

No. 2021-6970

**Official Order
of the
Texas Commissioner of Insurance**

Date: 08/26/2021

Subject Considered:

Santiago Andres Mosquera
[REDACTED]
Dickinson, Texas 77539-6159

Default Order
SOAH Docket No. 454-21-2922
TDI Enforcement File No. 24217

General remarks and official action taken:

This is a default order taken against Santiago Andres Mosquera (Respondent) because he: willfully violated insurance laws of this state; engaged in fraudulent or dishonest acts or practices; is not actively engaged in soliciting or writing insurance for the public generally; and failed to respond to a department inquiry. Respondent did not respond to a Notice of Hearing filed by the Texas Department of Insurance. This order revokes Respondent's license.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Respond to Notice of Hearing

1. On July 21, 2021, the department filed a Notice of Hearing, attached as Exhibit A, and an Original Petition, attached as Exhibit B, with the State Office of Administrative Hearings. On July 28, 2021, the department filed an Amended Certificate of Service, attached as Exhibit C, with the State Office of Administrative Hearings, to show the correct dates of service of the previously filed Notice of Hearing and Original Petition.

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Commissioner's Order

Santiago Andres Mosquera

SOAH Docket No. 454-21-2922

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2. The department's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.
3. On July 22, 2021, the department sent the Notice of Hearing and Original Petition to Respondent's last known address provided in writing to the department, [REDACTED] Dickinson, Texas 77539-6159. The Notice of Hearing and Original Petition were also sent to an additional address associated with Respondent, [REDACTED] Houston, Texas 77042-4905, on July 22, 2021, and it was also sent by electronic email to the Respondent on July 21, 2021.
4. Respondent failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing and Original Petition were mailed.

Conclusions of Law

1. The commissioner has jurisdiction pursuant to Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4003.007, 4005.101, 4005.102, 4005.107, 4054.051 and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally pursuant to TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. The department provided proper notice of the hearing pursuant to TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054, and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
4. Based on Respondent's failure to file a written response to the Notice of Hearing, the department is entitled to disposition by default pursuant to 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. The department's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true pursuant to 28 TEX. ADMIN. CODE § 1.89.

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Commissioner's Order
Santiago Andres Mosquera
SOAH Docket No. 454-21-2922
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Affidavit

STATE OF TEXAS §

§

COUNTY OF TRAVIS §


Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Santiago Andres Mosquera. I have confirmed that:

- a. The last mailing address provided to the department in writing by Santiago Andres Mosquera is [REDACTED] Dickinson, Texas 77539-6159.
- b. The file maintained by the Enforcement Division contains a Notice of Hearing dated July 21, 2021, an Original Petition dated July 20, 2021, and a separate Amended Certificate of Service dated July 28, 2021, all of which were filed with the State Office of Administrative Hearings.
- c. On July 22, 2021, the Notice of Hearing and Original Petition addressed to Santiago Andres Mosquera were mailed first-class and certified, return receipt requested, to his last known address and an additional address associated with Respondent, [REDACTED] Houston, Texas 77042-4905.

A copy of the certified mail log maintained by the Enforcement Division is attached as Exhibit D."

DocuSigned by:

83B85CBB35F34F4...

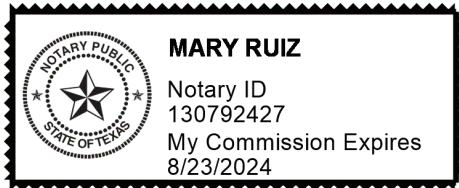
Affiant

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SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 8/6/2021. This notarial act was an online notarization.

Notary Seal



Digital Certificate

DocuSigned by:
Mary Ruiz
795DC4D59167489...

