

## Preferred Provider Benefit Plan or Exclusive Provider Benefit Plan Annual Network Adequacy Report, Access Plan and Waiver Request

### Insurer information

Name of Insurer \_\_\_\_\_

TDI license number \_\_\_\_\_ NAIC Number \_\_\_\_\_

Office address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Insurer's Telephone Number \_\_\_\_\_

Name and Title of Contact Person \_\_\_\_\_

Contact Person's Telephone Number \_\_\_\_\_

Contact Person's email address \_\_\_\_\_

### Annual Report Network Adequacy

Network Name \_\_\_\_\_

The preferred provider benefit plan or exclusive provider benefit plan network:

**Is** adequate under the standards in 28 TAC Section 3.3704

\*If the insurer's network is adequate, the insurer must electronically submit an informational filing to the department using the System for Electronic Rate & Form Filing (SERFF) 28 TAC Section 3.3707(b)

**Is not** adequate under the standards in 28 TAC Section 3.3704

\*If the insurer's network is not adequate, the insurer must electronically submit an access plan and waiver request to the department for approval using the System for Electronic Rate & Form Filing (SERFF) 28 TAC Section 3.3707(b)

### Filing Requirements

- Life and Health Transmittal Form LAH310
- Network compliance and waiver request form
- Attempt to contract form
- Provider listings form
- Provider Listing (consumer facing PDF provider directory)
- Provider Directory Website Link TIC Chapter 1451, Subchapter K



Region	Specialty Type	Number of providers in network as submitted	Number of preferred providers	Number of preferred provider claims	Number of claims for out-of-network benefits, excluding claims paid at the preferred benefit coinsurance level	Number of claims for out-of-network benefits that were paid at the preferred benefit coinsurance level	Number of unique enrollees with one or more claims	Number of unique providers with one or more claims
1	Allergy and Immunology							
1	Cardiology							
1	Cardiothoracic Surgery							
1	Chiropractor							
1	Dermatology							
1	Emergency Medicine							
1	Endocrinology							
1	ENT/Otolaryngology							
1	Gastroenterology							
1	General Surgery							
1	Gynecology, OB/GYN							
1	Infectious Diseases							
1	Nephrology							
1	Neurology							
1	Neurosurgery							
1	Occupational Therapy							
1	Oncology - Medical, Surgical							
1	Oncology - Radiation							
1	Ophthalmology							
1	Orthopedic Surgery							
1	Outpatient Clinical Behavioral Health (Licensed, accredited, or certified professionals)							
1	Physical Medicine and Rehabilitation							
1	Physical Therapy							
1	Plastic Surgery							
1	Podiatry							
1	Primary Care - Adult							
1	Primary Care - Pediatric							
1	Psychiatry							
1	Pulmonology							
1	Rheumatology							
1	Speech Therapy							
1	Urology							
1	Vascular Surgery							
1	Acute Inpatient Hospitals (must have Emergency services available 24/7)							
1	Cardiac Catheterization Services							
1	Cardiac Surgery Program							
1	Critical Care Services - Intensive Care Units (ICU)							
1	Diagnostic Radiology (Free-standing; hospital outpatient; ambulatory health facilities with Diagnostic Radiology)							
1	Inpatient or Residential Behavioral Health Facility Services							
1	Mammography							
1	Outpatient Infusion/Chemotherapy							
1	Skilled Nursing Facilities							
1	Surgical Services (Outpatient or ASC)							
1	Urgent Care							

