

**TEXAS WINDSTORM INSURANCE ASSOCIATION  
COMMERCIAL PROPERTY RATE LEVEL REVIEW  
2010**

August 2010

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## **INTRODUCTION**

The Texas Windstorm Insurance Association (TWIA) has completed studies sufficient to support rate level indications for its commercial coverages. This report documents the procedures and results of this analysis.

## **DISTRIBUTION AND USE**

This report was prepared for internal use by the management of TWIA. A complete copy of the report may be submitted to the Texas Department of Insurance (TDI or Department) for use in the approval of a rate change. This report may also be provided to the TWIA actuarial committee. Use of this report for other than the stated purpose may not be proper and must be preceded by written authorization.

## **RELIANCE UPON DATA**

The following data and information used in this analysis were prepared by TWIA and are the responsibility of TWIA's management:

- TWIA losses and loss adjustment expenses
- TWIA written and earned premiums
- History of rate changes impacting TWIA commercial premium
- TWIA's statutory annual statements and insurance expense exhibits.

At the time of this analysis, some of the data was unaudited. The data was reviewed for reasonableness and consistency, and the TWIA written premium and paid loss data provided for this analysis were reconciled to TWIA's annual statements.

In addition to TWIA's own data, we utilized insurance industry premium and loss data supplied by the TDI.

We also used the results of two different hurricane simulation models -- one prepared by Applied Insurance Research (AIR) and one model prepared by Risk Management Solutions (RMS). Both models utilized TWIA exposure data as of 12/31/08. TWIA has not directly verified the accuracy of these simulation models, but has relied on documentation provided directly by the modeling firms and submission documentation provided to the Florida Commission on Hurricane Loss Projection Methodology to comply with Actuarial Standard of Practice #38, "Using Models Outside the Actuary's Area of Expertise."

## **LIMITATIONS**

The indicated rate level change as shown in this report represents a reasonable estimate of the rate level necessary to cover the TWIA's expected costs of providing commercial wind/hail coverage. The actual costs of providing commercial property coverage for a specific year may differ substantially from the indicated rate level range shown in this report. The possibility of this variability arises from the fact that the events covered by TWIA are inherently unpredictable from year to year. The indicated rate level is, however, our best estimate of the expected annual cost of providing commercial wind/hail coverage.

This actuarial report provides professional input and guidance to TWIA; however, the final decision regarding implementation and actual rate level change is a management decision.

The attached exhibits should be considered an integral part of this report.

## EXECUTIVE SUMMARY

This section provides a brief synopsis of the key findings and recommendations contained in our study.

1. We have estimated the indicated total rate level change using a combination of two different methodologies for projecting the expected hurricane portion of the indicated rate level. The indicated total rate level changes are shown in Exhibit 1 and the following table:

**Indicated Rate Change: Long Term Hurricane Methodologies**

<b>Hurricane Projection Methodology</b>	<b>Indicated Rate Change</b>
Actual Experience and Models Combined	+23%
Actual Industry Experience	+26%
Hurricane Simulation Models	+19%

The indicated rate change shown is based on a combination of actual industry experience and hurricane simulation models. The indications based on each of these methodologies alone are also shown for reference. All methodologies use a long-term approach to develop the hurricane portion of the indicated rate level.

The hurricane simulation models utilized are widely used for insurance company catastrophe management and ratemaking. Versions of these simulation models have undergone verification by and been approved by the Florida Commission on Hurricane Loss Projection Methodology.

2. The indicated rate level change includes different hurricane projection methodologies. The different methods were used because the actuarial methods used to incorporate hurricane losses into rate indications are still evolving. Traditionally, actuarial methods have been based on insurance industry hurricane loss experience. More recently, actuarial methods have incorporated the results of hurricane simulation models to minimize the weaknesses of the traditional approaches.

The method using actual industry experience relies on a more traditional approach and is based on 39 years of actual insurance industry premiums and losses and 158 years of actual hurricane experience. This method possesses the advantage of finding broader regulatory acceptance in many states (including Texas). The alternate method incorporates the results of hurricane simulation models. This has the advantage of minimizing many of the theoretical weaknesses of the traditional actuarial methodologies. The overall indication assigns equal weight to these hurricane projection methodologies.