Notary Public State of Texas

2021-6970
FILED
454-21-2922
7/21/2021 10:58 AM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Carol Hale, CLERK

ACCEPTED
454-21-2922
07/21/2021 11:01 AM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Carol Hale, CLERK

SOAH DOCKET NO. 454-21-2922
TDI ENFORCEMENT FILE NO. 24217

TEXAS DEPARTMENT OF INSURANCE,

BEFORE THE STATE OFFICE

Petitioner

v.

OF

SANTIAGO ANDRES MOSQUERA,

ADMINISTRATIVE HEARINGS

Respondent

NOTICE OF HEARING

The Texas Department of Insurance seeks to take disciplinary action against you. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by the Department.

A public hearing will be held before an Administrative Law Judge on **Tuesday, January 11, 2022, at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at www.soah.texas.gov, or in printed format upon request to SOAH.

YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.

EXHIBIT
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Notice of Hearing

Santiago Andres Mosquera

SOAH Docket No. 454-21-2922

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IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, IS GRANTED BY DEFAULT.

IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, IS GRANTED BY DEFAULT.

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) Docketing Division
State Office of Administrative Hearings
300 West 15th Street, Room 504
P.O. Box 13025
Austin, Texas 78711-3025
(512) 322-2061 (Fax);
- (2) Chief Clerk
Texas Department of Insurance
P.O. Box 12030, MC GC-CCO
Austin, Texas 78711-2030
(512) 490-1064 (Fax)
chiefclerk@tdi.texas.gov; and

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Notice of Hearing

Santiago Andres Mosquera

SOAH Docket No. 454-21-2922

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- (3) Anna Kalapach, Staff Attorney
Texas Department of Insurance
Enforcement Division, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
anna.kalapach@tdi.texas.gov

Receiving Documents

The State Office of Administrative Hearings (SOAH) offers you the ability to receive service of orders and other documents issued by SOAH through email instead of by mail or fax. If you want to receive SOAH-issued documents by email, go to SOAH's website, www.soah.texas.gov, click on the "E-Services" tab, then click the hyperlink "Request Service by Email (only for use by self-represented litigants)," and follow the instructions.

NOTE: A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents with SOAH. The rules for filing documents and providing copies to all other parties in the case are described in SOAH's Procedural Rules, which are available on SOAH's website. Click the "Agency" tab, then click "Administrative Rules and Laws" to view SOAH's Procedural Rules.

Important Security Notice

ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.

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Santiago Andres Mosquera
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If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,



Anna Kalapach
State Bar No. 24083290
Texas Department of Insurance
Enforcement Division, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6326 (Direct)
(512) 490-1020 (Fax)
anna.kalapach@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Enforcement Division, MC ENF
Rachel Cloyd, Litigation Director, Enforcement Division, MC ENF
Administrative Review, MC CO-AAL

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Notice of Hearing
Santiago Andres Mosquera
SOAH Docket No. 454-21-2922
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CERTIFICATE OF SERVICE

I, Anna Kalapach, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by the following methods, on this 21st day of July, 2021 to:

Santiago Andres Mosquera

[REDACTED]
Dickinson, TX 77539

Respondent Pro Se

Via First Class Mail

CM/RRR: 9214 8901 9403 8345 1297 03

Via Email to: [REDACTED]

Santiago Andres Mosquera

[REDACTED]
Houston, TX 77042

Via First Class Mail

CM/RRR: 9214 8901 9403 8345 1298 40



Anna Kalapach

454-21-2922

SOAH DOCKET NO. 454-_____
TDI ENFORCEMENT FILE NO. 24217

TEXAS DEPARTMENT OF INSURANCE,

Petitioner

v.

SANTIAGO ANDRES MOSQUERA,

Respondent

BEFORE THE STATE OFFICE

OF

ADMINISTRATIVE HEARINGS

ORIGINAL PETITION

The Texas Department of Insurance seeks to take disciplinary action against Santiago Andres Mosquera. In support of this petition, the department makes the following allegations upon information and belief:

Jurisdiction

The Commissioner of Insurance has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4003.007, 4005.101, 4005.102, 4005.107, 4054.051 and TEX. GOV'T CODE §§ 2001.051-2001.178.