Region	Specialty Type	Number of providers in network as submitted	Number of preferred providers	Number of preferred provider claims	Number of claims for out-of-network benefits, excluding claims paid at the preferred benefit coinsurance level	Number of claims for out-of-network benefits that were paid at the preferred benefit coinsurance level	Number of unique enrollees with one or more claims	Number of unique providers with one or more claims
2	Allergy and Immunology							
2	Cardiology							
2	Cardiothoracic Surgery							
2	Chiropractor							
2	Dermatology							
2	Emergency Medicine							
2	Endocrinology							
2	ENT/Otolaryngology							
2	Gastroenterology							
2	General Surgery							
2	Gynecology, OB/GYN							
2	Infectious Diseases							
2	Nephrology							
2	Neurology							
2	Neurosurgery							
2	Occupational Therapy							
2	Oncology - Medical, Surgical							
2	Oncology - Radiation							
2	Ophthalmology							
2	Orthopedic Surgery							
2	Outpatient Clinical Behavioral Health (Licensed, accredited, or certified professionals)							
2	Physical Medicine and Rehabilitation							
2	Physical Therapy							
2	Plastic Surgery							
2	Podiatry							
2	Primary Care - Adult							
2	Primary Care - Pediatric							
2	Psychiatry							
2	Pulmonology							
2	Rheumatology							
2	Speech Therapy							
2	Urology							
2	Vascular Surgery							
2	Acute Inpatient Hospitals (must have Emergency services available 24/7)							
2	Cardiac Catheterization Services							
2	Cardiac Surgery Program							
2	Critical Care Services - Intensive Care Units (ICU)							
2	Diagnostic Radiology (Free-standing; hospital outpatient; ambulatory health facilities with Diagnostic Radiology)							
2	Inpatient or Residential Behavioral Health Facility Services							
2	Mammography							
2	Outpatient Infusion/Chemotherapy							
2	Skilled Nursing Facilities							
2	Surgical Services (Outpatient or ASC)							
2	Urgent Care							

Region	Specialty Type	Number of providers in network as submitted	Number of preferred providers	Number of preferred provider claims	Number of claims for out-of-network benefits, excluding claims paid at the preferred benefit coinsurance level	Number of claims for out-of-network benefits that were paid at the preferred benefit coinsurance level	Number of unique enrollees with one or more claims	Number of unique providers with one or more claims
3	Allergy and Immunology							
3	Cardiology							
3	Cardiothoracic Surgery							
3	Chiropractor							
3	Dermatology							
3	Emergency Medicine							
3	Endocrinology							
3	ENT/Otolaryngology							
3	Gastroenterology							
3	General Surgery							
3	Gynecology, OB/GYN							
3	Infectious Diseases							
3	Nephrology							

3	Neurology
3	Neurosurgery
3	Occupational Therapy
3	Oncology - Medical, Surgical
3	Oncology - Radiation
3	Ophthalmology
3	Orthopedic Surgery
3	Outpatient Clinical Behavioral Health (Licensed, accredited, or certified professionals)
3	Physical Medicine and Rehabilitation
3	Physical Therapy
3	Plastic Surgery
3	Podiatry
3	Primary Care - Adult
3	Primary Care - Pediatric
3	Psychiatry
3	Pulmonology
3	Rheumatology
3	Speech Therapy
3	Urology
3	Vascular Surgery
3	Acute Inpatient Hospitals (must have Emergency services available 24/7)
3	Cardiac Catheterization Services
3	Cardiac Surgery Program
3	Critical Care Services - Intensive Care Units (ICU)
3	Diagnostic Radiology (Free-standing; hospital outpatient; ambulatory health facilities with Diagnostic Radiology)
3	Inpatient or Residential Behavioral Health Facility Services
3	Mammography
3	Outpatient Infusion/Chemotherapy
3	Skilled Nursing Facilities
3	Surgical Services (Outpatient or ASC)
3	Urgent Care