3. The current rate indication is 1% less than the corresponding indication from the prior TWIA commercial rate study. The favorable impact of a +15.6% TWIA rate increase effective 2/1/2009 was offset by losses related to Hurricanes Dolly and Ike, which made landfall in 2008.

Details on the key differences between the current and prior rate indications are described in the Analysis section of this report.

4. The indicated rate changes presented in this report reflect a separate provision for contributions to the catastrophe reserve trust fund. The provision for the catastrophe trust fund is 40% of TWIA premium. The 40% provision is necessary to rebuild the fund, which was completely depleted in order to pay losses associated with 2008 hurricanes. The provision has been increased from 15% to reflect a greater need for contributions and to retain the savings resulting from the decision not to purchase catastrophe reinsurance.

The provision for reinsurance expense is now 0% of TWIA premium. The provision is not currently necessary due to the decision not to purchase catastrophe reinsurance.

## ANALYSIS

### Overview of Analysis

The goal of the rate level adequacy review is to compare the current rate level to TWIA's expected costs for providing commercial property insurance coverage. This comparison is achieved by estimating the projected loss, loss adjustment expense (LAE), and fixed expense ratio for a prospective accident year and then comparing this ratio to the "permissible" loss, LAE, and fixed expense ratio. The permissible ratio is the portion of premium remaining to pay loss, LAE, and fixed expenses after payment of TWIA variable expenses. If the projected ratio is higher than the permissible ratio, then a rate increase is indicated. If the projected ratio is lower than the permissible, then a rate decrease is indicated.

The steps employed to estimate the projected loss, LAE, and fixed expense ratio are as follows:

1. Adjust historical premium to the current rate level (to facilitate calculation of historical loss ratios at current rates).
2. Determine LAE factors to add projected LAE to projected loss.
3. Estimate the projected non-hurricane loss and LAE ratio.
4. Estimate the projected hurricane loss and LAE ratio.
5. Estimate the projected fixed expense ratio.
6. Sum the projected non-hurricane and hurricane loss ratios and the projected fixed expense ratio to obtain the projected total loss, LAE, and fixed expense ratio.

The steps employed to determine the permissible loss and LAE ratio are as follows:

- (a) Analyze historical variable expense to premium ratios to estimate the projected total variable expense ratio.
- (b) Subtract the projected total variable expense ratio from 1.00 to derive the variable permissible loss and LAE ratio.

Steps 1-5 and (a)-(b) are described in more detail in the remainder of this report.

### **Earned Premium at Current Rates**

Historical TWIA written premium is adjusted to the current rate level and adjusted to an earned basis based on a uniform monthly earning assumption. Earned premium at current rates for prior years permits the calculation of historical loss ratios at the current rate level. Exhibit 10 shows the calculation of earned premium at current rates.

### **Loss Adjustment Expense Factors**

In Exhibit 4, the historical ratio of LAE to loss is analyzed to develop LAE factors. Separate LAE factors are developed for hurricane and non-hurricane losses. The hurricane LAE factors are developed based on the LAE to loss ratio for years with hurricanes. The non-hurricane LAE factors are developed based on the ratio for years without hurricanes. TWIA statutory annual statement incurred loss and LAE data is utilized to derive these ratios.

The indicated LAE to loss ratios are shown in Exhibit 4, Sheet 1. For hurricane losses, the indicated LAE ratio of 0.121 is equal to the average ratio of the nine hurricane years included in the analysis. For non-hurricane losses, the indicated ratio of 0.263 is equal to the average ratio of the most recent 10 non-hurricane years included in the analysis.

The development of these LAE factors is necessary to add LAE to the projected hurricane and non-hurricane loss ratios. The development of these loss ratios is described in the following two sections.

### **Projected Non-Hurricane Loss and LAE Ratio**

Exhibit 2 shows the development of the projected non-hurricane loss and LAE ratio. The loss portion of this ratio is estimated by comparing the indicated ultimate non-hurricane loss for accident years 1999-2008 to the earned premium at current rates for the same ten years. The indicated ultimate non-hurricane loss for each year is based on actual paid loss as of 12/31/08 and the paid loss development method. LAE is then added to each year's ultimate loss through the non-hurricane LAE factor developed in Exhibit 4.



