

No. **2023-8326**

**Official Order  
of the  
Texas Commissioner of Insurance**

**Date: 11/6/2023**

**Subject Considered:**

Jeanes Insurance Group, LLC 1706  
Francis St Unit C  
Houston, TX 77004-3024

Default Order  
SOAH Docket No. 454-24-02677  
TDI Enforcement File No. 32361

**General remarks and official action taken:**

This is a default order taken against Jeanes Insurance Group, LLC (Respondent) because it failed to maintain the qualifications necessary to possess an agency license. Respondent did not respond to a Notice of Hearing filed by the Texas Department of Insurance (TDI). This order revokes Respondent's license.

The following findings of fact and conclusions of law are adopted:

**Findings of Fact**

Failure to Respond to Notice of Hearing

1. On October 11, 2023, TDI filed a Notice of Hearing, attached as Exhibit A, and an Original Petition, attached as Exhibit B, with the State Office of Administrative Hearings.
2. TDI's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.

# 2023-8326

Commissioner's Order

Jeanes Insurance Group, LLC

SOAH Docket No. 454-24-02677

Page 2 of 5

3. TDI sent the Notice of Hearing and Original Petition to Respondent's last known address provided in writing to the department, 1706 Francis St Unit C, Houston, TX 77004-3024.
4. Respondent failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing and Original Petition were mailed.

## Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.106, 4001.254, 4005.101, 4005.102, 4051.051; and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. TDI provided proper notice of the hearing under TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054; and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
4. Based on Respondent's failure to file a written response to the Notice of Hearing, TDI is entitled to disposition by default under 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. TDI's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.89.

# 2023-8326

Commissioner's Order

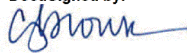
Jeanes Insurance Group, LLC

SOAH Docket No. 454-24-02677

Page 3 of 5

## Order

It is ordered that any licenses held by Jeanes Insurance Group, LLC are revoked. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

DocuSigned by:  
  
FC5D7EDDFB4F8...

---

Cassie Brown  
Commissioner of Insurance

Prepared and reviewed by:

*Erik Huhn*

---

Erik Huhn, Staff Attorney  
Enforcement

# 2023-8326

Commissioner's Order  
Jeanes Insurance Group, LLC  
SOAH Docket No. 454-24-02677  
Page 4 of 5

## Affidavit

**STATE OF TEXAS** §

§

**COUNTY OF TRAVIS** §


Before me, the undersigned authority, personally appeared Roxanne Rodriguez, who, being by me duly sworn, deposed as follows:

"My name is Roxanne Rodriguez and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Jeanes Insurance Group, LLC. I have confirmed that:

- a. The last mailing address provided to the department in writing by Jeanes Insurance Group, LLC is 1706 Francis St Unit C, Houston, TX 77004-3024.
- b. The file maintained by Enforcement contains a Notice of Hearing, dated October 11, 2023, and an Original Petition dated October 10, 2023, which were filed together with the State Office of Administrative Hearings on October 11, 2023.
- c. On October 11, 2023, the Notice of Hearing and Original Petition addressed to Jeanes Insurance Group, LLC were mailed first-class and certified, return receipt requested, to its last known address.

Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit C and Exhibit D, respectively."

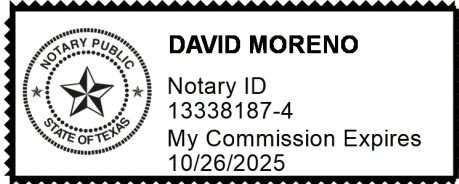
DocuSigned by:  
  
B65E1A29AA2741C...  
Affiant

# 2023-8326

Commissioner's Order  
Jeanes Insurance Group, LLC  
SOAH Docket No. 454-24-02677  
Page 5 of 5

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 11/2/2023. This notarial act was an online notarization.