Region	Specialty Type	Number of providers in network as submitted	Number of preferred providers	Number of preferred provider claims	Number of claims for out-of-network benefits, excluding claims paid at the preferred benefit coinsurance level	Number of claims for out-of-network benefits that were paid at the preferred benefit coinsurance level	Number of unique enrollees with one or more claims	Number of unique providers with one or more claims
4	Allergy and Immunology							
4	Cardiology							
4	Cardiothoracic Surgery							
4	Chiropractor							
4	Dermatology							
4	Emergency Medicine							
4	Endocrinology							
4	ENT/Otolaryngology							
4	Gastroenterology							
4	General Surgery							
4	Gynecology, OB/GYN							
4	Infectious Diseases							
4	Nephrology							
4	Neurology							
4	Neurosurgery							
4	Occupational Therapy							
4	Oncology - Medical, Surgical							
4	Oncology - Radiation							
4	Ophthalmology							
4	Orthopedic Surgery							
4	Outpatient Clinical Behavioral Health (Licensed, accredited, or certified professionals)							
4	Physical Medicine and Rehabilitation							
4	Physical Therapy							
4	Plastic Surgery							
4	Podiatry							
4	Primary Care - Adult							
4	Primary Care - Pediatric							
4	Psychiatry							
4	Pulmonology							
4	Rheumatology							
4	Speech Therapy							
4	Urology							
4	Vascular Surgery							
4	Acute Inpatient Hospitals (must have Emergency services available 24/7)							
4	Cardiac Catheterization Services							
4	Cardiac Surgery Program							
4	Critical Care Services - Intensive Care Units (ICU)							
4	Diagnostic Radiology (Free-standing; hospital outpatient; ambulatory health facilities with Diagnostic Radiology)							
4	Inpatient or Residential Behavioral Health Facility Services							
4	Mammography							
4	Outpatient Infusion/Chemotherapy							
4	Skilled Nursing Facilities							
4	Surgical Services (Outpatient or ASC)							
4	Urgent Care							

Region	Specialty Type	Number of providers in network as submitted	Number of preferred providers	Number of preferred provider claims	Number of claims for out-of-network benefits, excluding claims paid at the preferred benefit coinsurance level	Number of claims for out-of-network benefits that were paid at the preferred benefit coinsurance level	Number of unique enrollees with one or more claims	Number of unique providers with one or more claims
5	Allergy and Immunology							
5	Cardiology							
5	Cardiothoracic Surgery							
5	Chiropractor							
5	Dermatology							
5	Emergency Medicine							
5	Endocrinology							
5	ENT/Otolaryngology							
5	Gastroenterology							
5	General Surgery							
5	Gynecology, OB/GYN							
5	Infectious Diseases							
5	Nephrology							
5	Neurology							
5	Neurosurgery							
5	Occupational Therapy							
5	Oncology - Medical, Surgical							
5	Oncology - Radiation							
5	Ophthalmology							
5	Orthopedic Surgery							
5	Outpatient Clinical Behavioral Health (Licensed, accredited, or certified professionals)							
5	Physical Medicine and Rehabilitation							
5	Physical Therapy							
5	Plastic Surgery							
5	Podiatry							
5	Primary Care - Adult							
5	Primary Care - Pediatric							
5	Psychiatry							
5	Pulmonology							
5	Rheumatology							
5	Speech Therapy							
5	Urology							
5	Vascular Surgery							
5	Acute Inpatient Hospitals (must have Emergency services available 24/7)							
5	Cardiac Catheterization Services							

5	Cardiac Surgery Program
5	Critical Care Services - Intensive Care Units (ICU)
5	Diagnostic Radiology (Free-standing; hospital outpatient; ambulatory health facilities with Diagnostic Radiology)
5	Inpatient or Residential Behavioral Health Facility Services
5	Mammography
5	Outpatient Infusion/Chemotherapy
5	Skilled Nursing Facilities
5	Surgical Services (Outpatient or ASC)
5	Urgent Care