Factual Allegations

Licensure

1. Santiago Andres Mosquera (Mosquera), individual identification number 717757, was issued a general lines agent license with a life, accident, and health qualification by the department on December 12, 2006.
2. Mosquera's general lines agent license is set to expire on August 31, 2021. However, under TEX. INS. CODE § 4003.007, Mosquera may still attempt to renew his license.

EXHIBIT

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Original Petition
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Cancelation for Cause

3. On March 25, 2020, the department received correspondence from American National Insurance Company (American National) with notice that Mosquera's appointment with them had been canceled for cause.
4. American National stated that Mosquera was canceled for cause due to forging another's name to an application for insurance or to any document related to an insurance transaction.

Causing the Issuance of Multiple Policies Without Knowledge or Consent

5. Mosquera caused policies to issue without the knowledge or consent of at least four individual consumers. Such actions harmed at least three individual consumers.
6. Mosquera caused a premium payment to be drafted from insured C.G.'s bank account, for a policy C.G. did not request nor consent to. Specifically:
 - a. C.G. discussed with Mosquera her coverage under an existing American National policy. Mosquera attempted to sell additional coverage during this meeting, but C.G. said that she was not interested and did not want to purchase a new policy. C.G. did not physically or electronically sign an application for a new life insurance policy with Mosquera.
 - b. On October 8, 2019, a new life insurance policy (the October 2019 policy) was issued showing C.G. as the insured and Mosquera as the agent. C.G. was unaware that the October 2019 policy had been issued on her behalf until a premium payment was drafted from her account by American National.
 - c. On November 15, 2019, after reviewing the signatures on the October 2019 policy application, C.G. informed American National that it was not her signature on the application and alleged that it looked the same as Mosquera's signature.
 - d. American National attempted to communicate with Mosquera by mail about this matter, but Mosquera did not respond.

- e. While reviewing the allegedly forged policy, American National discovered that on January 6, 2020, there was an attempt to make an online payment for the October 2019 policy, but it was declined for insufficient funds. The customer name for the payment was "Santiago Mosquera." C.G. did not make an online payment at that time.
7. Mosquera caused the bank account of an insured, A.M., to be drafted for a policy which A.M. did not consent to nor sign an application for. Specifically:
- a. In late 2019, Mosquera discussed A.M.'s whole life policy with her and informed her that an annuity would be more beneficial.
 - b. Mosquera told A.M. that her whole life insurance policy would cancel after she signed for a new policy. A.M. provided Mosquera with her personal information and beneficiary designations, but did not sign any documentation. A.M. believed she would not need to sign any documentation until after the new policy issued.
 - c. In mid-December 2019, Mosquera delivered new policy documents to A.M. The documents were for two new policies, one issued on November 20, 2019, and one issued on November 26, 2019.
 - d. When A.M. asked Mosquera why she received two policies when she only requested one, Mosquera said it was a mistake and he would have one of the policies canceled.
 - e. Mosquera failed to cancel the additional policy. When A.M.'s account continued to be drafted for both policies, A.M. contacted American National to have one of the policies canceled.
 - f. American National provided A.M. with copies of the applications for the two policies. A.M. informed American National that the signatures on the applications were not her signatures and she considered them forgeries. The applications also included incorrect personal information.
 - g. Upon reviewing the policy documents, A.M. discovered that the only beneficiary designated was an individual she did not know. She notified

Mosquera, who said he could not change the beneficiary, but would ask that her policy be amended.

