

No. 2023-7919

**Official Order
of the
Texas Commissioner of Insurance**

Date: 05/02/2023

Subject Considered:

Qualonda McFarland
[REDACTED]
Fort Worth, Texas 76119-1501

Default Order
SOAH Docket No. 454-23-14129
TDI Enforcement File No. 27286

General remarks and official action taken:

This is a default order taken against Qualonda McFarland (Respondent) because she engaged in the unauthorized business of insurance. Respondent did not respond to a Notice of Hearing filed by the Texas Department of Insurance. Respondent is ordered to cease and desist from performing the acts of an agent without licensure or otherwise engaging in the business of insurance in or from Texas without licensure or authorization.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Respond to Notice of Hearing

1. On March 28, 2023, the department filed a Certificate of Service attached as Exhibit A, with the State Office of Administrative Hearings, to show service of its Notice of Hearing, attached as Exhibit B, and Original Petition, attached as Exhibit C, which were previously filed on March 15, 2023.
2. The department's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.

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Commissioner's Order

Qualonda McFarland

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3. On March 28, 2023, the department sent the Notice of Hearing and Original Petition to Respondent's last known address, [REDACTED], Fort Worth, Texas 76119-1501. On that date, the Notice of Hearing and Original Petition were also sent by electronic mail.
4. On March 15, 2023, the department sent the Notice of Hearing and Original Petition to two additional addresses associated with Respondent: [REDACTED], Carthage, Missouri 64836-2216; and [REDACTED], Fort Worth, Texas 76120-5143. On that date, the Notice of Hearing and Original Petition were also sent by electronic mail.
5. Respondent failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing and Original Petition were last mailed.

Conclusions of Law

1. The commissioner has jurisdiction pursuant to Texas law, including TEX. INS. CODE §§ 82.051-82.055, 101.001, 101.101-101.103, 101.151-101.156, 912.215, 4001.101, and 4051.051; and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally pursuant to TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. The department provided proper notice of the hearing pursuant to TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054; and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
4. Based on Respondent's failure to file a written response to the Notice of Hearing, the department is entitled to disposition by default pursuant to 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. The department's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true pursuant to 28 TEX. ADMIN. CODE § 1.89.

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Commissioner's Order

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Order

It is ordered that Qualonda McFarland must cease and desist from performing the acts of an agent without licensure or otherwise engaging in the business of insurance in or from Texas without licensure or authorization. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

DocuSigned by:

Cbrown

FC5D7EDDFFB4F8...

Cassie Brown

Commissioner of Insurance

Prepared and reviewed by:

A Kalapach

Anna Kalapach, Staff Attorney
Enforcement

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Affidavit

STATE OF TEXAS §
 §
COUNTY OF TRAVIS §


Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Qualonda McFarland. I have confirmed that:

- a. The last mailing address for Qualonda McFarland, as provided to the department in writing by the U.S. Postal Service, is [REDACTED], Fort Worth, Texas 76119-1501.
- b. The file maintained by Enforcement contains a Notice of Hearing dated March 15, 2023, and an Original Petition dated March 9, 2023, which were filed with the State Office of Administrative Hearings.
- c. On March 28, 2023, the Notice of Hearing and Original Petition addressed to Qualonda McFarland were mailed first-class and certified, return receipt requested, to her last known address.
- d. On March 15, 2023, the Notice of Hearing and Original Petition addressed to Qualonda McFarland were also mailed first-class and certified, return receipt requested, to: [REDACTED] Carthage, Missouri 64836-2216; and [REDACTED], Fort Worth, Texas 76120-5143.

A copy of the certified mail logs and first class mail logs maintained by Enforcement are attached as Exhibit D and E, respectively."

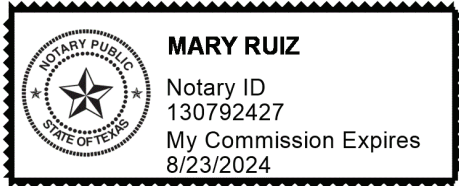
DocuSigned by:

9139E7DBF6FE4B8...
Affiant

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SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 4/19/2023. This notarial act was an online notarization.