Region	Specialty Type	Number of providers in network as submitted	Number of preferred providers	Number of preferred provider claims	Number of claims for out-of-network benefits, excluding claims paid at the preferred benefit coinsurance level	Number of claims for out-of-network benefits that were paid at the preferred benefit coinsurance level	Number of unique enrollees with one or more claims	Number of unique providers with one or more claims
6	Allergy and Immunology							
6	Cardiology							
6	Cardiothoracic Surgery							
6	Chiropractor							
6	Dermatology							
6	Emergency Medicine							
6	Endocrinology							
6	ENT/Otolaryngology							
6	Gastroenterology							
6	General Surgery							
6	Gynecology, OB/GYN							
6	Infectious Diseases							
6	Nephrology							
6	Neurology							
6	Neurosurgery							
6	Occupational Therapy							
6	Oncology - Medical, Surgical							
6	Oncology - Radiation							
6	Ophthalmology							
6	Orthopedic Surgery							
6	Outpatient Clinical Behavioral Health (Licensed, accredited, or certified professionals)							
6	Physical Medicine and Rehabilitation							
6	Physical Therapy							
6	Plastic Surgery							
6	Podiatry							
6	Primary Care - Adult							
6	Primary Care - Pediatric							
6	Psychiatry							
6	Pulmonology							
6	Rheumatology							
6	Speech Therapy							
6	Urology							
6	Vascular Surgery							
6	Acute Inpatient Hospitals (must have Emergency services available 24/7)							
6	Cardiac Catheterization Services							
6	Cardiac Surgery Program							
6	Critical Care Services - Intensive Care Units (ICU)							
6	Diagnostic Radiology (Free-standing; hospital outpatient; ambulatory health facilities with Diagnostic Radiology)							
6	Inpatient or Residential Behavioral Health Facility Services							
6	Mammography							
6	Outpatient Infusion/Chemotherapy							
6	Skilled Nursing Facilities							
6	Surgical Services (Outpatient or ASC)							
6	Urgent Care							

Region	Specialty Type	Number of providers in network as submitted	Number of preferred providers	Number of preferred provider claims	Number of claims for out-of-network benefits, excluding claims paid at the preferred benefit coinsurance level	Number of claims for out-of-network benefits that were paid at the preferred benefit coinsurance level	Number of unique enrollees with one or more claims	Number of unique providers with one or more claims
7	Allergy and Immunology							
7	Cardiology							
7	Cardiothoracic Surgery							
7	Chiropractor							
7	Dermatology							
7	Emergency Medicine							
7	Endocrinology							
7	ENT/Otolaryngology							
7	Gastroenterology							
7	General Surgery							
7	Gynecology, OB/GYN							
7	Infectious Diseases							
7	Nephrology							
7	Neurology							
7	Neurosurgery							
7	Occupational Therapy							
7	Oncology - Medical, Surgical							
7	Oncology - Radiation							
7	Ophthalmology							
7	Orthopedic Surgery							
7	Outpatient Clinical Behavioral Health (Licensed, accredited, or certified professionals)							
7	Physical Medicine and Rehabilitation							
7	Physical Therapy							
7	Plastic Surgery							
7	Podiatry							
7	Primary Care - Adult							
7	Primary Care - Pediatric							
7	Psychiatry							
7	Pulmonology							
7	Rheumatology							
7	Speech Therapy							
7	Urology							
7	Vascular Surgery							
7	Acute Inpatient Hospitals (must have Emergency services available 24/7)							
7	Cardiac Catheterization Services							
7	Cardiac Surgery Program							
7	Critical Care Services - Intensive Care Units (ICU)							
7	Diagnostic Radiology (Free-standing; hospital outpatient; ambulatory health facilities with Diagnostic Radiology)							
7	Inpatient or Residential Behavioral Health Facility Services							
7	Mammography							
7	Outpatient Infusion/Chemotherapy							
7	Skilled Nursing Facilities							
7	Surgical Services (Outpatient or ASC)							
7	Urgent Care							

Region	Specialty Type	Number of providers in network as submitted	Number of preferred providers	Number of preferred provider claims	Number of claims for out-of-network benefits, excluding claims paid at the preferred benefit coinsurance level	Number of claims for out-of-network benefits that were paid at the preferred benefit coinsurance level	Number of unique enrollees with one or more claims	Number of unique providers with one or more claims
8	Allergy and Immunology							
8	Cardiology							
8	Cardiothoracic Surgery							