- h. A.M. informed American National that she incurred overdraft fees in November and December 2019 for the additional policy, issued on November 26, 2019, which she did not request. A.M. cancelled the policy as soon as she discovered that Mosquera did not cancel it as she had requested.
 - i. American National refunded \$192.10 in premium payments for the policy issued on November 26, 2019 to A.M.
 - j. In addition, Mosquera failed to cancel A.M.'s original whole life insurance policy and, as a result, A.M. incurred \$56.50 in unnecessary premium payments which American National reimbursed to A.M.
8. Mosquera caused a policy to be issued after an insured, N.R., told him that she was not interested in upgrading her existing policy. The issuance, without her knowledge or consent, caused additional funds to be drafted from N.R.'s bank account. Specifically:
- a. N.R. contacted Mosquera to correct her son's social security number on two preexisting policies she held.
 - b. On or about February 11, 2020, N.R. met with Mosquera to correct the social security number. At that time, Mosquera discussed upgrading the policies, but N.R. told him that she was not interested.
 - c. Mosquera gave N.R. a blank form and asked her to sign it because it would help determine if her health was in good condition which would qualify her for upgrades. N.R. signed the form.
 - d. After meeting with Mosquera, N.R. noticed an additional amount drafted from her bank account by American National. She contacted Mosquera, who told her that two new life insurance policies, one for N.R. and the other for her son, must have been issued by accident. Mosquera offered to make premium payments on N.R.'s behalf in order for N.R. to keep the new policies.

- e. American National sent N.R. a copy of the application for the new policy which was issued to N.R. After reviewing the application, N.R. told American National that the signatures on the application were not her signatures, except for the signature on the Notice and Consent for HIV-Related Testing page which N.R. identified as the blank form that Mosquera had her sign to see if she qualified for upgrades to her existing policy.
9. Mosquera caused a life insurance policy to issue to N.R.'s son, R.R., without the consent or knowledge of N.R. or R.R. Mosquera also listed N.R. as the payor and used N.R.'s bank account information for billing purposes without her knowledge or consent. Specifically:
 - a. R.R. was not present during N.R.'s meeting with Mosquera on or about February 11, 2020.
 - b. R.R. never met with Mosquera and R.R. did not request that a life insurance policy be issued.
 - c. Mosquera caused a life insurance policy to issue on behalf of R.R., listing R.R. as the insured with no additional owner on the policy. N.R. was listed as the payor for the policy and her bank account information was used for billing purposes.
 - d. R.R. informed American National that he was unaware that a life insurance policy was issued on his behalf.
 - e. American National provided R.R. with copies of the application for the life insurance policy. After reviewing the application, R.R. informed American National that the signatures on the application were not his signatures and he considered them forgeries.

Failure to Respond to the Department's Inquiry

10. On June 10, 2020, the department mailed a request for information to Mosquera about the above matters, informing him that he must respond no later than 15 days after receipt of the inquiry. Mosquera received the request for information on

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Original Petition

Santiago Andres Mosquera

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June 12, 2020, at Mosquera's mailing address of record with the department. Mosquera did not respond to the department's inquiry.

Not Actively Engaged in Soliciting or Writing Insurance

11. Since 2013, Mosquera's only active appointment was with American National. His appointment with American National was canceled for cause effective March 13, 2020.
12. Mosquera presently has no active appointments with any insurer and no intent to engage in the business of insurance. He is therefore not actively engaged in soliciting or writing insurance for the public.

Legal Allegations

1. Mosquera has committed acts for which a license holder may be disciplined under TEX. INS. CODE §§ 4005.101 and 4005.102, because he:
 - a. has willfully violated insurance laws of this state, in violation of TEX. INS. CODE § 4005.101(b)(1);
 - b. has engaged in fraudulent or dishonest acts or practices, in violation of TEX. INS. CODE § 4005.101(b)(5); and
 - c. is not actively engaged in soliciting or writing insurance for the public generally, in violation of TEX. INS. CODE § 4005.101(b)(10), and as required by TEX. INS. CODE § 4001.104(a).
2. Mosquera failed to respond to the department's written inquiry not later than the 15th day after the date of each inquiry, in violation of TEX. INS. CODE § 38.001.

