirmation				
								Signature Confirmation Restricted Delivery				
								Special Handling				



**RECEIVED**  
 APR 07 2022

**TDI - ENFORCEMENT**

Privacy Note: For more information on USPS privacy policies, visit usps.com/privacy policy.