

Virtual Insurance Carrier Quarterly Meeting
Wednesday, January 10, 2024
2 p.m. to 3:30 p.m.

Agenda

Item	Presenter
Welcome	Jeff Nelson Commissioner of Workers' Compensation
Compliance and Investigations Update	Dan LaBruyere, Deputy Commissioner Compliance & Investigations
Business Process Update	Tammy Campion, Deputy Commissioner Business Process
Health and Safety Update	Mary Landrum, Deputy Commissioner Health and Safety
Operations and External Relations Update	Kate Sidora, Director External and Media Relations
Claims and Customer Services Update	Erica DeLaCruz, Deputy Commissioner Claims and Customer Services
Q&A	
Closing Remarks	Jeff Nelson Commissioner of Workers' Compensation