Notary Seal



Digital Certificate

DocuSigned by:
Mary Ruiz
795DC4D59167489...
Notary Public State of Texas

2023-7919

FILED
454-23-14129
3/28/2023 9:14 AM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Pegah Nasrollahzadeh, CLERK

**SOAH DOCKET NO. 454-23-14129
TDI ENFORCEMENT FILE NO. 27286**

ACCEPTED
454-23-14129
3/28/2023 9:16:22 am
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Pegah Nasrollahzadeh, CLERK

TEXAS DEPARTMENT OF INSURANCE,

BEFORE THE STATE OFFICE

Petitioner

v.

OF

QUALONDA MCFARLAND,

ADMINISTRATIVE HEARINGS

Respondent

CERTIFICATE OF SERVICE

I, Anna Kalapach, certify that a true and correct copy of the *Notice of Hearing dated March 15, 2023, and the Original Petition* were sent by the following methods, on this 28th day of March, 2023 to:

Qualonda McFarland
[REDACTED]
Fort Worth, TX 76119-1501
Respondent Pro Se

*Via First Class Mail
Via CM/RRR No.: 9214 8901 9403 8308 8274 17
Via Email to:*

[REDACTED]
[REDACTED] and
[REDACTED]

Respectfully Submitted,



Anna Kalapach
State Bar No. 24083290
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030

EXHIBIT
A

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Certificate of Service

Qualonda McFarland

SOAH Docket No. 454-23-14129

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(512) 676-6326 (Direct)

(512) 490-1020 (Fax)

anna.kalapach@tdi.texas.gov

ATTORNEY FOR THE PETITIONER

TEXAS DEPARTMENT OF INSURANCE

2023-7919

FILED
454-23-14129
3/15/2023 2:24 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Carol Hale, CLERK

**SOAH DOCKET NO. 454-23-14129
TDI ENFORCEMENT FILE NO. 27286**

TEXAS DEPARTMENT OF INSURANCE,

Petitioner

v.

QUALONDA MCFARLAND,

Respondent

BEFORE THE STATE OFFICE

OF

ADMINISTRATIVE HEARINGS

ACCEPTED
454-23-14129
3/15/2023 2:46:01 pm
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Carol Hale, CLERK

NOTICE OF HEARING

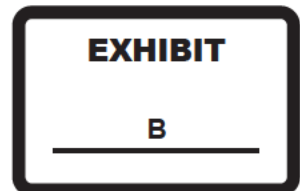
The Texas Department of Insurance seeks to take disciplinary action against you. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by the Department.

A public hearing will be held before an Administrative Law Judge on **Tuesday, June 6, 2023, at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at www.soah.texas.gov, or in printed format upon request to SOAH.

YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.



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Notice of Hearing

Qualonda McFarland

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IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING ISSUANCE OF A CEASE AND DESIST ORDER, IS GRANTED BY DEFAULT.

IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING ISSUANCE OF A CEASE AND DESIST ORDER, IS GRANTED BY DEFAULT.

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) *(by mail, fax, or electronically)*
Docketing Division
State Office of Administrative Hearings
300 West 15th Street, Room 504
P.O. Box 13025
Austin, Texas 78711-3025
(512) 322-2061 (Fax);
www.soah.texas.gov

- (2) *(by mail, fax, or email)*
Chief Clerk
Texas Department of Insurance
P.O. Box 12030, MC GC-CCO
Austin, Texas 78711-2030
(512) 490-1064 (Fax)
chiefclerk@tdi.texas.gov; and

- (3) *(by mail, fax, or email)*
Anna Kalapach, Staff Attorney
Texas Department of Insurance
Enforcement, MC ENF

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Notice of Hearing

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P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
anna.kalapach@tdi.texas.gov

Receiving Documents Electronically and Filing Documents with SOAH

The State Office of Administrative Hearings (SOAH) offers you the ability to electronically receive orders and other documents issued by SOAH by email instead of by mail. If you want to receive SOAH-issued documents by email, follow the instructions on SOAH's website: www.soah.texas.gov.

