

No. **2022-7489**

**Official Order  
of the  
Texas Commissioner of Insurance**

**Date: 09/12/2022**

**Subject Considered:**

Adroit Health Group LLC  
1575 Heritage Dr., Ste. 200  
McKinney, Texas 75069

Consent Order  
TDI Enforcement File No. 27207

**General remarks and official action taken:**

This is a consent order with Adroit Health Group LLC (Adroit). Adroit failed to register a trade name with the department, failed to respond to requests for information, and provided misinformation on a renewal license application. Adroit has agreed to pay an administrative penalty of \$10,000.

**Waiver**

Adroit acknowledges that the Texas Insurance Code and other applicable law provide certain rights. Adroit waives all of these rights, and any other applicable procedural rights, in consideration of the entry of this consent order.

**Findings of Fact**

1. Adroit, organization identification number 120661, holds a general lines agency license issued by the department on June 22, 2016.
2. Adroit failed to respond to requests for information sent by the department on January 5, 2021, and January 21, 2021, within 15 days of the date of receipt.

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3. Adroit failed to notify the department of the assumed trade name of "Strata Health Group" prior to using it in materials sent to consumers.
4. Adroit also failed to disclose several other states' administrative actions in its June 2022 license renewal application.
5. Adroit did report these actions to the National Insurance Producer Registry (NIPR) in September of 2020 and December of 2021. Adroit represents that it believed that reporting to NIPR was sufficient notice to TDI and was not necessary to disclose again in the later renewal.
6. The administrative action taken by the state of Maryland in 2019 was based on the Adroit's sales of unapproved plans by unauthorized carriers. This action involved Adroit's sole owner and only designated responsible licensed person at that time, Stephen Vaughn Jones.
7. The administrative action taken by the state of Indiana in June 2021 was based on a failure to respond to a request for information from the commissioner. The original order suspending Adroit's license was eventually lifted after Adroit complied with request for information.
8. In the administrative action taken by the state of Washington in August 2020, Adroit was fined for accepting insurance business from an unlicensed producer and for conducting business through unaffiliated, non-appointed producers.
9. Adroit represents that the issues involved in the Maryland order were caused by Mr. Jones' conduct while he was the sole owner of the company. Mr. Jones was removed as the CEO of Adroit on November 27, 2019, and as the designated responsible licensed person on January 23, 2020. Mr. Jones no longer retains any ownership interest in Adroit. Mr. Jones has not been licensed in Texas since July 14, 2022, when he surrendered his license.
10. Adroit further represents that the failure to keep up with obligations to TDI and other states were due to personnel issues. Adroit has since hired a new compliance officer and has engaged outside consultants to ensure Adroit fully complies with insurance laws.

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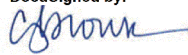
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## Conclusions of Law

1. The commissioner has jurisdiction over this matter under TEX. INS. CODE §§ 82.051–82.055, 84.021–84.044, and 4054.051
2. The commissioner has the authority to informally dispose of this matter as set forth in TEX. GOV'T CODE § 2001.056, TEX. INS. CODE §§ 36.104 and 82.055, and 28 TEX. ADMIN. CODE § 1.47.
3. Adroit has knowingly and voluntarily waived all procedural rights to which it may have been entitled regarding the entry of this order, including, but not limited to, issuance and service of notice of intention to institute disciplinary action, notice of hearing, a public hearing, a proposal for decision, rehearing by the commissioner, and judicial review.
4. Adroit violated TEX. INS. CODE § 38.001 by failing to respond to a department inquiry in writing not later than the 15th day after the date the inquiry was received.
5. Adroit violated TEX. INS. CODE § 4005.101(b)(2) by intentionally making a material misstatement in a license application.
6. Adroit violated 28 TEX. ADMIN. CODE § 19.902 by operating under an assumed name before the name was registered with the department.

## Order

It is ordered that Adroit pay an administrative penalty of \$10,000 within 30 days from the date of this order. The administrative penalty must be paid as instructed in the invoice, which the department will send after entry of this order.

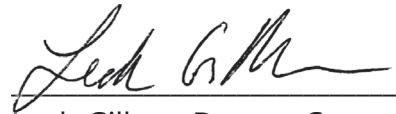
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Cassie Brown  
Commissioner of Insurance

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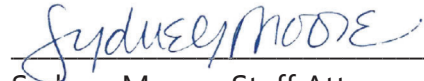
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Recommended and reviewed by:



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Leah Gillum, Deputy Commissioner  
Fraud and Enforcement Division



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Sydney Moore, Staff Attorney  
Enforcement

**Affidavit**

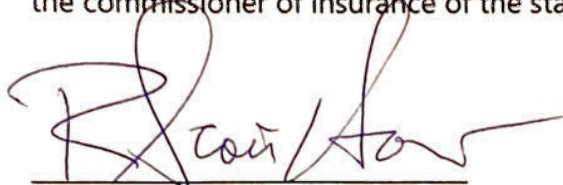
**STATE OF LOUISIANA** §  
§  
**PARISH OF EAST BATON ROUGE** §

Before me, the undersigned authority, personally appeared R. SCOTT HOLT, who being by me duly sworn, deposed as follows:

"My name is R. Scott Holt. I am of sound mind, capable of making this statement, and have personal knowledge of these facts which are true and correct.

I hold the office of Chief Operating Officer and am the authorized representative of Adroit Health Group LLC. I am duly authorized by said organization to execute this statement.

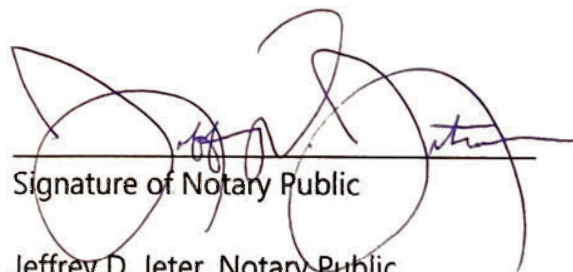
Adroit Health Group LLC has knowingly and voluntarily entered into the foregoing consent order and agrees with and consents to the issuance and service of the same by the commissioner of insurance of the state of Texas."



Affiant

SWORN TO AND SUBSCRIBED before me on this 18th day of August, 2022.

(NOTARY SEAL)



Signature of Notary Public

Jeffrey D. Jeter, Notary Public  
LSBA No. 24473

My commission expires: Upon Death