## Notary Seal



## Digital Certificate

DocuSigned by:  
*David Moreno*  
455E4109E15D4CD...  
Notary Public State of Texas

FILED  
454-24-02677  
**2023-8326**  
10/11/2023 12:55 PM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Amy Robles, CLERK

ACCEPTED  
454-24-02677  
10/11/2023 12:56:55 pm  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Amy Robles, CLERK

**SOAH DOCKET NO. 454-24-02677  
TDI ENFORCEMENT FILE NO. 32361**

**TEXAS DEPARTMENT OF INSURANCE,**

**BEFORE THE STATE OFFICE**

**Petitioner**

**v.**

**OF**

**JEANES INSURANCE GROUP, LLC,**

**ADMINISTRATIVE HEARINGS**

**Respondent**

**NOTICE OF HEARING**

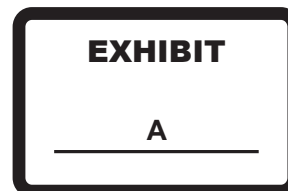
The Texas Department of Insurance (TDI) seeks to take disciplinary action against you. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by TDI.

A public hearing will be held before an Administrative Law Judge on **Tuesday, December 12, 2023, at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

**Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at [www.soah.texas.gov](http://www.soah.texas.gov), or in printed format upon request to SOAH.**

**YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.**



## 2023-8326

Notice of Hearing

Jeanes Insurance Group, LLC

SOAH Docket No. 454-24-02677

Page 2 of 5

**IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, ISSUANCE OF A CEASE AND DESIST ORDER, IMPOSITION OF ADMINISTRATIVE PENALTIES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.**

**IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, ISSUANCE OF A CEASE AND DESIST ORDER, IMPOSITION OF ADMINISTRATIVE PENALTIES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.**

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) *(by mail, fax, or electronically)*  
Docketing Division  
State Office of Administrative Hearings  
300 West 15th Street, Room 504  
P.O. Box 13025  
Austin, Texas 78711-3025  
(512) 322-2061 (Fax);  
[www.soah.texas.gov](http://www.soah.texas.gov)
- (2) *(by mail, fax, or email)*  
Chief Clerk  
Texas Department of Insurance  
P.O. Box 12030, MC GC-CCO  
Austin, Texas 78711-2030  
(512) 490-1064 (Fax)  
[chiefclerk@tdi.texas.gov](mailto:chiefclerk@tdi.texas.gov); and
- (3) *(by mail, fax, or email)*  
Erik Huhn, Staff Attorney

## 2023-8326

Notice of Hearing

Jeanes Insurance Group, LLC

SOAH Docket No. 454-24-02677

Page 3 of 5

Texas Department of Insurance  
Enforcement, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 490-1020 (Fax)  
Erik.Huhn@tdi.texas.gov

### **Receiving Documents Electronically and Filing Documents with SOAH**

The State Office of Administrative Hearings (SOAH) offers you the ability to electronically receive orders and other documents issued by SOAH by email instead of by mail. If you want to receive SOAH-issued documents by email, follow the instructions on SOAH's website: [www.soah.texas.gov](http://www.soah.texas.gov).

A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents or exhibits with SOAH. Instructions on how to file documents and exhibits are on SOAH's website. SOAH's website also includes guidance for representing yourself.

### **Important Security Notice** (for In-Person Hearings ONLY)

**ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.**



## 2023-8326

Notice of Hearing

Jeanes Insurance Group, LLC

SOAH Docket No. 454-24-02677

Page 4 of 5

If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,

*/s/Erik Huhn*

---

Erik Huhn  
State Bar No. 24132806  
Texas Department of Insurance  
Enforcement, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 676-6355 (Direct)  
(512) 490-1020 (Fax)  
Erik.Huhn@tdi.texas.gov

ATTORNEY FOR THE PETITIONER  
TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC ENF  
Whitney Fraser, Litigation Director, Enforcement, MC ENF  
Administrative Review, MC CO-AAL

# 2023-8326

Notice of Hearing

Jeanes Insurance Group, LLC

SOAH Docket No. 454-24-02677

Page 5 of 5

## CERTIFICATE OF SERVICE

I, Erik Huhn, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by regular, first-class mail and by certified mail, return receipt requested, on this 11<sup>th</sup> day of October, 2023 to:

Jeanes Insurance Group, LLC

c/o Kenneth W. Jeanes Jr.