Paid loss development factors are selected based on an average of all available years, excluding 2004 due to anomalous loss development. Given the positive skewness of the observed age-to-age development factors, a straight average may be more preferable than an average excluding the highest and lowest observation to avoid understating the expected development.

Each year's estimated ultimate loss and LAE is compared to the earned premium at present rates.

The resulting loss and LAE ratios are then trended forward to the expected prospective inflation level. The net trend factor is equal to a loss trend offset by a premium trend. The loss trend is calculated using industry-wide construction cost and consumer price indices. Premium trend is derived from historical changes in average earned premium at present rates. Both premiums and losses are trended to current levels by applying the actual, historical changes in the appropriate data. Future premium and loss trends are selected based on all available and relevant data. Because the selected trends are estimates of the future trend between the current and prospective earned and accident dates, and because they are not used to trend historical experience to current premium and loss levels, it may not be necessary to use experience only from periods where both premium and loss data are available.

The resulting loss and LAE ratios for each accident year from 1999-2008 form the basis for the indicated projected loss and LAE ratio. The indicated loss and LAE ratio equals the premium-weighted average ratio from the 1999-2008 accident period. This method gives greater weight to more recent years due to TWIA's growth. Given the greater credibility normally associated with more recent experience and the potentially significant change in TWIA's commercial book of business due to the growth, this weighting may be more appropriate than a non-weighted average across all years.

### **Projected Hurricane Loss and LAE Ratio**

Two different methods are used to develop the projected hurricane loss and LAE ratios. The first method is based on insurance industry and meteorological hurricane experience for the last 39 and 158 years, respectively. The other method is based on hurricane simulation models. The "39/158-year" method is utilized because the Texas Insurance Code required until recently the consideration of a 30-year minimum experience period. The simulation method is utilized because it minimizes many of the theoretical weaknesses of the historical method. These weaknesses include:

- A 39-year period is insufficient to measure long-term hurricane intensity.
- A 39-year period of insurance industry experience includes years where land use, population densities, construction techniques and materials, engineering techniques and building codes were different than today. These differences diminish the relevance of insurance data from several decades ago in evaluating today's commercial property rates.

For each method, the projected hurricane loss ratio is estimated first. LAE is added to each loss ratio using the hurricane LAE factor developed in Exhibit 4. Each method's development of the projected hurricane loss ratio is described as follows:

*Actual 39/158-Year Industry Hurricane Experience*

In Exhibit 6, Texas insurance industry seacoast dwelling extended coverage experience for the 1970-2008 period is used in the development of a projected hurricane loss ratio. For each year, insurance industry loss ratios at current rates are calculated using information provided by the TDI. For the years where sufficient detail is available (1980-2008), these loss ratios are adjusted to TWIA's rate level and re-weighted based on the TWIA's current premium distribution by territory within the seacoast area.

A projected hurricane loss ratio is developed from these 39 years of loss ratios by separating the 39 years into the twelve hurricane years and twenty-seven non-hurricane years. The 27 non-hurricane years are used to develop an estimated non-hurricane loss ratio.

Hurricane loss ratios are then estimated by subtracting the non-hurricane loss ratio from the total loss ratio in each of the twelve hurricane years. An average hurricane loss ratio for hurricane years is calculated as the average of the twelve hurricane loss ratios: 100.8%.

The 39-year period that underlies the selected hurricane loss ratio has experienced significantly fewer hurricanes than the long-term average. As shown in Exhibit 9, the annual hurricane frequency during this 39-year period is 0.331, while the annual frequency during the most recent 158-year period is 0.399. The 39-year period represents all years for which TWIA has been provided industry data by TDI. Because the expected frequency of hurricanes is unrelated to the availability of insurance industry data, there is no reason to use only the most recent 39-year period to estimate the expected frequency of hurricane activity. Given the relatively infrequent occurrence of hurricanes, the largest possible experience period should be considered in order to obtain the most credible result. The selected hurricane frequency is therefore set equal to the 158-year historical hurricane frequency. As shown in Exhibit 6, Sheet 1, multiplying the selected loss ratio for hurricane years by the selected hurricane frequency yields a projected hurricane loss ratio of 40.2%.