- 8 Chiropractor
- 8 Dermatology
- 8 Emergency Medicine
- 8 Endocrinology
- 8 ENT/Otolaryngology
- 8 Gastroenterology
- 8 General Surgery
- 8 Gynecology, OB/GYN
- 8 Infectious Diseases
- 8 Nephrology
- 8 Neurology
- 8 Neurosurgery
- 8 Occupational Therapy
- 8 Oncology - Medical, Surgical
- 8 Oncology - Radiation
- 8 Ophthalmology
- 8 Orthopedic Surgery
- 8 Outpatient Clinical Behavioral Health (Licensed, accredited, or certified professionals)
- 8 Physical Medicine and Rehabilitation
- 8 Physical Therapy
- 8 Plastic Surgery
- 8 Podiatry
- 8 Primary Care - Adult
- 8 Primary Care - Pediatric
- 8 Psychiatry
- 8 Pulmonology
- 8 Rheumatology
- 8 Speech Therapy
- 8 Urology
- 8 Vascular Surgery
- 8 Acute Inpatient Hospitals (must have Emergency services available 24/7)
- 8 Cardiac Catheterization Services
- 8 Cardiac Surgery Program
- 8 Critical Care Services - Intensive Care Units (ICU)
- 8 Diagnostic Radiology (Free-standing, hospital outpatient; ambulatory health facilities with Diagnostic Radiology)
- 8 Inpatient or Residential Behavioral Health Facility Services
- 8 Mammography
- 8 Outpatient Infusion/Chemotherapy
- 8 Skilled Nursing Facilities
- 8 Surgical Services (Outpatient or ASC)
- 8 Urgent Care

Region	Specialty Type	Number of providers in network as submitted	Number of preferred providers	Number of preferred provider claims	Number of claims for out-of-network benefits, excluding claims paid at the preferred benefit coinsurance level	Number of claims for out-of-network benefits that were paid at the preferred benefit coinsurance level	Number of unique enrollees with one or more claims	Number of unique providers with one or more claims
--------	----------------	---	-------------------------------	-------------------------------------	--	--	--	--

9	Allergy and Immunology							
9	Cardiology							
9	Cardiothoracic Surgery							
9	Chiropractor							
9	Dermatology							
9	Emergency Medicine							
9	Endocrinology							
9	ENT/Otolaryngology							
9	Gastroenterology							
9	General Surgery							
9	Gynecology, OB/GYN							
9	Infectious Diseases							
9	Nephrology							
9	Neurology							
9	Neurosurgery							
9	Occupational Therapy							
9	Oncology - Medical, Surgical							
9	Oncology - Radiation							
9	Ophthalmology							
9	Orthopedic Surgery							
9	Outpatient Clinical Behavioral Health (Licensed, accredited, or certified professionals)							
9	Physical Medicine and Rehabilitation							
9	Physical Therapy							
9	Plastic Surgery							
9	Podiatry							
9	Primary Care - Adult							
9	Primary Care - Pediatric							
9	Psychiatry							
9	Pulmonology							
9	Rheumatology							
9	Speech Therapy							
9	Urology							
9	Vascular Surgery							
9	Acute Inpatient Hospitals (must have Emergency services available 24/7)							
9	Cardiac Catheterization Services							
9	Cardiac Surgery Program							
9	Critical Care Services - Intensive Care Units (ICU)							
9	Diagnostic Radiology (Free-standing, hospital outpatient; ambulatory health facilities with Diagnostic Radiology)							
9	Inpatient or Residential Behavioral Health Facility Services							
9	Mammography							
9	Outpatient Infusion/Chemotherapy							
9	Skilled Nursing Facilities							
9	Surgical Services (Outpatient or ASC)							
9	Urgent Care							

