

**TEXAS DEPARTMENT OF INSURANCE
DIVISION OF WORKERS' COMPENSATION**

Insurance Carrier Quarterly Meeting
Wednesday May 13, 2020
1:30 p.m. to 3:00 p.m.

AGENDA

Item	Presenter
Welcome	Cassie Brown, Commissioner Division of Workers' Compensation
Introduction of Deputy Commissioner of Legal Services	Kara Mace, Deputy Commissioner Legal Services
Office of Medical Advisor Update	Mary Landrum, Director Healthcare Business Management
Compliance and Investigation Update	Debra Knight, Deputy Commissioner Compliance and Investigations
Telemedicine Update	Matt Zurek, Deputy Commissioner Health and Safety
Workplace Safety Update	Chris D'Amura, Director Workplace Safety
MFDR Update	Greg Arendt, Director Medical Fee Dispute
Hearings Update- Zoom	Kerry Sullivan, Deputy Commissioner Hearings
DD and Business Process Update	Joe McElrath, Deputy Commissioner Business Processes
EDI Monitoring Update	Joe McElrath, Deputy Commissioner Business Processes Martha Luevano, Director EDI Automation Services
Data Call	Amy Lee, Special Advisor Director Research and Evaluation Group
Q&A	
Closing	Cassie Brown, Commissioner Division of Workers' Compensation