1706 Francis St Unit C

Houston, TX 77004-3024

*Respondent Pro Se*

*Via CM/RRR No: 9214890194038333330227*

*/s/Erik Huhn*

---

Erik Huhn

**2023-8326**

FILED  
454-24-02677  
10/10/2023 1:10 PM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
April Bermea , CLERK

SOAH Docket No. 454-24-02677

ACCEPTED  
454-24-02677  
10/10/2023 1:39:52 pm  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
April Bermea , CLERK

**SOAH DOCKET NO. 454-\_\_\_\_\_**  
**TDI ENFORCEMENT FILE NO. 32361**

**TEXAS DEPARTMENT OF INSURANCE,**

**BEFORE THE STATE OFFICE**

**Petitioner**

**v.**

**OF**

**JEANES INSURANCE GROUP, LLC,**

**ADMINISTRATIVE HEARINGS**

**Respondent**

**ORIGINAL PETITION**

The Texas Department of Insurance (TDI) seeks to take disciplinary action against Jeanes Insurance Group, LLC (Jeanes Insurance). In support of this petition, TDI makes the following allegations upon information and belief:

**Jurisdiction**

The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.106, 4001.254, 4005.101, 4005.102, 4051.051; and TEX. GOV'T CODE §§ 2001.051-2001.178.

**Factual Allegations**

1. Jeanes Insurance holds a general lines agency license with a property and casualty qualification, issued by TDI on February 2, 2018.
2. Jeanes Insurance is a limited liability company. Limited liability companies are subject to the same licensing requirements as corporations, pursuant to TEX. INS. CODE § 4001.004. Corporations are required to have one officer who is individually licensed by TDI to be eligible for an agency license.
3. Kenneth Wayne Jeanes Jr (Kenneth) is the owner, president, and only officer of Jeanes Insurance. Kenneth doesn't have an active agent license issued by TDI.
4. Jeanes Insurance does not have an individually licensed corporate officer.

<b>EXHIBIT</b>
<b>B</b>

**Legal Allegations**

1. Jeanes Insurance doesn't meet the qualifications that are necessary to hold an agency license, as contemplated by TEX. INS. CODE § 4001.106(b).
2. Jeanes Insurance failed to maintain a corporate officer that is individually licensed by TDI, as required under TEX. INS. CODE § 4001.106(b)(2).
3. TDI may revoke Jeanes Insurance's agency license because it failed to maintain the qualifications necessary to obtain a license, in violation of TEX. INS. CODE § 4001.254.
4. TDI may revoke Jeanes Insurance's agency license because it willfully violated an insurance law of Texas, as contemplated by TEX. INS. CODE § 4005.101(b)(1).

**Relief Sought**

If one or more of the above allegations is found to be true, TDI asks the Administrative Law Judge to enter a Proposal for Decision recommending that the commissioner of insurance issue an order:

1. revoking Jeanes Insurance Group, LLC's agency license; and
2. imposing any other just and appropriate relief to which TDI may be entitled to by law.

