



TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation - Office of the Medical Advisor (MS-41)

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To: Workers' Compensation System Participants

From: Graves Owen, M.D., Medical Advisor

Date: November 25, 2020

RE: DWC Finalizes the Utilization Review Agent Plan-Based Audit

On October 20, 2020, the Texas Department of Insurance, Division of Workers' Compensation (DWC) solicited and received constructive input from workers' compensation system participants on the proposed *Utilization Review Agent Plan-Based Audit* (Plan-Based Audit). DWC appreciates the input provided by system participants. All comments were carefully considered and discussed. The commissioner of workers' compensation approved the Plan-Based Audit on November 23, 2020.

All medical quality reviews initiated on or after January 1, 2020, will follow the approved Medical Quality Review Process (Process) in effect. The Process and Plan-Based Audit are posted on the TDI website at www.tdi.texas.gov/wc/hcprovider/medadvisor.html.

If you have any questions regarding this memo, contact Mary Landrum at 512-804-4814 or Mary.Landrum@tdi.texas.gov.