#### *Hurricane Simulation Models*

This projected hurricane loss ratio is determined based on the average result of two different hurricane simulation models. These models are AIR and RMS. As shown in Exhibits 7 and 8, these models yield projected hurricane loss ratios of 33.1% and 42.0%. The average of these loss ratios is 37.6%.

#### **Fixed Expenses and Variable Permissible Loss and LAE Ratio**

Exhibit 11 shows the expense assumptions used to develop the projected fixed expense ratio and the variable permissible loss and LAE ratio. Fixed expenses include general expenses and the net cost of reinsurance. The sum of these projected expenses provides for a 3.0% fixed expense ratio. Variable expenses include commission, taxes, and catastrophe trust fund contribution. Subtracting these expenses from 100% yields a variable permissible loss and LAE ratio of 41.6%.

As stated above, the expenses include a provision for an annual contribution to the catastrophe reserve trust fund. The 40% provision for the trust fund contribution is intended to permit the redevelopment of the catastrophe reserve trust fund to reduce the potential for future year surcharges on coastal insurance policies and assessments to TWIA members.

## **Indicated Rate Change**

Exhibit 1 summarizes the indicated rate change using a combination of the two hurricane loss ratio projection methods. The individual indications resulting from the use of each methodology are also shown for reference. The indicated rate change for each method is calculated by dividing the total projected loss, LAE, and fixed expense ratio by the variable permissible loss and LAE ratio. This method of calculating the indicated rate change assumes that TWIA's variable expenses vary proportionally with premium while the fixed expenses do not.

## **Data Issues**

### *Reconciliation of Data to TWIA's Annual Statements*

Exhibit 12, Sheets 1 and 2 show a reconciliation of the TWIA premium and loss data used in this report (ratemaking data) to TWIA's annual statements. Sheet 1 reconciles paid loss data by accident year; Sheet 2 reconciles written premium data by calendar year.

The paid loss reconciliation shows small differences between the ratemaking paid loss data and the annual statement data for all accident years except 2005 and 2008 where large differences are indicated.

The written premium reconciliation shows the differences between the ratemaking written premium data and the annual statement data for calendar years 1990-2008. Differences of less than 1% exist for each year.

## **Key Differences Versus Prior Indications**

The indicated rate change shown in this report is 1% less than the comparable indication based on the prior (July 2008) study. The reasons for the lower indications are summarized in the following table.

**Reconciliation of Current vs. Prior Indications**

<b>Rate Indication/Reason for Change</b>	<b>Impact of Change</b>	<b>Rate Indication</b>
<i>Previous Rate Indication (Combined Method)</i>		<b>+24%</b>
Higher TWIA Rate Level	-16%	
Change in Experience Period	+15%	
<i>Current Rate Indication (Combined Method)</i>	-1%	<b>+23%</b>

These reasons are discussed below:

*Higher TWIA Rate Level*

The current TWIA rate level is 15.6% higher than in the previous analysis due to the rate change effective 2/1/2009. The higher rate level lowered the indicated rate change by 16 points.

*Change in Experience Period*

Using a more recent experience period increased the indicated rate change by 15 points. This is due to unprecedented losses associated with Hurricane Dolly and Hurricane Ike.

## SUMMARY OF EXHIBITS

<u>Exhibit Number</u>	<u>Exhibit Title or Purpose</u>
1	Summary of Indicated Rate Change
2	Projected Ultimate Non-Hurricane Loss & LAE Ratio
3	Paid Loss Development Factors and Premium and Loss Trend Analysis
4	Development of LAE Factor
5	Summary of Indicated Hurricane Loss & LAE Ratios
6	Development of Hurricane Loss Ratio – 39/158-Year Method
7	Hurricane Loss Ratio – AIR Model
8	Hurricane Loss Ratio – RMS Model
9	Texas Hurricanes 1899-2008
10	Earned Premium at Present Rates
11	Fixed Expenses and Variable Permissible Loss & LAE Ratios
12	Reconciliation of Premium Data to Annual Statement