A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents or exhibits with SOAH. Instructions on how to file documents and exhibits are on SOAH's website. SOAH's website also includes guidance for representing yourself.

Important Security Notice (for In-Person Hearings ONLY)

ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.

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Notice of Hearing

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If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,



Anna Kalapach

State Bar No. 24083290

Texas Department of Insurance

Enforcement, MC ENF

P.O. Box 12030

Austin, Texas 78711-2030

(512) 676-6326 (Direct)

(512) 490-1020 (Fax)

anna.kalapach@tdi.texas.gov

ATTORNEY FOR THE PETITIONER

TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC ENF
Rachel Cloyd, Litigation Director, Enforcement, MC ENF
Administrative Review, MC CO-AAL

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Notice of Hearing
Qualonda McFarland
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CERTIFICATE OF SERVICE

I, Anna Kalapach, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by the following methods, on this 15th day of March, 2023 to:

Qualonda McFarland
[Redacted]
Carthage, MO 64836-2216
Respondent Pro Se

Via First Class Mail
Via CM/RRR No.:
9214 8901 9403 8307 3259 83
Via Email to:

[Redacted];
[Redacted];
and
[Redacted]

Qualonda McFarland
[Redacted]
Fort Worth, TX 76120-5143
Respondent Pro Se

Via First Class Mail
Via CM/RRR No.:
9214 8901 9403 8307 3260 41

A Kalapach

Anna Kalapach

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Original Petition

Qualonda McFarland

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3. When submitting applications for consumers, McFarland provided false emails and phone numbers to Liberty Mutual for the consumer applicant.
4. McFarland collected premium payments in cash from the applicants, but never remitted those premiums to Liberty Mutual.
5. In several instances, the applicants were McFarland's friends or family members.

Consumer B.W.

6. In September 2020, B.W. spoke with McFarland about purchasing automobile insurance and McFarland represented that she could help B.W. purchase insurance.
7. McFarland completed an automobile insurance policy application for B.W. and submitted it to Liberty Mutual. Instead of providing B.W.'s actual phone number and email address in the policy application, McFarland provided her own phone number and email, falsely representing to Liberty Mutual that it was the applicant's phone number and email.
8. On September 22, 2020, McFarland took a premium payment of \$155 from B.W. for the Liberty Mutual policy. McFarland represented to B.W. that the premium would be forwarded to Liberty Mutual, but McFarland did not forward it.
9. Liberty Mutual received the application and issued an automobile policy to B.W. effective September 29, 2020, through September 29, 2021. However, Liberty Mutual never received any premium payments from McFarland.
10. On October 3, 2020, Liberty Mutual received a claim under B.W.'s policy. The person who made the claim impersonated B.W. and stated that her parked car was sideswiped. In fact, B.W. did not make the claim and did not allege that her car was sideswiped.
11. On October 14, 2020, a Liberty Mutual investigator sent an email to B.W.'s purported email address, as provided in the policy application. However, the email address was actually McFarland's email address. McFarland responded to the email requesting that the claim be canceled.

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12. On October 15, 2020, the Liberty Mutual investigator spoke with B.W. and confirmed that B.W. did not file the claim. During this call, B.W. learned that McFarland had not forwarded her premium payment to Liberty Mutual and B.W.'s policy was scheduled to cancel for nonpayment of premiums.
13. On or about October 25, 2020, B.W.'s Liberty Mutual policy was canceled for nonpayment.