Relief Sought

If one or more of the above allegations is found to be true, the department asks the Administrative Law Judge to enter a Proposal for Decision recommending that the Commissioner of Insurance issue an order:

1. revoking Santiago Andres Mosquera's license; and
2. imposing any other just and appropriate relief to which the department may be entitled to by law.

Respectfully Submitted,



Anna Kalapach
State Bar No. 24083290
Texas Department of Insurance
Enforcement Division, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6326 (Direct)
(512) 490-1020 (Fax)
anna.kalapach@tdi.texas.gov
ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

2021-6970

FILED
454-21-2922
7/27/2021 3:33 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Carol Hale, CLERK

ACCEPTED
454-21-2922
07/28/2021 8:29 AM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Carol Hale, CLERK

**SOAH DOCKET NO. 454-21-2922
TDI ENFORCEMENT FILE NO. 24217**

TEXAS DEPARTMENT OF INSURANCE,

Petitioner

v.

SANTIAGO ANDRES MOSQUERA,

Respondent

BEFORE THE STATE OFFICE

OF

ADMINISTRATIVE HEARINGS

AMENDED CERTIFICATE OF SERVICE

I, Anna Kalapach, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent to the Respondent by email on July 21, 2021. However, service by first-class mail and by certified mail was delayed by one day.

Therefore, I, Anna Kalapach, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by the following methods, on the 22nd day of July, 2021 to:

Santiago Andres Mosquera

[Redacted Address]

Dickinson, TX 77539

Respondent Pro Se

Via First Class Mail

Via CM/RRR No.: 9214 8901 9403 8345 1297 03

Santiago Andres Mosquera

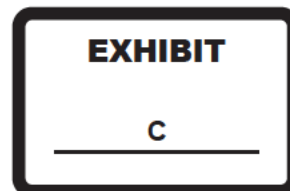
[Redacted Address]

Houston, TX 77042

Via First Class Mail

Via CM/RRR No.: 9214 8901 9403 8345 1298 40

Anna Kalapach
State Bar No. 24083290
Texas Department of Insurance
Enforcement Division, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030



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Amended Certificate of Service
Santiago Andres Mosquera
SOAH Docket No. 454-21-2922
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(512) 676-6326 (Direct)
(512) 490-1020 (Fax)
anna.kalapach@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE



Name and Address of Sender
 MC 110-1A D MORENO
 TEXAS DEPARTMENT OF INSURANCE
 333 GUADALUPE ST
 AUSTIN TX 78701

- Check type of mail or service
- Adult Signature Required
 - Adult Signature Restricted Delivery
 - Certified Mail
 - Certified Mail Restricted Delivery
 - Collect on Delivery (COD)
 - Insured Mail
 - Priority Mail
 - Priority Mail Express
 - Registered Mail
 - Return Receipt for Merchandise
 - Signature Confirmation
 - Signature Confirmation Restricted Delivery

Affix Stamp Here
 (for additional copies of this receipt).
 Postmark with Date of Receipt.

EXHIBIT

D

USPS Tracking/Article Number

1. 9214 8901 9403 8345 1297 03

SANTIAGO ANDRES MOSQUERA
 DICKINSON, TX 77539

Postage 1.60
 (Extra Service) Fee 3.60

2. 9214 8901 9403 8345 1298 40

SANTIAGO ANDRES MOSQUERA
 HOUSTON, TX 77042

Postage 1.60
 (Extra Service) Fee 3.60

kalapach/24217

Handling Charge - if Registered and over \$50,000 in value

Adult Signature Required

Adult Signature Restricted Delivery

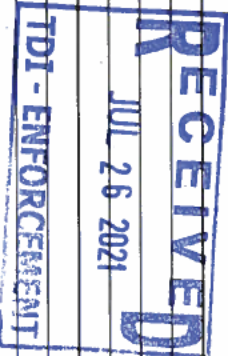
Restricted Delivery

Return Receipt

Signature Confirmation

Signature Confirmation Restricted Delivery

Special Handling



2021-6970

Total Number of Pieces Listed by Sender: 2

Total Number of Pieces Received at Post Office: 2

Postmaster, Per (Name of receiving employee)

Complete in Ink

Privacy Notice: For more information on USPS privacy policies, visit usps.com/privacypolicy.