Region	Specialty Type	Number of providers in network as submitted	Number of preferred providers	Number of preferred provider claims	Number of claims for out-of-network benefits, excluding claims paid at the preferred benefit coinsurance level	Number of claims for out-of-network benefits that were paid at the preferred benefit coinsurance level	Number of unique enrollees with one or more claims	Number of unique providers with one or more claims
--------	----------------	---	-------------------------------	-------------------------------------	--	--	--	--

10	Allergy and Immunology							
10	Cardiology							
10	Cardiothoracic Surgery							
10	Chiropractor							
10	Dermatology							
10	Emergency Medicine							
10	Endocrinology							
10	ENT/Otolaryngology							
10	Gastroenterology							
10	General Surgery							
10	Gynecology, OB/GYN							
10	Infectious Diseases							
10	Nephrology							
10	Neurology							
10	Neurosurgery							
10	Occupational Therapy							
10	Oncology - Medical, Surgical							
10	Oncology - Radiation							
10	Ophthalmology							
10	Orthopedic Surgery							
10	Outpatient Clinical Behavioral Health (Licensed, accredited, or certified professionals)							
10	Physical Medicine and Rehabilitation							
10	Physical Therapy							
10	Plastic Surgery							
10	Podiatry							

- 10 Primary Care - Adult
- 10 Primary Care - Pediatric
- 10 Psychiatry
- 10 Pulmonology
- 10 Rheumatology
- 10 Speech Therapy
- 10 Urology
- 10 Vascular Surgery
- 10 Acute Inpatient Hospitals (must have Emergency services available 24/7)
- 10 Cardiac Catheterization Services
- 10 Cardiac Surgery Program
- 10 Critical Care Services - Intensive Care Units (ICU)
- 10 Diagnostic Radiology (Free-standing; hospital outpatient; ambulatory health facilities with Diagnostic Radiology)
- 10 Inpatient or Residential Behavioral Health Facility Services
- 10 Mammography
- 10 Outpatient Infusion/Chemotherapy
- 10 Skilled Nursing Facilities
- 10 Surgical Services (Outpatient or ASC)
- 10 Urgent Care

Region	Specialty Type	Number of providers in network as submitted	Number of preferred providers	Number of preferred provider claims	Number of claims for out-of-network benefits, excluding claims paid at the preferred benefit coinsurance level	Number of claims for out-of-network benefits that were paid at the preferred benefit coinsurance level	Number of unique enrollees with one or more claims	Number of unique providers with one or more claims
11	Allergy and Immunology							
11	Cardiology							
11	Cardiothoracic Surgery							
11	Chiropractor							
11	Dermatology							
11	Emergency Medicine							
11	Endocrinology							
11	ENT/Otolaryngology							
11	Gastroenterology							
11	General Surgery							
11	Gynecology, OB/GYN							
11	Infectious Diseases							
11	Nephrology							
11	Neurology							
11	Neurosurgery							
11	Occupational Therapy							
11	Oncology - Medical, Surgical							
11	Oncology - Radiation							
11	Ophthalmology							
11	Orthopedic Surgery							
11	Outpatient Clinical Behavioral Health (Licensed, accredited, or certified professionals)							
11	Physical Medicine and Rehabilitation							
11	Physical Therapy							
11	Plastic Surgery							
11	Podiatry							
11	Primary Care - Adult							
11	Primary Care - Pediatric							
11	Psychiatry							
11	Pulmonology							
11	Rheumatology							
11	Speech Therapy							
11	Urology							
11	Vascular Surgery							
11	Acute Inpatient Hospitals (must have Emergency services available 24/7)							
11	Cardiac Catheterization Services							
11	Cardiac Surgery Program							
11	Critical Care Services - Intensive Care Units (ICU)							
11	Diagnostic Radiology (Free-standing; hospital outpatient; ambulatory health facilities with Diagnostic Radiology)							
11	Inpatient or Residential Behavioral Health Facility Services							
11	Mammography							
11	Outpatient Infusion/Chemotherapy							
11	Skilled Nursing Facilities							
11	Surgical Services (Outpatient or ASC)							
11	Urgent Care							