Legal Allegations

1. McFarland does not hold any license or authorization to perform the acts of an agent, as that term is defined in TEX. INS. CODE §§ 4001.003(1) and 4001.051, or to otherwise engage in the business of insurance in Texas, as that term is defined in TEX. INS. CODE § 101.051.
2. McFarland is not excepted or exempt from licensure or authorization under the Texas Insurance Code.
3. McFarland has engaged in the unauthorized business of insurance, in violation of TEX. INS. CODE §§ 101.102(a), 912.215, 4001.101, and 4051.051.

Relief Sought

If one or more of the above allegations is found to be true, the department asks the Administrative Law Judge to enter a Proposal for Decision recommending that the Commissioner of Insurance issue an order:

1. ordering Qualonda McFarland to cease and desist from performing the acts of an agent without licensure or otherwise engaging in the business of insurance in or from Texas without licensure or authorization; and
2. imposing any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

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Qualonda McFarland
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Respectfully Submitted,



Anna Kalapach
State Bar No. 24083290
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6326 (Direct)
(512) 490-1020 (Fax)
anna.kalapach@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

2023-7919

Automated Certificate of eService

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Anna Kalapach
Bar No. 24083290
Enforcementgeneral@tdi.texas.gov
Envelope ID: 73501507
Status as of 3/9/2023 11:30 AM CST

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	3/9/2023 11:14:51 AM	SENT

Associated Case Party: Texas Department of Insurance

Name	BarNumber	Email	TimestampSubmitted	Status
Anna Kalapach		Anna.Kalapach@tdi.texas.gov	3/9/2023 11:14:51 AM	SENT
Rachel Cloyd		Rachel.Cloyd@tdi.texas.gov	3/9/2023 11:14:51 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	3/9/2023 11:14:51 AM	SENT

Associated Case Party: QUALONDA MCFARLAND

Name	BarNumber	Email	TimestampSubmitted	Status
QUALONDA MCFARLAND		[REDACTED]	3/9/2023 11:14:51 AM	SENT
QUALONDA MCFARLAND		[REDACTED]	3/9/2023 11:14:51 AM	SENT
QUALONDA MCFARLAND		[REDACTED]	3/9/2023 11:14:51 AM	SENT
QUALONDA MCFARLAND		[REDACTED]	3/9/2023 11:14:51 AM	SENT
QUALONDA MCFARLAND		[REDACTED]	3/9/2023 11:14:51 AM	ERROR

2023-7919

Automated Certificate of eService

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Anna Kalapach
Bar No. 24083290
Enforcementgeneral@tdi.texas.gov
Envelope ID: 73692751
Filing Code Description: Notice of Hearing
Filing Description: Notice of Hearing and Original Petition
Status as of 3/15/2023 2:46 PM CST

Associated Case Party: Texas Department of Insurance

Name	BarNumber	Email	TimestampSubmitted	Status
Rachel Cloyd		Rachel.Cloyd@tdi.texas.gov	3/15/2023 2:24:37 PM	SENT
Anna Kalapach		Anna.Kalapach@tdi.texas.gov	3/15/2023 2:24:37 PM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	3/15/2023 2:24:37 PM	SENT
Leah Gillum		Leah.Gillum@tdi.texas.gov	3/15/2023 2:24:37 PM	SENT
Catarina Tapia		Catarina.Tapia@tdi.texas.gov	3/15/2023 2:24:37 PM	SENT

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	3/15/2023 2:24:37 PM	SENT

Associated Case Party: QUALONDA MCFARLAND

Name	BarNumber	Email	TimestampSubmitted	Status
QUALONDA MCFARLAND		[REDACTED]	3/15/2023 2:24:37 PM	SENT
QUALONDA MCFARLAND		[REDACTED]	3/15/2023 2:24:37 PM	SENT
QUALONDA MCFARLAND		[REDACTED]	3/15/2023 2:24:37 PM	SENT
QUALONDA MCFARLAND		[REDACTED]	3/15/2023 2:24:37 PM	SENT
QUALONDA MCFARLAND		[REDACTED]	3/15/2023 2:24:37 PM	ERROR