**2023-8326**

Original Petition

Jeanes Insurance Group, LLC

Page 3 of 3

Respectfully Submitted,

*/s/Erik Huhn*

---

Erik Huhn

State Bar No. 24132806

Texas Department of Insurance

Enforcement, MC ENF

P.O. Box 12030

Austin, Texas 78711-2030

(512) 676-6355 (Direct)

(512) 490-1020 (Fax)

Erik.Huhn@tdi.texas.gov

ATTORNEY FOR THE PETITIONER

TEXAS DEPARTMENT OF INSURANCE

**2023-8326**

**Automated Certificate of eService**

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Erik Huhn  
Bar No. 24132806  
Enforcementgeneral@tdi.texas.gov  
Envelope ID: 80430739  
Filing Code Description: Request to Docket  
Filing Description: Request to Docket Jeanes Ins Group  
Status as of 10/10/2023 1:45 PM CST

Case Contacts

Name	BarNumber	Email	TimestampSubmitted	Status
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	10/10/2023 1:10:07 PM	SENT
Chief Clerk		ChiefClerk@tdi.texas.gov	10/10/2023 1:10:07 PM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	10/10/2023 1:10:07 PM	SENT
Erik Huhn		Erik.Huhn@tdi.texas.gov	10/10/2023 1:10:07 PM	SENT
Kenneth WJeanes Jr		Kenneth@jeanesinsurance.com	10/10/2023 1:10:07 PM	SENT

**2023-8326**

**Automated Certificate of eService**

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Erik Huhn  
Bar No. 24132806  
Enforcementgeneral@tdi.texas.gov  
Envelope ID: 80479135  
Filing Code Description: Notice of Hearing  
Filing Description: NOH Jeanes Insurance Group and OP  
Status as of 10/11/2023 12:57 PM CST

Case Contacts

Name	BarNumber	Email	TimestampSubmitted	Status
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	10/11/2023 12:55:45 PM	SENT
Chief Clerk		ChiefClerk@tdi.texas.gov	10/11/2023 12:55:45 PM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	10/11/2023 12:55:45 PM	SENT
Erik Huhn		Erik.Huhn@tdi.texas.gov	10/11/2023 12:55:45 PM	SENT
Kenneth WJeanes Jr		Kenneth@jeanesinsurance.com	10/11/2023 12:55:45 PM	SENT
Leah Gillum		Leah.Gillum@tdi.texas.gov	10/11/2023 12:55:45 PM	SENT
Jodie Delgado		jodie.delgado@tdi.texas.gov	10/11/2023 12:55:45 PM	SENT

2023-8326



# Shipment Confirmation Acceptance Notice

## A. Mailer Action

**Note to Mailer:** The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 10/11/2023

Shipped From:

Name: ENF R RODRIGUEZ

Address: 1601 CONGRESS AVE

City: AUSTIN

State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

\*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

## B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.  
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0047 7410 19

Huhn/32361







Firm Mailing Book For Accountable Mail

Name and Address of Sender  
 ENF R. RODRIGUEZ  
 1601 CONGRESS AVE  
 STE 6.900  
 AUSTIN TX 78701

- Check type of mail or service
- Adult Signature Required
  - Priority Mail Express
  - Adult Signature Restricted Delivery
  - Registered Mail
  - Certified Mail
  - Return Receipt for Merchandise
  - Certified Mail Restricted Delivery
  - Signature Confirmation
  - Collect on Delivery (COD)
  - Signature Confirmation Restricted Delivery
  - Insured Mail
  - Priority Mail

Affix Stamp Here  
 (for additional copies of this receipt).  
 Postmark with Date of Receipt.

USPS Tracking/Article Number	Addressee (Name, Street, City, State, & ZIP Code™)	Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
1. 9214 8901 9403 8333 3302 27	JEANES INSURANCE GROUP, LLC C/O KENNETH W. JEANES JR. 1706 FRANCIS ST UNIT C HOUSTON, TX 77004-3024	0.87	4.35	Handling Charge - if Registered and over \$50,000 in value				Adult Signature Required	Adult Signature Restricted Delivery	Restricted Delivery	Return Receipt	Signature Confirmation	Signature Confirmation Restricted Delivery	Special Handling
Huhn/32361														



Total Number of Pieces Listed by Sender: 1

Total Number of Pieces Received at Post Office: 1

Postmaster, Per (Name of receiving employee)