Shipment Confirmation
Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 07/21/2021

Shipped From:

Name: MC 110-1A D MORENO

Address: 333 GUADALUPE ST

City: AUSTIN

State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®*	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	2
Total	2

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail. Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0030 4191 16

kalapach/24217



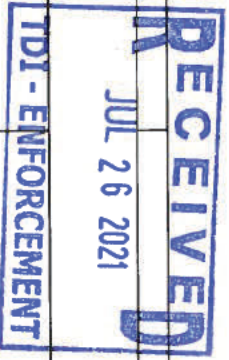
2021-6970

Name and Address of Sender
 Texas Dept of Insurance
 Mail Code 110-1A
 333 Guadalupe St
 Austin TX 78711
 David Moreno
 July 21, 2021

Check type of mail or service
 Adult Signature Required
 Adult Signature Restricted Delivery
 Certified Mail
 Certified Mail Restricted Delivery
 Collect on Delivery (COD)
 Insured Mail
 Priority Mail
 Priority Mail Express
 Registered Mail
 Return Receipt for Merchandise
 Signature Confirmation
 Signature Confirmation Restricted Delivery

Affix Stamp Here
 (if issued as an international certificate of mailing or for additional copies of this receipt), Postmark with Date of Receipt

USPS Tracking/Article Number	Address (Name, Street, City, State, & ZIP Code)	Postage	Extra Services Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
kalapach/24217	Santiago Andres Mosquera [Redacted] Dickinson, TX 77539	\$1.40												
	Santiago Andres Mosquera [Redacted] Houston, TX 77042	\$1.40												



OFFICIAL BUSINESS STATE OF TEXAS PENALTY FOR PRIVATE USE
 neopost 07/22/2021
 US POSTAGE \$003.10
 ZIP 78701 0-11M12252-405

Handling
 Adult Signature R
 Adult Signature Restricted
 Restricted Delivery
 Return Receipt
 Signature Confirmation
 Signature Confirmation Restricted Delivery
 Special Handling










Privacy Note: For more information on USPS privacy policies, visit usps.com/privacy policy.

Firm Mailing Book For Accountable Mail

2021-6970

Tracking #: 9214890194038345129703

Recipient: SANTIAGO ANDRES MOSQUERA
[REDACTED]
DICKINSON, TX 77539

Date & Time	Event Type	Event	Event Location
07/21/2021 10:56		PRE-SHIPMENT INFO SENT USPS AWAITS ITEM	AUSTIN, TX, 78701
07/22/2021 16:30		SHIPMENT RECEIVED ACCEPTANCE PENDING	AUSTIN, TX, 78710
07/22/2021 20:57		ORIGIN ACCEPTANCE	AUSTIN, TX, 78701
07/22/2021 22:12		PROCESSED THROUGH USPS FACILITY	AUSTIN TX DISTRIBUTION CENTER, 78710
07/22/2021 22:18		DEPART USPS FACILITY	AUSTIN TX DISTRIBUTION CENTER, 78710
07/23/2021 12:50		PROCESSED THROUGH USPS FACILITY	NORTH HOUSTON TX DISTRIBUTION C, 77315
07/24/2021 07:10		ARRIVAL AT UNIT	DICKINSON, TX, 77539
07/24/2021 07:21		OUT FOR DELIVERY	DICKINSON, TX, 77539
07/24/2021 11:31		DELIVERED LEFT WITH INDIVIDUAL	DICKINSON, TX, 77539