2023-7919

Automated Certificate of eService

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Anna Kalapach
Bar No. 24083290
Enforcementgeneral@tdi.texas.gov
Envelope ID: 74067150
Filing Code Description: Update of Case Information
Filing Description: Certificate of Service
Status as of 3/28/2023 9:17 AM CST

Associated Case Party: Texas Department of Insurance

Name	BarNumber	Email	TimestampSubmitted	Status
Rachel Cloyd		Rachel.Cloyd@tdi.texas.gov	3/28/2023 9:14:44 AM	SENT
Anna Kalapach		Anna.Kalapach@tdi.texas.gov	3/28/2023 9:14:44 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	3/28/2023 9:14:44 AM	SENT

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	3/28/2023 9:14:44 AM	SENT

Associated Case Party: QUALONDA MCFARLAND

Name	BarNumber	Email	TimestampSubmitted	Status
QUALONDA MCFARLAND		[REDACTED]	3/28/2023 9:14:44 AM	SENT
QUALONDA MCFARLAND		[REDACTED]	3/28/2023 9:14:44 AM	SENT
QUALONDA MCFARLAND		[REDACTED]	3/28/2023 9:14:44 AM	SENT
QUALONDA MCFARLAND		[REDACTED]	3/28/2023 9:14:44 AM	SENT
QUALONDA MCFARLAND		[REDACTED]	3/28/2023 9:14:44 AM	SENT



Firm Mailing Book For Accountable Mail

2023-7919

- Check type of mail or service
- Adult Signature Required
 - Adult Signature Restricted Delivery
 - Certified Mail
 - Certified Mail Restricted Delivery
 - Collect on Delivery (COD)
 - Insured Mail
 - Priority Mail
 - Priority Mail Express
 - Registered Mail
 - Return Receipt for Merchandise
 - Signature Confirmation
 - Signature Confirmation Restricted Delivery

Name and Address of Sender
 MC ENF M RUIZ
 TEXAS DEPARTMENT OF INSURANCE
 1801 CONGRESS AVENUE, SUITE 6 900
 AUSTIN TX 78711

Affix Stamp Here
 (for additional copies of this receipt).
 Postmark with Date of Receipt.

Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
0.84	4.15								2.10			
0.84	4.15	Handling Charge - If Registered and over \$50,000 in value							2.10		Signature Confirmation Restricted Delivery	Special Handling

Addressee (Name, Street, City, State, & ZIP Code™)

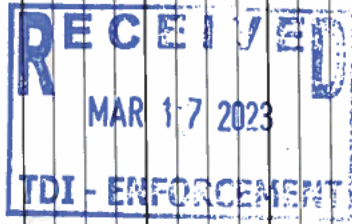
QUALONDA MCFARLAND
 [REDACTED]
 CARTHAGE, MO 64836-2216

QUALONDA MCFARLAND
 [REDACTED]
 FORT WORTH, TX 76120-5143

USPS Tracking/Article Number

9214 8901 9403 8307 3259 83
 ANNA/27286

9214 8901 9403 8307 3260 41



EXHIBIT

D

Total Number of Pieces Listed by Sender: 2

Total Number of Pieces Received at Post Office: 2

Postmaster Per (Name of receiving employee): [Signature]

Complete in Ink

Privacy Notice: For more information on USPS privacy policies, visit usps.com/privacypolicy.

I-S Form 3877, January 2017 (Page 1 of 1)
 P/N 7530-02-000-9098 JobId: 4058560

2023-7919



Shipment Confirmation Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 03/15/2023

Shipped From:

Name: MC ENF M RUIZ

Address: 1601 CONGRESS AVENUE SUITE 6 900

City: AUSTIN

State: TX ZIP+4® 78711

Type of Mail	Volume
Priority Mail Express®*	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	2
Total	2

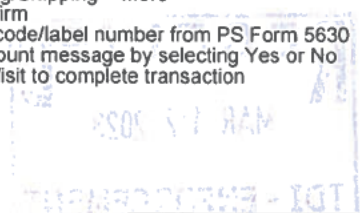
*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.
Leave form with customer or in customer's mail receptacle.



USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0043 0653 86



ANNA/27286



Firm Mailing Book For Accountable Mail

2023-7919

Name and Address of Sender

MC ENF M RUIZ
TEXAS DEPARTMENT OF INSURANCE
1601 CONGRESS AVENUE, SUITE 6.900
AUSTIN TX 78711

Affix Stamp Here
(for additional copies of this receipt).
Postmark with Date of Receipt.

- Check type of mail or service
- Adult Signature Required
 - Adult Signature Restricted Delivery
 - Certified Mail
 - Certified Mail Restricted Delivery
 - Collect on Delivery (COD)
 - Insured Mail
 - Priority Mail
 - Priority Mail Express
 - Registered Mail
 - Return Receipt for Merchandise
 - Signature Confirmation
 - Signature Confirmation Restricted Delivery

USPS Tracking/Article Number

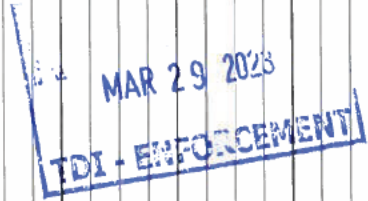
9214 8901 9403 8308 8274 17

ANNA/27286

Addressee (Name, Street, City, State, & ZIP Code™)

QUALONDA MCFARLAND
[REDACTED]
FORT WORTH, TX 76119-1501

Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
0.84	4.15	Handling Charge - If Registered and over \$50,000 in value							2.10			
								Adult Signature Required	Return Receipt	Signature Confirmation	Signature Confirmation Restricted Delivery	Special Handling



Total Number of Pieces
Listed by Sender
1

Postmaster, Per (Name of receiving employee)

SP

2023-7919



Shipment Confirmation Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 03/28/2023

Shipped From:

Name: MC ENF M RUIZ

Address: 1601 CONGRESS AVENUE SUITE 6 900

City: AUSTIN

State: TX ZIP+4® 78711

Type of Mail	Volume
Priority Mail Express®*	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

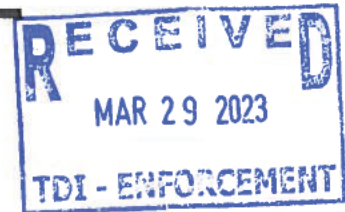
1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail. Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0043 3326 79



ANNA/27286

Firm Mailing Book For Accountable Mail

Name and Address of Sender
 Texas Dept of Insurance
 Mail Code ENF
 1601 Congress Avenue, Suite 6,900
 Austin TX 78711
 Mary Ruiz
 March 15, 2023

ENF

- Check type of mail or service
- Adult Signature Required
 - Adult Signature Restricted Delivery
 - Certified Mail
 - Certified Mail Restricted Delivery
 - Collect on Delivery(COD)
 - Insured Mail
 - Priority Mail
 - Priority Mail Express
 - Registered Mail
 - Return Receipt for Merchandise
 - Signature Confirmation
 - Signature Confirmation Restricted Delivery

Affix Stamp Here
 (if issued as an international certificate of mailing or for additional copies of this receipt). Postmark with Date of Receipt

USPS Tracking/Article Number	Address (Name, Street, City, State, & Zip Code)	Postage	Extra Service Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SH Fee
ANNA/27286	QUALONDA MCFARLAND [REDACTED] CARTHAGE, MO 64836-2216	6.00											
	QUALONDA MCFARLAND [REDACTED] FORT WORTH, TX 76120-5143	6.00											

US POSTAGE \$003.70
 02/15/2023
 04-TM12352405
 OFFICIAL BUSINESS
 STATE OF TEXAS
 PENALTY FOR PRIVATE USE



RECEIVED
 MAR 17 2023
 TDI - ENFORCEMENT

EXHIBIT
 E

